

JURISDICTION ADMINISTRATOR USER'S GUIDE

Detailed guide to configuring, managing, processing, and
troubleshooting permit applications within MBP.

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MBP Resources and Links

Important Site Links

Admin site: Jurisdictions can configure applications, manage jurisdiction settings, and access their Jurisdiction Dashboard to review and manage plan review applications.

ePermit site: Customers can apply for permit applications, as well as view and manage submitted plan review applications.

- **Production** sites are live, fully functioning sites.
- **Staging** sites are used by MBP support staff and jurisdictions for testing, training, and researching reported issues. Anything entered in staging will not transfer to production.

Site Name	URL
Admin Production	https://admin.mybuildingpermit.com
Admin Staging	https://adminstg2016.mybuildingpermit.com
ePermit (Apply) Production	https://epermit.mybuildingpermit.com
ePermit (Apply) Staging	https://epermitstg2016.mybuildingpermit.com
MBP Home site	https://mybuildingpermit.com
Status site	https://permitsearch.mybuildingpermit.com
Status site (Test)	https://permitsearchtest.mybuildingpermit.com/
Inspection Scheduling site	https://inspection.mybuildingpermit.com
Inspection Scheduling site (Test)	https://inspectiontest.mybuildingpermit.com

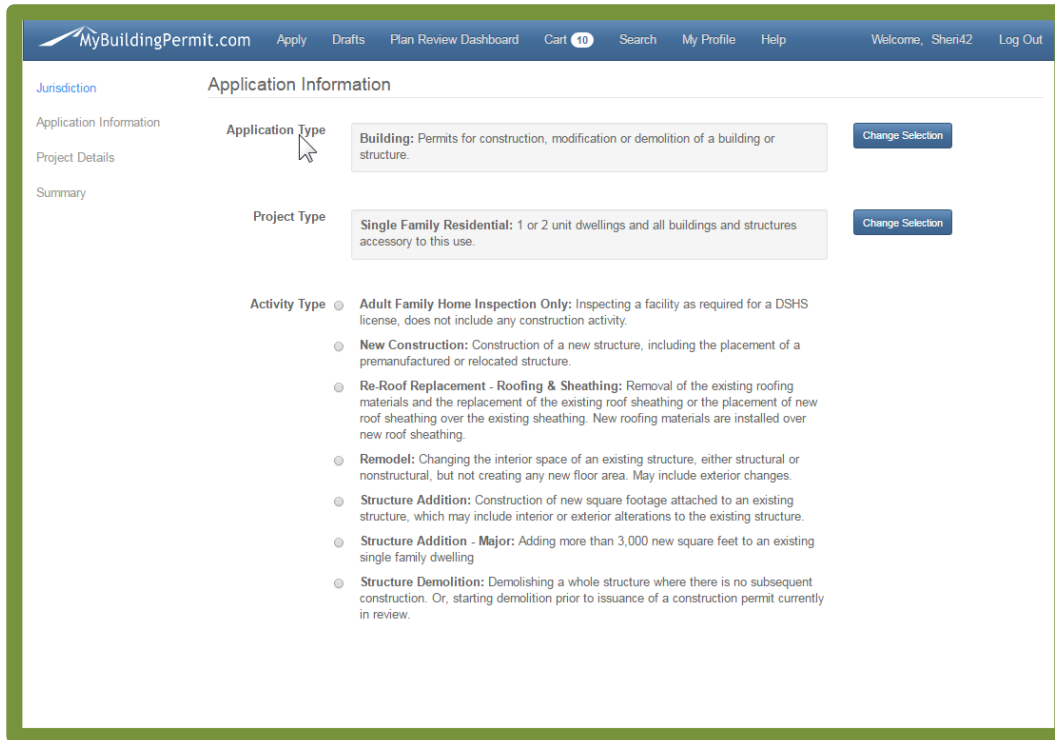
MBP Service Delivery Team

The eGov Service Delivery Team (ESDT) is a team that supports the My Building Permit (MBP) program. The ESDT is made of the following team members/roles:

Role	Name	Email
Product Manager	Don Khuong	dkhuong@bellevuewa.gov
Senior Business Analyst; Subject Matter Expert	Michele Miller	mrmiller@bellevuewa.gov
Business Analyst	Sarah Asher	sasher@bellevuewa.gov
MBP Lead Developer	Roopa Lokanath	rlokanath@bellevuewa.gov
Developer	John Conrow	jconrow@bellevuewa.gov
Developer	Paul Jones	sjones@bellevuewa.gov
Software Quality Assurance Analyst	Manju Nair	mnair@bellevuewa.gov

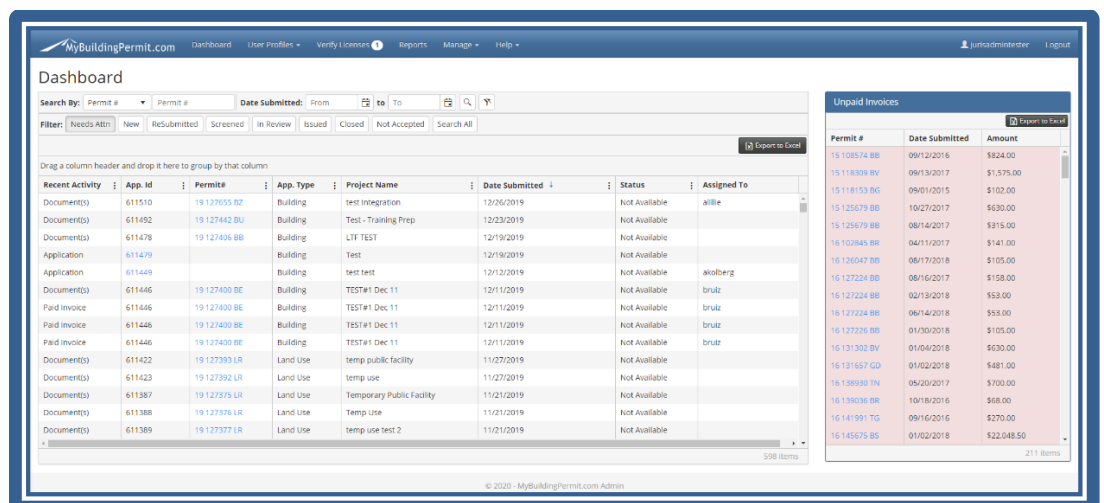
Conventions used in this Guide

Pictures with a **green border** are **customer/applicant** screenshots.



The screenshot shows the 'Application Information' page. The 'Application Type' is set to 'Building: Permits for construction, modification or demolition of a building or structure.' The 'Project Type' is 'Single Family Residential: 1 or 2 unit dwellings and all buildings and structures accessory to this use.' The 'Activity Type' is a list of options including 'Adult Family Home Inspection Only', 'New Construction', 'Re-Roof Replacement - Roofing & Sheathing', 'Remodel', 'Structure Addition', 'Structure Addition - Major', and 'Structure Demolition'.

Pictures with a **blue border** are **jurisdiction administrative** screenshots.



The screenshot shows the 'Dashboard' page. It includes a search bar, a filter dropdown, and a table of recent activity. The table has columns for 'Recent Activity', 'App. Id', 'Permit #', 'App. Type', 'Project Name', 'Date Submitted', 'Status', and 'Assigned To'.

Recent Activity	App. Id	Permit #	App. Type	Project Name	Date Submitted	Status	Assigned To
Document(s)	611510	19 127655 02	Building	test integration	12/06/2019	Not Available	allie
Document(s)	611492	19 127442 BU	Building	Test - Training Prep	12/23/2019	Not Available	
Document(s)	611478	19 127406 BB	Building	LTE TEST	12/19/2019	Not Available	
Application	611479		Building	test	12/19/2019	Not Available	
Application	611449		Building	test test	12/12/2019	Not Available	akosberg
Document(s)	611446	19 127400 BE	Building	TEST#1 Dec 11	12/11/2019	Not Available	brutz
Paid Invoice	611446	19 127400 BE	Building	TEST#1 Dec 11	12/11/2019	Not Available	brutz
Paid Invoice	611446	19 127400 BE	Building	TEST#1 Dec 11	12/11/2019	Not Available	brutz
Paid Invoice	611446	19 127400 BE	Building	TEST#1 Dec 11	12/11/2019	Not Available	brutz
Document(s)	611422	19 127393 LR	Land Use	temp public facility	11/27/2019	Not Available	
Document(s)	611423	19 127392 LR	Land Use	temp use	11/27/2019	Not Available	
Document(s)	611387	19 127375 LR	Land Use	Temporary Public Facility	11/21/2019	Not Available	
Document(s)	611388	19 127376 LR	Land Use	Temp Use	11/21/2019	Not Available	
Document(s)	611389	19 127377 LR	Land Use	temp use test 2	11/21/2019	Not Available	

598 Items

Unpaid Invoices

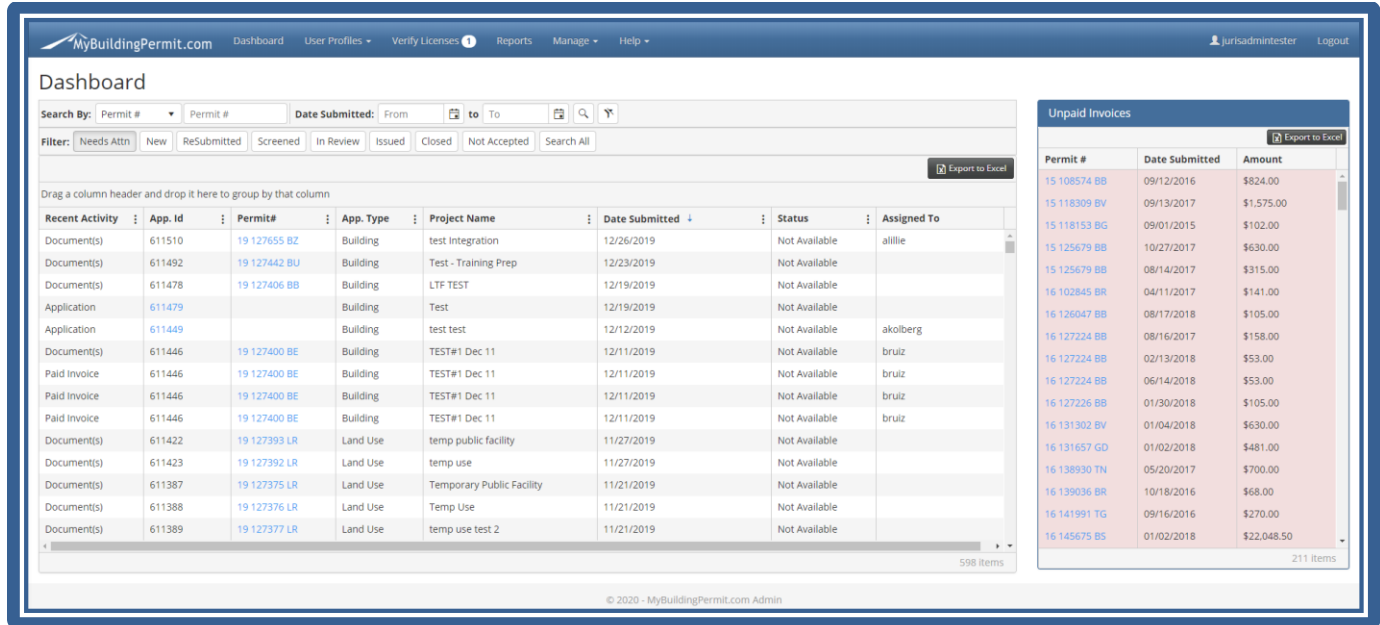
Permit #	Date Submitted	Amount
19 108574 BB	09/12/2016	\$824.00
19 118309 BV	09/13/2017	\$1,575.00
19 118153 BS	09/01/2015	\$102.00
19 125679 BB	10/27/2017	\$630.00
19 125679 BB	08/14/2017	\$315.00
19 102845 BR	04/11/2017	\$141.00
19 126047 BB	08/17/2018	\$105.00
19 127224 BB	06/16/2017	\$158.00
19 127224 BB	02/13/2018	\$53.00
19 127224 BB	06/14/2018	\$53.00
19 127226 BB	01/20/2018	\$105.00
19 131302 BV	01/04/2018	\$630.00
19 131657 GQ	01/02/2018	\$481.00
19 138036 BR	05/20/2017	\$700.00
19 138036 BR	10/18/2016	\$68.00
19 141991 TG	09/16/2016	\$270.00
19 145675 BS	01/02/2018	\$22,048.50

211 Items

© 2020 - MyBuildingPermit.com Admin

Jurisdiction Administration Home Page

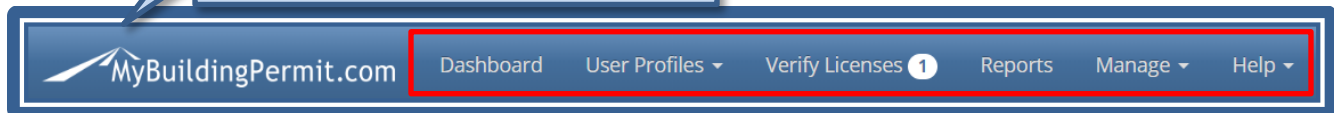
The MBP Admin site is used by jurisdictions to manage settings, staff users/accounts, configurations, and access the Jurisdiction Dashboard. The default homepage for MBP Admin will be the Jurisdiction Dashboard.



The screenshot shows the MyBuildingPermit.com Jurisdiction Dashboard. The top navigation bar includes links for Dashboard, User Profiles, Verify Licenses (with a notification badge), Reports, Manage, and Help. The main content area is titled "Dashboard" and features a search bar with filters for Permit #, Date Submitted, and various application statuses (Needs Attn, New, ReSubmitted, Screened, In Review, Issued, Closed, Not Accepted). A table displays a list of applications with columns for Recent Activity, App. Id, Permit#, App. Type, Project Name, Date Submitted, Status, and Assigned To. A sidebar on the right shows "Unpaid Invoices" with a table listing permit numbers, dates, and amounts. The footer indicates the user is logged in as "jurisadmin" and provides a copyright notice for 2020.

The **Menu bar** gives jurisdictions the ability to administer MBP through several functions:

NOTE: Clicking the MyBuildingPermit.com logo will redirect users to the Dashboard page from any other page and refresh the page.



The screenshot shows the MyBuildingPermit.com Menu bar. It includes the MyBuildingPermit.com logo and a series of navigation links: Dashboard, User Profiles, Verify Licenses (with a notification badge), Reports, Manage, and Help. The entire menu bar is highlighted with a red border.

Administrative Functions

Jurisdiction Dashboard – The enhanced Search and Dashboard filters allow jurisdictions to review and manage plan review applications in the following application statuses: Needs Attention, New, ReSubmitted, Screened, In Review, Issued, Closed, and Not Accepted. “Failed” is no longer a status. Jurisdictions will see applications that fail integration by viewing the needs attention filter; failed application rows are highlighted red.

Dashboard

Search By: Permit # Permit # Date Submitted: From to To

Filter: **Needs Attn** New ReSubmitted Screened In Review Issued Closed Not Accepted Search All

Drag a column header and drop it here to group by that column

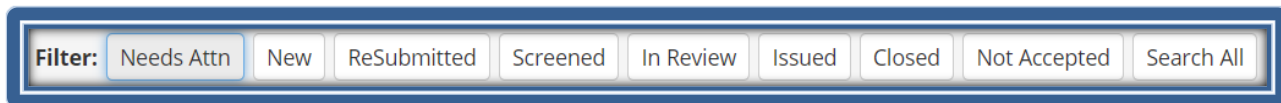
Recent Activity	App. Id	Permit#	App. Type	Project Name	Date Submitted	Status	Assigned To
Failed Integration	611349	ErrorNumber	Land Use	test LQ	11/19/2019	Not Available	

NOTE: applications that fail integration will be highlighted red and visible by viewing the needs attention filter.

- [User Profiles](#) – Manage Contractor accounts and licenses, Customer names and email addresses, and Staff accounts.
- [Verify Licenses](#) – Users can verify contractor licenses from the top Menu bar or by navigating through User Profile > Contractor > Verify Licenses. An indicator count will show the admin user when there are pending approvals.
- [Reports](#) – Export statistical reports with data on **Monthly Permits, Monthly Revenue, Applicants** and **All Permit Activity**. Access reports on **All Configurations, Full Product Catalog, Pre-Application Selections and Definitions**, and **Document Types**. We also provide **Inspections Reports** and **Financial Reconciliation Reports** for the last seven days.
- [Manage](#) – Manage your **Applications**; configure **Fees, Settings**, and **Supplemental** application information; Support allows you to resend invoices or confirmation emails, remove unpaid invoices, etc.
- **Help** – Links to both Jurisdiction and Customer user guides.

Jurisdiction Dashboard

The **Jurisdiction Dashboard** filters allow Jurisdiction staff to review and manage all plan review applications that are submitted. This is equivalent to the customer dropping off their application in person at the “front counter”.

A horizontal filter bar with a blue border. It contains a 'Filter:' label followed by buttons for 'Needs Attn', 'New', 'ReSubmitted', 'Screened', 'In Review', 'Issued', 'Closed', 'Not Accepted', and a 'Search All' button.

Jurisdiction staff reviews the permit application for completeness and accepts or rejects it. The **Jurisdiction Dashboard** filters applications in the following statuses: Needs Attention, New, ReSubmitted, Screened, In Review, Issued, Closed, and Not Accepted. The filters default to **Needs Attn** as these are the applications that typically need immediate attention. To view other filter results, simply select another option.

MBP Status Definitions

Each of the Jurisdiction Dashboard filters allow you to sort all plan review applications by their status.

Needs Attention

The application requires some action. Application results for this filter may also appear in another filter/status. Check the *Recent Activity* column for a description of the activity needed. **Note:** While the dashboard was designed for managing plan review permit types only, the Needs Attention filter may include documents that were uploaded onto OTC permits after they were issued.

New/Submitted

The application has been submitted but has not yet been accepted or rejected by the jurisdiction. This status is system-assigned once the customer submits the application.

ReSubmitted

The customer has made requested jurisdiction changes to a rejected/not accepted application and has resent the application for continued processing.

Not Accepted

The application was not accepted by the jurisdiction. An email notification is sent from the jurisdiction to the project contact explaining why it was not accepted. The system assigns this status when the jurisdiction rejects an application. After the necessary changes are made, the application must be resubmitted to continue the process.

Screened

The application has been accepted by the jurisdiction, but submittal fees have not yet been paid. Plan review does not begin until these fees are paid. The system assigns this status once the jurisdiction accepts an application.

In Review

Submittal fees have been paid and the application is in the review process. The jurisdiction manually assigns this status on the Jurisdiction Dashboard.

Issued

The permit or approval has been issued and the final plans uploaded (if applicable). Revisions can still be submitted.

Closed

The project has been completed in accordance with the approved plans and/or associated condition, the applicant cancelled the project, or the project was not resubmitted after being rejected. Revisions cannot be submitted. The jurisdiction manually assigns this status on the Jurisdiction Dashboard. Closed applications are removed from the Jurisdiction Dashboard after 180 days.

Failed Integration

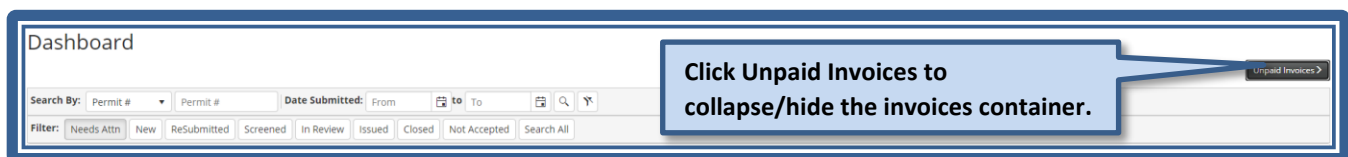
The system displays and highlights permits in the Needs Attn filter when a problem occurs during the permit generation and/or integration process (including file integration). The jurisdiction needs to resend the application, enter a permit number, or accept failed files.

In Process

This is an interim status assigned by the system while the application is being processed from one status to another (i.e., *Submitted* to *Screened*).

View Unpaid Invoices

You can choose to view or hide Unpaid Invoices in a separate pane by clicking Unpaid Invoices on the Jurisdiction Dashboard. This allows you to choose the display of your Jurisdiction Dashboard to suit your workflow.



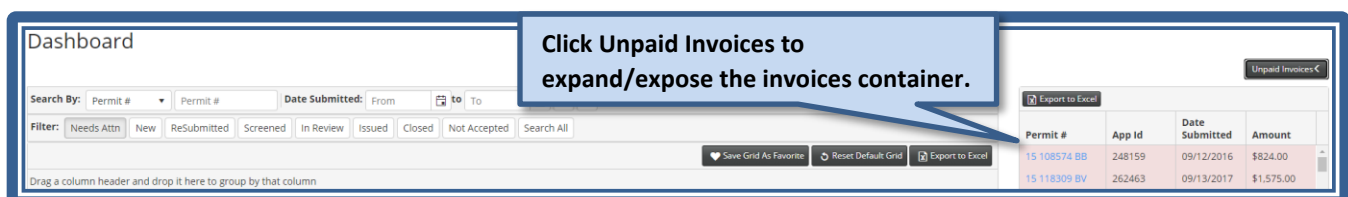
Dashboard

Search By: Permit # Permit # Date Submitted: From to

Filter: Needs Attn New ReSubmitted Screened In Review Issued Closed Not Accepted Search All

Click Unpaid Invoices to collapse/hide the invoices container.

Unpaid Invoices >



Dashboard

Search By: Permit # Permit # Date Submitted: From to

Filter: Needs Attn New ReSubmitted Screened In Review Issued Closed Not Accepted Search All

Click Unpaid Invoices to expand/expose the invoices container.

Unpaid Invoices <

Permit #	App Id	Date Submitted	Amount
15 108574 BB	248159	09/12/2016	\$824.00
15 118309 BV	262463	09/13/2017	\$1,575.00

Export to Excel

Save Grid As Favorite Reset Default Grid Export to Excel

Drag a column header and drop it here to group by that column

Jurisdiction Dashboard Columns

Eight columns are displayed by default and contain key information for each application. The following image shows the order in which columns appear by default. Each user can define which columns appear, and the column order, and can restore the default grid settings at any time.

Recent Activity	App. Id	Permit#	App. Type	Project Name	Date Submitted	Status	Assigned To
-----------------	---------	---------	-----------	--------------	----------------	--------	-------------

Clicking on any column menu (3 vertical dots right of the column name) gives users the option to sort results by ascending or descending order, display more columns in their grid, and refine desired filter results.

Recent Activity	App. Id	Permit#
Document(s)		0124 FO

↑ Sort Ascending
 ↓ Sort Descending
 Columns
 Filter

Recent Activity	App. Id	Permit#	App. Type
Paid Invoice			
Paid Invoice			
Failed Document(s)			
Paid Invoice			
Paid Invoice	666450	Invoi	
Paid Invoice	666450	Invoi	
Paid Invoice	666450	Invoi	
Paid Invoice	666455	E19-	
Paid Invoice	666455	E19-	

↑ Sort Ascending
 ↓ Sort Descending
 Columns
 Filter

☒ Recent Activity
☒ App. Id
☒ Permit#
☒ App. Type
☒ Project Name
☒ Date Submitted
☒ Status
☒ Assigned To
☐ Timestamp
☐ Project Type

Recent Activity

This column displays activities that have occurred for a specific application. The activities listed require some action by the jurisdiction. Once the required action is completed, the activity no longer appears in the column.

Recent activity descriptions and actions required:

- **Application** – A customer has submitted a new application and the application requires review. Activity is removed when the application is either accepted or rejected.
- **Document(s)** – The applicant or delegate has uploaded documents that require review. Activity is removed when the document(s) has been accepted or deleted.
- **Failed Document(s)** – The document integration process failed when the document accept button was clicked. The integration issue must be fixed before proceeding. Activity is removed when the document integration is successful.
- **Failed Integration** – A problem occurred during the permit generation and/or integration process for the application. Any integration issue(s) must be fixed before proceeding. Activity is removed when the application is successfully resent, or a permit number is manually entered.

- **Paid Invoice** – The applicant or delegate paid an invoice from the MBP Cart. The Jurisdiction must mark the invoice as paid in MBP and their tracking system. Activity is removed when the *Clear Activity* button is clicked on the Invoices tab.
- **Resubmitted** – A customer has resubmitted a rejected application and it requires screening. Activity is removed when the application is either accepted or rejected.

Permit #and App. ID

This is the permit number or application ID assigned to the project. When an application is submitted (but not yet accepted), the application ID displays here. Once the application is accepted and integrated with jurisdiction's back end, the permit number displays. Each permit number and application ID is a hyperlink to the Project Details page. **Note:** ErrorNumber displays in this field if the integration process fails.

Application Type

Displays the type of permit application submitted (i.e., Building, Plumbing, Mechanical, etc.).

Project Name

This is the project name assigned by the applicant during the application process. This column is blank on OTC permits.

Date Submitted

This is the date the applicant submitted their application.

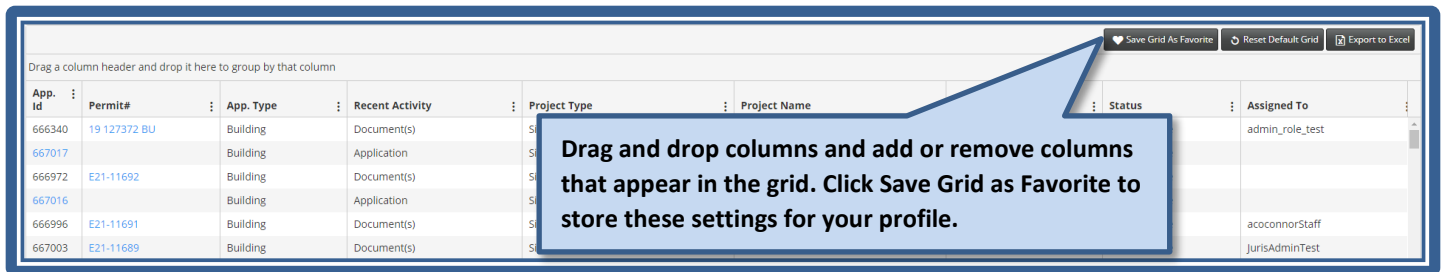
Jurisdiction Status

Displays the status assigned to the application in the jurisdiction tracking system. These statuses are displayed when available. Clicking on the jurisdiction status hyperlink opens the Permit Details page on the Permit Status site. **Note:** When a jurisdiction is not active on the Status Site or when a status has not yet been assigned, *Not Available* will display.

Personalizing Jurisdiction Dashboard Grid Settings

You can select the columns that appear on your Jurisdiction Dashboard Grid on the **Columns** sub-menu, by clicking the menu (3 vertical dots) in each column header. You can also drag and drop the columns to position them in the preferred layout for your workflow. Once you have personalized the Jurisdiction Dashboard Grid, you can save the grid layout as a favorite in your profile for the browser you are using.

Saving Jurisdiction Dashboard Grid Settings as a Favorite



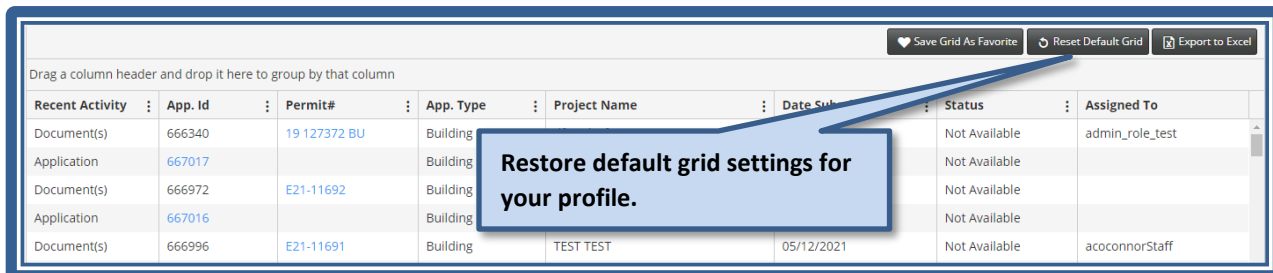
Drag a column header and drop it here to group by that column

Save Grid As Favorite Reset Default Grid Export to Excel

App. Id	Permit#	App. Type	Recent Activity	Project Type	Project Name	Status	Assigned To
666340	19 127372 BU	Building	Document(s)				admin_role_test
667017		Building	Application				
666972	E21-11692	Building	Document(s)				
667016		Building	Application				
666996	E21-11691	Building	Document(s)				acoconnorStaff
667003	E21-11689	Building	Document(s)				JurisAdminTest

Drag and drop columns and add or remove columns that appear in the grid. Click Save Grid as Favorite to store these settings for your profile.

Resetting the Default Jurisdiction Dashboard Grid Settings



Save Grid As Favorite Reset Default Grid Export to Excel

Drag a column header and drop it here to group by that column

Recent Activity	App. Id	Permit#	App. Type	Project Name	Date Submitted	Status	Assigned To
Document(s)	666340	19 127372 BU	Building			Not Available	admin_role_test
Application	667017		Building			Not Available	
Document(s)	666972	E21-11692	Building			Not Available	
Application	667016		Building			Not Available	
Document(s)	666996	E21-11691	Building	TEST TEST	05/12/2021	Not Available	acoconnorStaff

Restore default grid settings for your profile.

Note: Once saved, your saved Jurisdiction Dashboard Grid settings will be preserved for your profile and are specific to the browser. If you work with more than one browser (for example, both Edge and Chrome), you must set your preferred grid layout for each browser.

Clearing your browser's cookies will remove your saved grid and restore the default grid view. Update your browser settings to clear cookies less frequently if this is an issue on the MBP Admin Dashboard page. Otherwise, you'll configure your grid columns and resave this arrangement as a favorite after each time your page cookies are cleared.

Permit Details Page

Provides details on the permit/application. Users are directed to this page when they click on the App. ID hyperlink in *New* or *ReSubmitted* statuses, or the Permit # hyperlink in *Screened*, *In Review*, *Issued*, or *Closed* statuses from the Jurisdiction Dashboard.

Recent Activity	App. Id	Permit #	Category	Subcategory	Date Submitted	Status	Assigned To
Application	611449				12/12/2019	Not Available	BellevueTech
Application	611263				11/06/2019	Not Available	
Application	611199				10/21/2019	Not Available	
Application	611162		Mechanical	LTF	10/10/2019	Not Available	
Application	611129		Building	Test	10/04/2019	Not Available	
Application	611058		Building	Test Projects	09/13/2019	Not Available	

Click the Permit #/App ID hyperlink to be directed to the Permit Details Page.

The Permit Details page contains detailed information for this permit:

Permit Details

Project Details

Permit Number: E21-11661

Assigned To: Unassigned

MBP Status: Screened

Permit Type: Plan Review

Project Name: Vintage House - Basement

Work Description: Test Basement remodel.

Jurisdiction Project Name:

Jurisdiction Status: Not Available

Submitted Date: 12/17/2020

Permit Details Containers help you manage relevant permit information.

Permit Details Grid helps you manage the application through the permitting process.

Document Type	Date	Uploaded By	File Size	File Status	Notes to Customer	Accept All	Delete All
Site Plan	3/12/2021 10:14:15 AM	sasher	0.03 (MB)	Submitted	Reminder: Submit fin...	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Application	12/17/2020 8:15:59 AM	System	0.27 (MB)	New		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Application Instructions	12/17/2020 8:15:56 AM					<input checked="" type="checkbox"/>	<input type="checkbox"/>
Supplementals	12/17/2020 8:15:56 AM					<input checked="" type="checkbox"/>	<input type="checkbox"/>
Architectural Plan	12/17/2020 8:15:36 AM					<input checked="" type="checkbox"/>	<input type="checkbox"/>

Add a note to the customer (up to 200 characters), to appear on the customer dashboard.

Permit Details Containers

Admin, Staff, and Reviewers can view and manage **Project Details**, **Project Location**, **Application Details**, and **Project Contacts** information in the Permit Details Containers.

Project Details

Edit

Permit Number

E20-11644

Assigned To

Unassigned

MBP Status

Screened

Permit Type

Plan Review

Project Name

Test Permit Remodel

Work Description

This is a test application.

Jurisdiction Project Name

Jurisdiction Status

Not Available

Submitted Date

8/21/2020

Project Location

Edit

Address

3003 109TH AVE SE , BELLEVUE
WA 98004

Location Description

Application Details

Regenerate

App ID:

666791

App. Type:

Building

Project Type:

Single Family Residential

Activity Type:

Remodel

Scope of Work:

Residence

Who Performs Work:

Contractor

Contacts

Email All Contacts

Edit

Export

Applicant Info

Username:

akruege4

Name:

Amanda O'Connor

Company:

City of Bellevue

Email*:

Phone:

(847) 431-1244

Project Contact Info

Name:

Amanda O'Connor

Company:

City of Bellevue

Email:

aoconnor@bellevuewa

Phone:

(847) 431-1244

Contractor Info

Name:

Company:

The City of Bellevue TEST

Email:

Phone:

(555) 555-5555 ext.() -

Permit Details Grid

Jurisdiction staff can manage a permit application in the following ways:

- View, upload, accept, and delete document **Files** on the permit.
- Create, edit, view, or cancel **Invoices** associated permit/application fees.
- View, add, edit, or export **Notes** authored by staff, reviewers, or administrators; an indicator will display the number of notes present on the given permit/app ID. These are internal notes and are not visible to the customer.
- View recent activities on this permit on the **Activity Log**.

FILES

INVOICES

NOTES

ACTIVITY LOG

- The

FILES

 tab (Screened, In Review, Issued, or Closed status only), contains a PDF of the application, application instructions, uploaded files, and buttons to view, accept, or delete files (system generated files cannot be deleted, there is no delete button for these files).
- The

INVOICES

 tab (Screened, In Review, Issued, or Closed status only) is where invoices are created, viewed, marked as paid, and/or cleared.
- The

NOTES

 tab allows users to add, edit, and export internal notes and displays the note's author and timestamp. These notes are not visible to the customer.
- The

ACTIVITY LOG

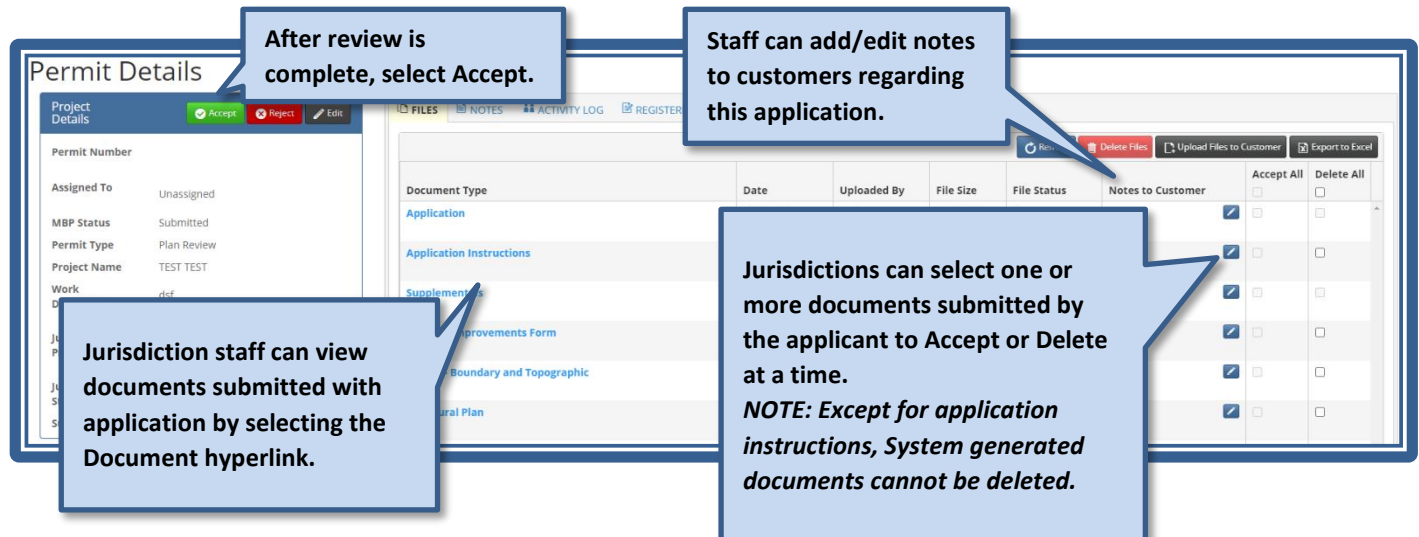
 tab allows users to view actions and details taken on a permit and includes the ability to export the activity as a spreadsheet to Excel.

Reviewing Plan Review Applications

When an applicant submits or resubmits an application requiring plan review, a system-generated email notification is sent to the jurisdiction with the following information included: Application Type and ID number, Project Name, Project Type, Activity Type, Scope of Work, and instructions and links to the Dashboard page. Log in to the [Jurisdiction Admin](#) site to access your Dashboard and review submitted plan review applications.

Accepting an Application

1. Applications to be reviewed can be found under the Needs Attention or New/Submitted tab.
2. Click on the linked Permit#/APP ID to view the Application Details page.
3. Review application information and files to determine whether the application meets screening requirements:



The screenshot shows the 'Permit Details' page. On the left, there's a sidebar with 'Project Details' and a table of application information. The main area shows a list of documents submitted with the application. Callouts provide instructions on how to accept, reject, or delete documents.

After review is complete, select Accept.

Staff can add/edit notes to customers regarding this application.


Jurisdiction staff can view documents submitted with application by selecting the Document hyperlink.

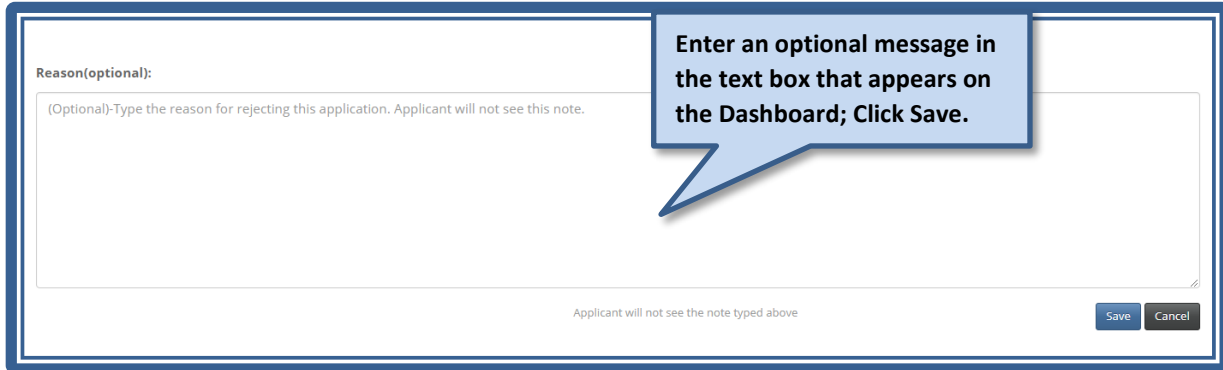
Jurisdictions can select one or more documents submitted by the applicant to Accept or Delete at a time.
NOTE: Except for application instructions, System generated documents cannot be deleted.

Document Type	Date	Uploaded By	File Size	File Status	Notes to Customer	Accept All	Delete All
Application						<input checked="" type="checkbox"/>	<input type="checkbox"/>
Application Instructions						<input checked="" type="checkbox"/>	<input type="checkbox"/>
Supplemental						<input checked="" type="checkbox"/>	<input type="checkbox"/>
Improvements Form						<input checked="" type="checkbox"/>	<input type="checkbox"/>
Boundary and Topographic						<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Plan						<input checked="" type="checkbox"/>	<input type="checkbox"/>

4. The status of the application changes to **In Process**. The system will process the application and assign a permit number.
5. When the processing is complete, the status of the application is changed to **Screened** and the permit can be viewed in the **Screened** filter results. **NOTE:** If processing fails, the status of the application will display in the Needs Attn filter results. Failed applications will be highlighted red to indicate the admin user must attempt to refresh and reprocess the application.

Rejecting an Application

1. If an application does not meet screening requirements, click the red  button.



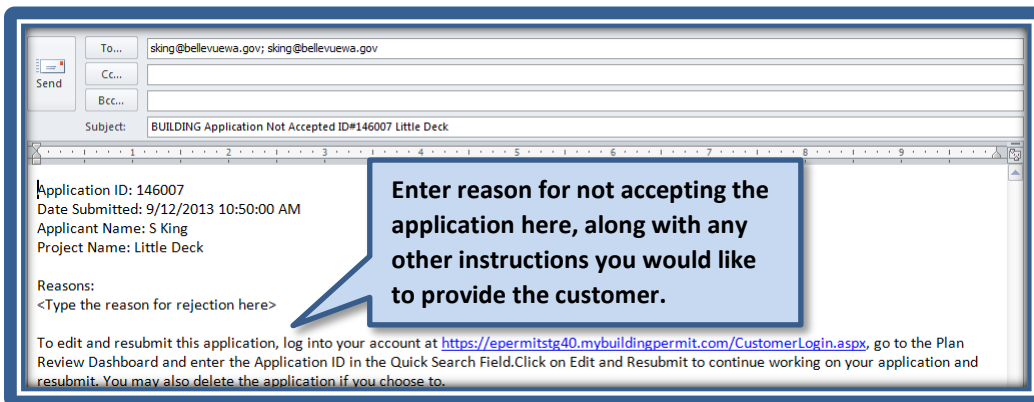
Reason(optional):

(Optional)-Type the reason for rejecting this application. Applicant will not see this note.

Applicant will not see the note typed above

Save Cancel

2. A draft email addressed to the applicant and project contact opens via the jurisdictions email program:



To...

sking@bellevuewa.gov; sking@bellevuewa.gov

Cc...

Bcc...

Subject: BUILDING Application Not Accepted ID#146007 Little Deck

Application ID: 146007
Date Submitted: 9/12/2013 10:50:00 AM
Applicant Name: S King
Project Name: Little Deck

Reasons:
<Type the reason for rejection here>

To edit and resubmit this application, log into your account at <https://epermitsg40.mybuildingpermit.com/CustomerLogin.aspx>, go to the Plan Review Dashboard and enter the Application ID in the Quick Search Field. Click on Edit and Resubmit to continue working on your application and resubmit. You may also delete the application if you choose to.

NOTE: If your jurisdiction has recently updated or changed your email service (i.e., upgrade to Office 365) you will need to select your email and relink the account and then the email should load automatically. If you run into any issues, please contact your IT department.

3. The status of the application is changed by the system to **Not Accepted** and the permit will display in the **Not Accepted** filter results.

REMINDER: On a rejected application, the applicant can only make changes to the applicant information, description of works, project contact, supplemental question answers, and files uploaded. The pre-application selections (Application Type, Project Type, Activity Type, Scope of Work, Work Types, and Project Details) cannot be changed. When these selections are incorrect, an applicant will need to submit a new application to proceed.

Resending Transaction Details (for OTC Initial Payments only)

For OTC permits only, you can regenerate the original Verisign email that was sent when payment was completed for the initial OTC transaction. **NOTE:** you cannot regenerate/resent transaction details for any other permit type. **NOTE: You** cannot resend transaction details for PR permits or for invoices added to OTC permits.

Accepting Documents

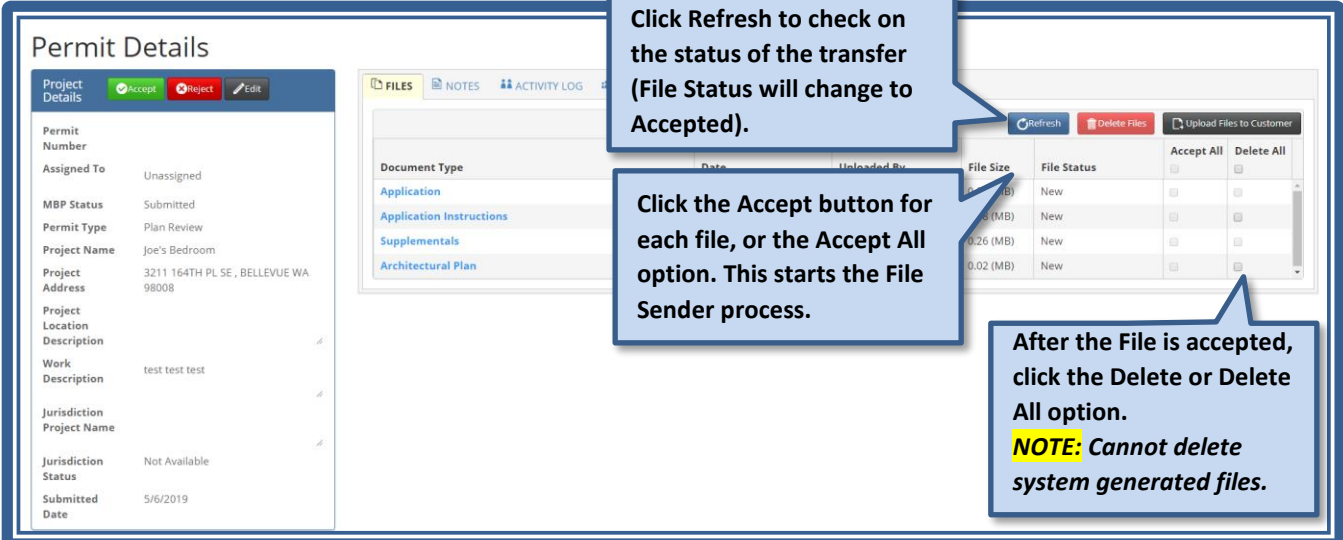
Once the application is accepted and a permit number is assigned, documents can be accepted. The permit displays in the **Needs Attention** filter results with a Recent Activity of *Document(s)* until the documents are accepted by the jurisdiction.

Accepting documents will vary depending on your jurisdiction's File Sender integration status:

- **Without File Sender integration** – Accepting documents clears *Document(s)* activity but files must be manually saved to a jurisdiction file location and then manually deleted from the Dashboard.
- **With File Sender integration** – Accepting documents initiates the electronic file transfer process and clears *Document(s)* activity. The files are automatically saved to a pre-determined jurisdiction file location and then must be manually deleted from the Dashboard.

Steps to accept documents:

1. Open the Application Detail page from the **Needs Attention** or **Screened** tab by clicking on the hyperlinked Permit number.
2. A new window of the Permit Details opens and by default displays Files.



Permit Details

Project Details: Accept Reject Edit

Permit Number: [Blank]

Assigned To: Unassigned

MBP Status: Submitted

Permit Type: Plan Review

Project Name: Joe's Bedroom

Project Address: 3211 164TH PL SE, BELLEVUE WA 98008

Project Location Description: [Blank]

Work Description: test test test

Jurisdiction Project Name: [Blank]

Jurisdiction Status: Not Available

Submitted Date: 5/6/2019

FILES | NOTES | ACTIVITY LOG

Document Type: Application, Application Instructions, Supplementals, Architectural Plan

Click Refresh to check on the status of the transfer (File Status will change to Accepted).

Click the Accept button for each file, or the Accept All option. This starts the File Sender process.

After the File is accepted, click the Delete or Delete All option.
NOTE: Cannot delete system generated files.

File Size	File Status	Accept All	Delete All
0.02 (MB)	New	<input type="checkbox"/>	<input type="checkbox"/>
0.26 (MB)	New	<input type="checkbox"/>	<input type="checkbox"/>
0.02 (MB)	New	<input type="checkbox"/>	<input type="checkbox"/>

NOTE: If your jurisdiction is not integrated with File Sender, you will need to click on the Document File hyperlink to open the file and save a copy to a location within your district.

Invoicing Fees

Once the application is accepted and a permit number has been assigned, invoices can be created and submitted for applicable permit fees for both Plan Review and Over the Counter permits.

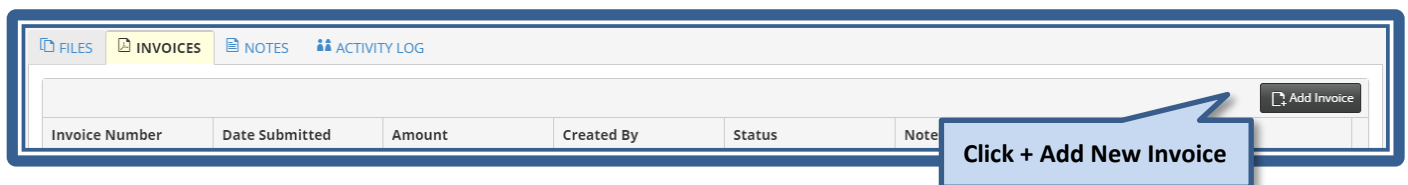
The process for creating invoices will vary slightly depending on the jurisdiction's integration status:

- **Non-integrated Jurisdictions** – Invoice fee line items must be manually entered.
- **Integrated Jurisdictions** – Invoice fees are pulled from the jurisdiction's permit tracking system and are selected to add to the invoice. Additional fees can still be manually entered.

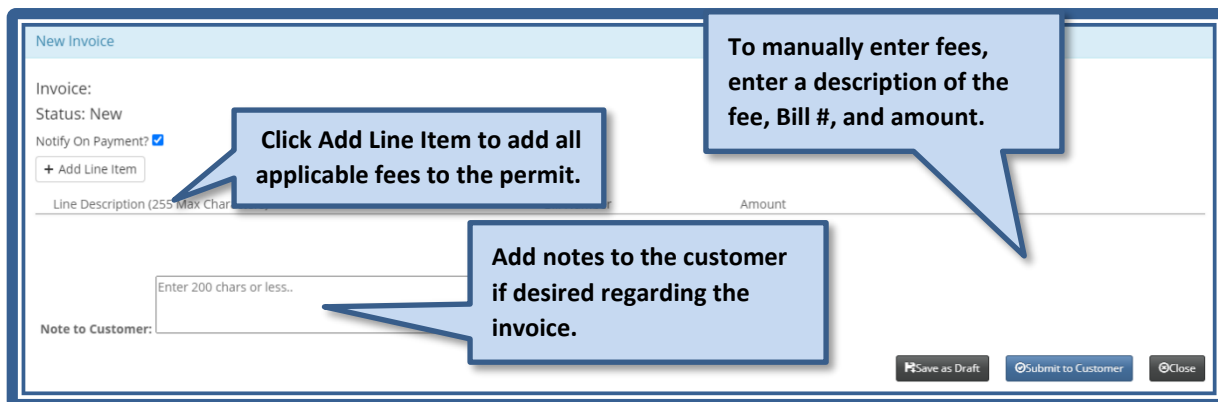
NOTE: You can add an invoice to an issued Over the Counter (OTC) permit if you need to charge additional fees after issuance. You must have the Application ID or Permit number and search for it in the Dashboard to access the Permit Details page. OTC permits do not save to the Jurisdiction Dashboard.

Creating an invoice:

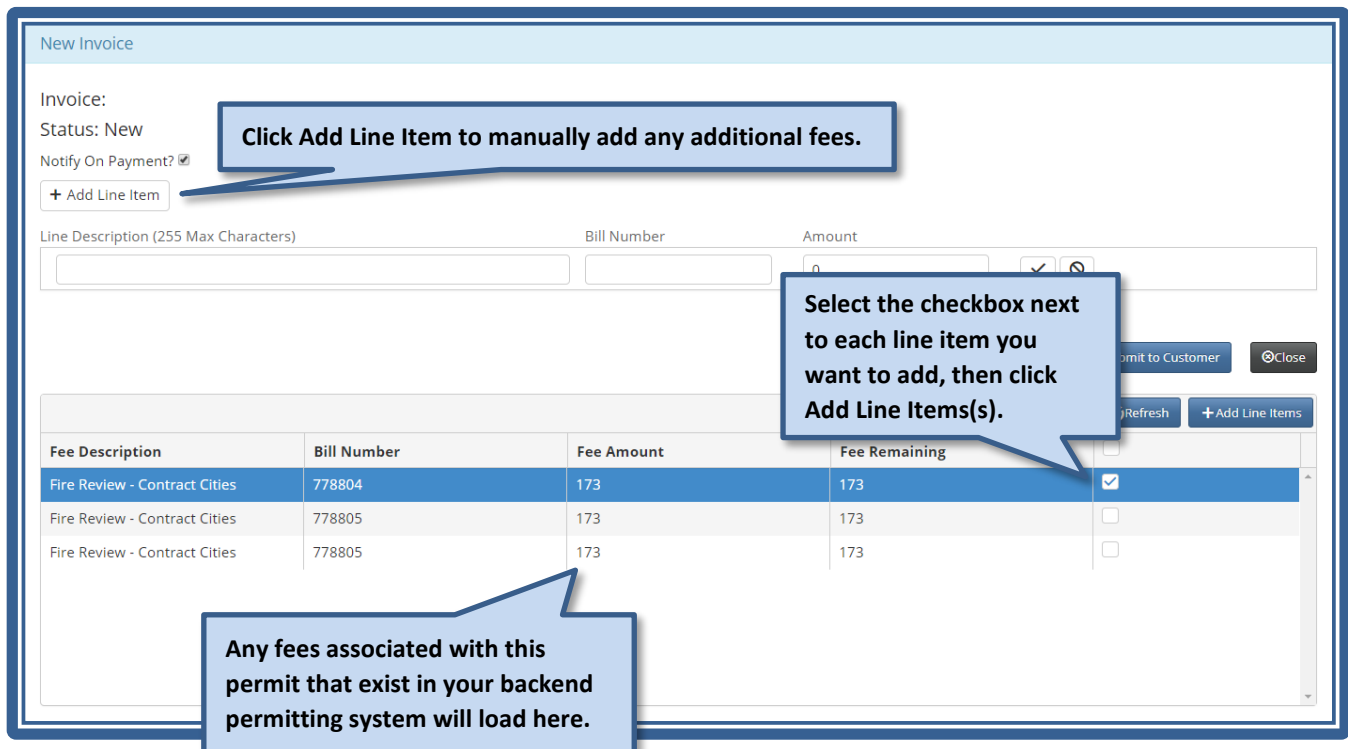
1. Open the Application Detail page from the **Screened** tab by clicking on the hyperlinked Permit number.
2. Navigate to the **Invoices** tab (available for Screened, In Review, Issued, and Closed statuses only):



Non-integrated jurisdictions:



Integrated jurisdictions:



New Invoice

Invoice:
Status: New
Notify On Payment? ☒

[+ Add Line Item](#)

Line Description (255 Max Characters) Bill Number Amount

Select the checkbox next to each line item you want to add, then click Add Line Item(s).

Fee Description	Bill Number	Fee Amount	Fee Remaining	
Fire Review - Contract Cities	778804	173	173	<input checked="" type="checkbox"/>
Fire Review - Contract Cities	778805	173	173	<input type="checkbox"/>
Fire Review - Contract Cities	778805	173	173	<input type="checkbox"/>

Any fees associated with this permit that exist in your backend permitting system will load here.

[Submit to Customer](#) [Close](#) [Refresh](#) [+ Add Line Items](#)

- Click the [Save as Draft](#) button to save the invoice and return to edit or submit the invoice later or click the [Submit to Customer](#) button to submit the invoice to the customer.
- Once submitted, a PDF of the invoice is saved on the Jurisdiction and Customer Dashboards on the [INVOICES](#) tab.
- Applicant, Project Contact, and any Delegates on the permit will receive an email notification that an invoice has been issued and requires payment.

Adding an Invoice to an Issued OTC Permit

You can add an invoice to an issued Over the Counter (OTC) permit if you need to charge additional fees after issuance. You must have the Application ID or Permit number and search for it in the Jurisdiction Dashboard to access the Permit Details page. OTC permits do not save to the Jurisdiction Dashboard.

- On the Jurisdiction Dashboard, search for the App ID or permit number for the permit to which you want to add an invoice.
- Open the permit and click the Invoice tab on the Permit Details page.
- Follow the [Steps to Create an Invoice](#).

Processing Paid Invoices

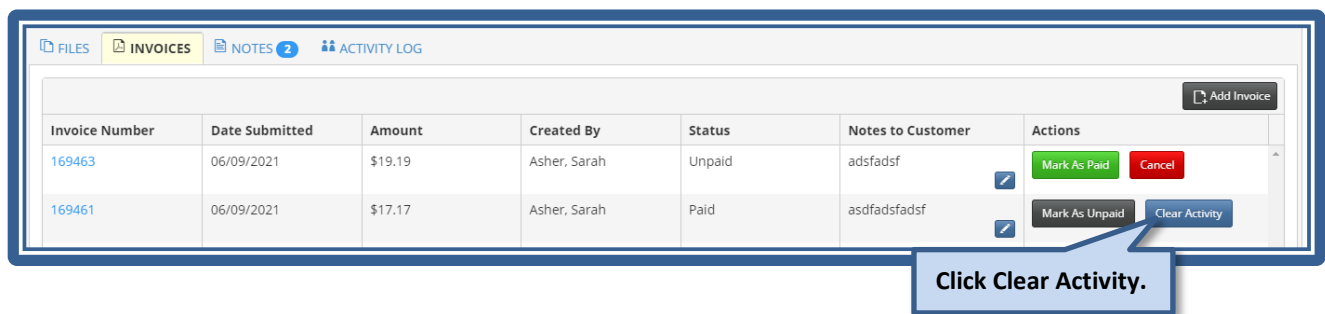
When an invoice is paid, either online through ePermit (the application site) or at the jurisdiction counter, the invoice needs to be marked as paid in the permit tracking system and updated on the Dashboard.

Online Payments

Jurisdictions receive an email notification when an invoice is paid online. The application displays on the **Needs Attention** filter results with the activity of *Paid Invoice* until required actions are taken.

To clear this activity, follow these steps:

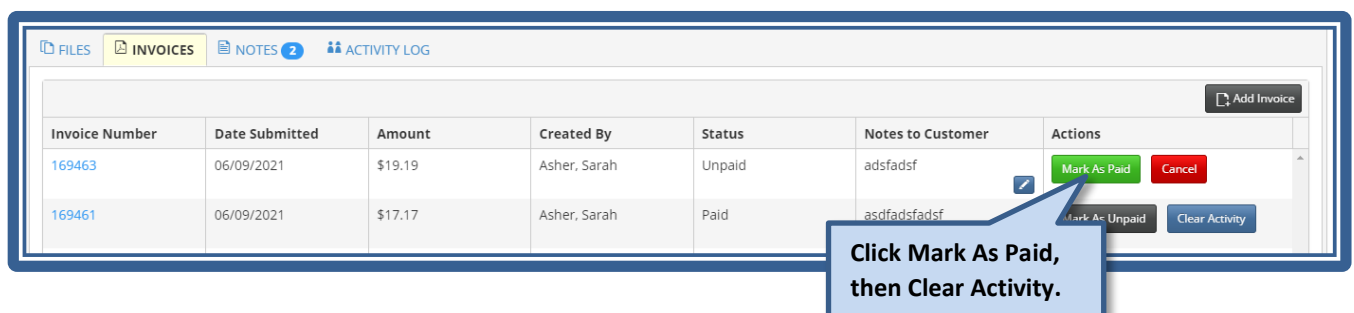
1. Update invoice status within the jurisdiction permit tracking system as necessary to mark fees as paid.
2. Open the Application Detail page from the **Needs Attention** filter by clicking on the hyperlinked permit number.
3. Navigate to the **Invoices** tab:



Invoice Number	Date Submitted	Amount	Created By	Status	Notes to Customer	Actions
169463	06/09/2021	\$19.19	Asher, Sarah	Unpaid	adsfadsf	Mark As Paid Cancel
169461	06/09/2021	\$17.17	Asher, Sarah	Paid	asdfadsfadsf	Mark As Unpaid Clear Activity

Other Payment Methods

1. Open the Application Detail page from the **Screened** filter by clicking on the hyperlinked permit number.
2. Navigate to the **Invoices** tab:



Invoice Number	Date Submitted	Amount	Created By	Status	Notes to Customer	Actions
169463	06/09/2021	\$19.19	Asher, Sarah	Unpaid	adsfadsf	Mark As Paid Cancel
169461	06/09/2021	\$17.17	Asher, Sarah	Paid	asdfadsfadsf	Mark As Unpaid Clear Activity

Changing Jurisdiction Dashboard Status

At different stages throughout the review process, you will need to update the status of the permit in MBP. This can be done by editing the status on the Application Detail page. The following are times when the manual update of a status in MBP is required:

- After an invoice has been paid – Change from **Screened** to **In Review**
- After review is complete and permit has been issued – Change from **In Review** to **Issued**


NOTE: You can choose to change the permit status to Issued when you upload a document type of Issued Permit. See next section for details.

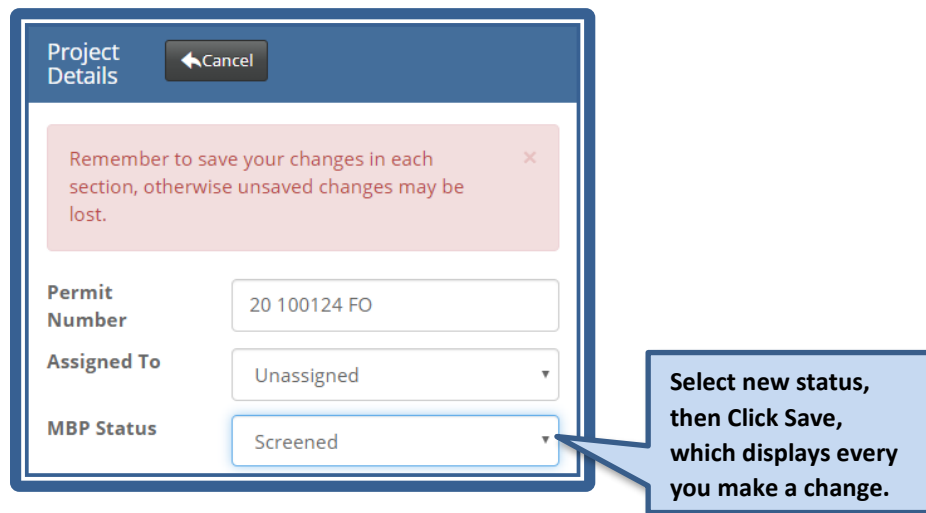
- When jurisdiction determines the permit can be officially closed – Change from **Issued** to **Closed**

NOTE: You can choose to have permits automatically moved from Issued to Closed. Contact the Service Delivery Team to enable this process.

REMINDER: Once a permit is in Closed status in MBP it will be deleted in 180 days from the date of closure.

Open the Permit Details page by clicking on the hyperlinked permit number.

1. Click the  icon next to the Dashboard Status.



Project Details ← Cancel

Remember to save your changes in each section, otherwise unsaved changes may be lost.

Permit Number: 20 100124 FO

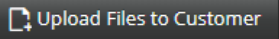
Assigned To: Unassigned

MBP Status: Screened

Select new status, then Click Save, which displays every you make a change.

Uploading Files

Once the permit is in review, the jurisdiction and customer (applicant or delegate) can exchange files on the Dashboards to request or provide additional information, corrections, approvals, etc. Once plan review is complete and all required fees have been paid, the final documents (permit, approval, approved plans, etc.) are uploaded to the Jurisdiction Dashboard for the customer. When documents are added to the Jurisdiction Dashboard, an email notification is sent (see [Email Notifications](#) section for more details).

1. Open the Permit Details page by clicking on the hyperlinked permit number.
2. Click the  button. A form opens in the tab to add files:

Use this form to upload project files for permit 20 100124 FO

If uploading multiple files to customer, please make sure you are selecting the applicable document type for each file. You will be notified via email.
* - Indicates a required field.

Document Type *

- Select Document Type--
- Select Document Type--
- Application Submittal Contact Letter
- Application With Comments
- Approval Letter
- Approved Deferred Submittal
- Approved Plans
- Approved Site Plan
- Business License Application
- Comment Response Letter
- Complete or Incomplete Application Letter
- Conditions Page
- Contract
- Contractor Information
- Decision
- Development Standards
- Document Waiver Instructions
- Drainage Modification or Waiver Form

Select appropriate document type; then click Select File to attach applicable document from your local network drives.

Note: Only PDF documents 500 MB or less can be uploaded.

Use this form to upload project files for permit E20-11644

customer, please make sure you are selecting the applicable document type for the file that you have selected to upload.

Document Type *

File limits: 500MB, PDF only.

Select file...

(Approval Letter) ApprovalLetter_TEST.pdf
0.03 MB

Note to Customer:

(Issued Permit) IssuedPermit_TEST.pdf
0.03 MB

☐ Update MBP Status to "Issued"

Note to Customer:

Repeat Steps 1 and 2 until all applicable files have been uploaded. Then click Submit to Customer.

Check the box to update the MBP status to "Issued" when you upload document type "Issued Permit."

Add an optional note to the customer, which will appear with the document on the customer and jurisdiction dashboards.

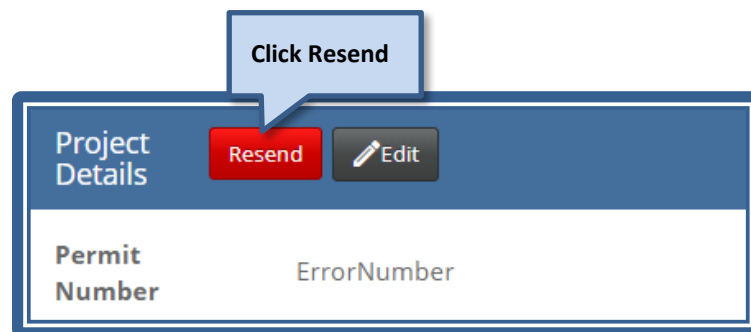
If a file is uploaded in error, click "X" button to delete.

Clear all Submit to Customer

Resending Failed Applications

Both plan review and OTC applications may systematically fail while processing and are displayed under the **Failed** tab. Failures are generally due to integration or PDF generation issues. Once these issues have been resolved, these applications can be resent through the **Permit Details Page**.

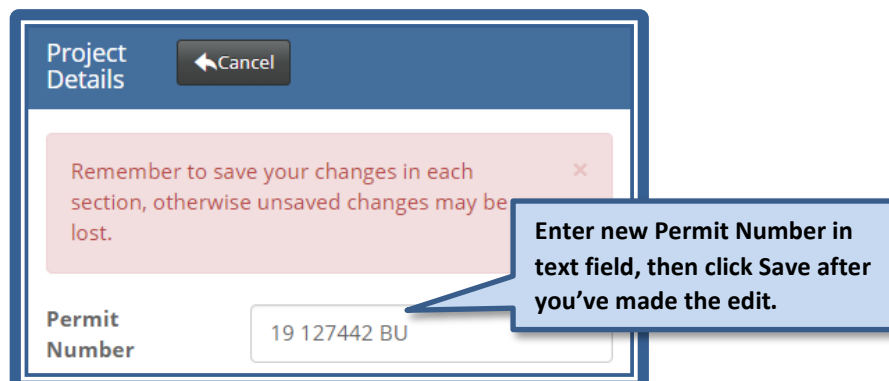
1. Open the Failed application Permit Details page from the **Needs Attn** filter by clicking on the hyperlinked word ErrorNumber (displays in the Permit #/App. ID field); select **Resend**:



Changing Permit Numbers

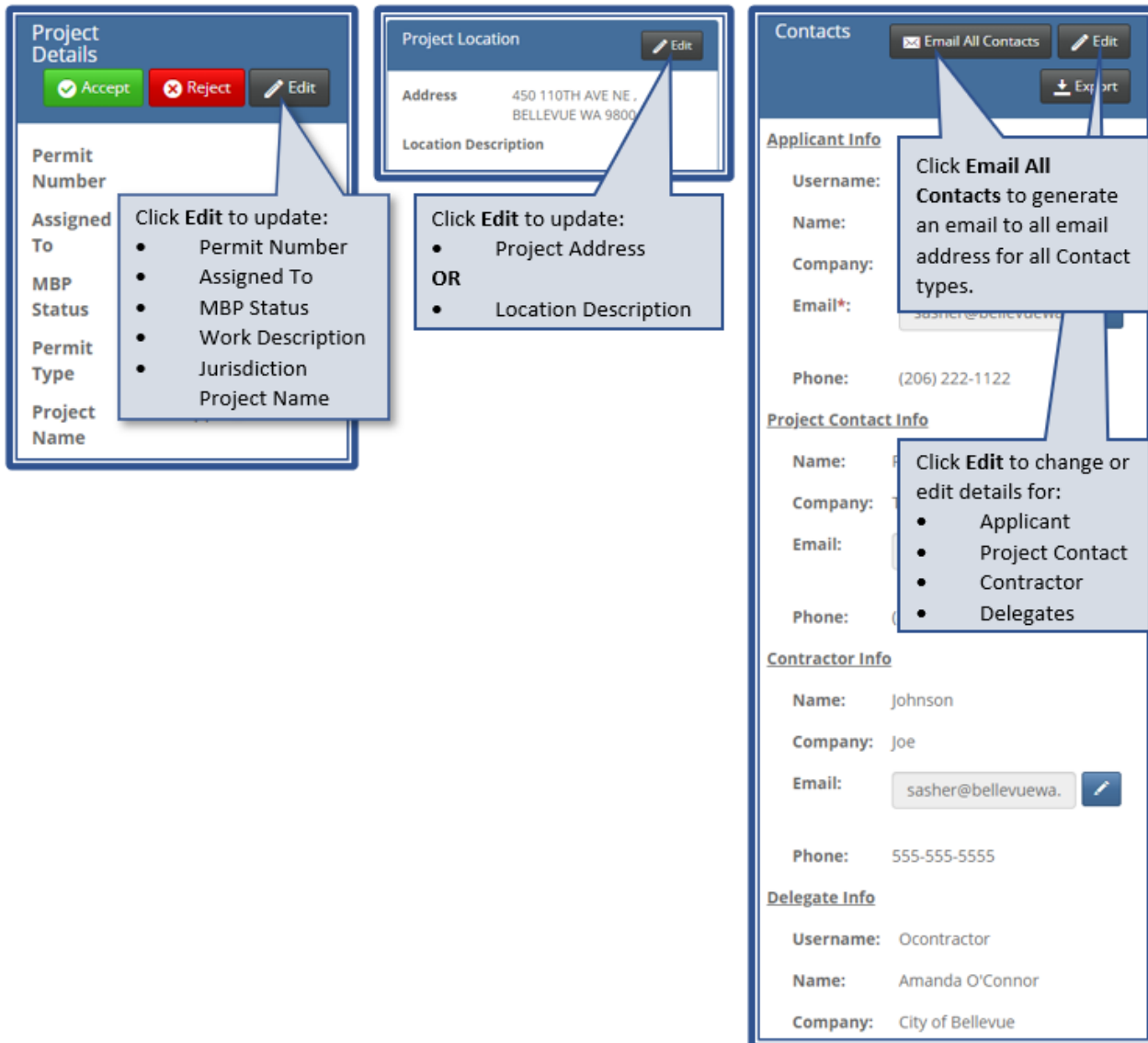
The permit number on the Jurisdiction Dashboard can be edited if necessary. Generally, this is done at the request of the jurisdiction, to match the permit number in the jurisdiction permit tracking system.

1. Open the Permit Details page and click on the  icon:



Managing Permit Details

Permit and application details can be managed on the Permit Details page, including **Project Details**, **Project Location**, **Application Details**, and **Contacts**.



The screenshot shows the 'Permit Details' page with three main sections: Project Details, Project Location, and Contacts. Callouts provide instructions on how to use the 'Edit' button and the 'Email All Contacts' button.

Project Details

Buttons:

Fields: Permit Number, Assigned To, MBP Status, Permit Type, Project Name

Click **Edit** to update:

- Permit Number
- Assigned To
- MBP Status
- Work Description
- Jurisdiction
- Project Name

Project Location

Buttons:

Fields: Address (450 110TH AVE NE, BELLEVUE WA 9800), Location Description

Click **Edit** to update:

- Project Address
- OR
- Location Description

Contacts

Buttons:

Applicant Info

Fields: Username, Name, Company, Email* (sasher@bellevuewa.gov), Phone (206) 222-1122

Click **Email All Contacts** to generate an email to all email address for all Contact types.

Project Contact Info

Fields: Name, Company, Email, Phone

Click **Edit** to change or edit details for:

- Applicant
- Project Contact
- Contractor
- Delegates

Contractor Info

Fields: Name (Johnson), Company (Joe), Email (sasher@bellevuewa.gov), Phone (555-555-5555)

Delegate Info

Fields: Username (Ocontractor), Name (Amanda O'Connor), Company (City of Bellevue)

Managing Project Details

You can update the following Project Details. The fields marked with an asterisk can be modified in the Project Details container:

- **Regenerate PDF** – Regenerate the Permit PDF for OTC permits
- ***Permit Number** – update the permit number, if necessary to reconcile with backend permitting system
- ***Assigned To** – assign the permit or application to a staff member to manage

- ***MBP Status** – set the status of the permit
- **Permit Type** – Identifies whether the permit requires Plan Review
- **Project Name** – this displays the customer-assigned name for the project, which appears on the Jurisdiction Dashboard and the permit documents
- ***Work Description** – the customer’s description of work to be performed
- ***Jurisdiction Project Name** – the project name, as saved in the jurisdiction’s backend permitting system
- ***Jurisdiction Status** – the permit status as saved in the backend permitting system
- **Submitted Date** – the date on which the permit was originally submitted

Managing Project Location

You can manage either the Address or the Project Location, depending on which type of location information is saved with the application. Project Location is only used when a physical address is not available (for example, some Right-of-Way or Special Events applications).

Project Location ✎ Edit

Address 450 110TH AVE NE, BELLEVUE
98004

Location Description

Click Edit to search for a new address OR to change the Location Description.

Project Location ✎ Edit

Address

Location Description

The SE Corner of Main and Maple streets

✓
✕

39/150

Managing Application Details

You can regenerate an application at any time. Click the Regenerate button to generate another copy of the original application. This will appear on the Customer Dashboard of the applicant.

Application Details 📄 Regenerate

App ID: 824434

App. Type: Building

Project Type: Single-Family

Activity Type: Residential

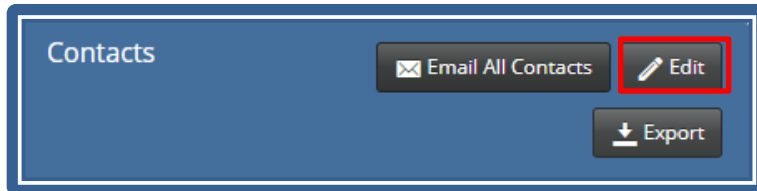
Scope of Work: Residence

Who Performs Work: Contractor

Click Regenerate to create a copy of the Application PDF.

Managing All Contacts

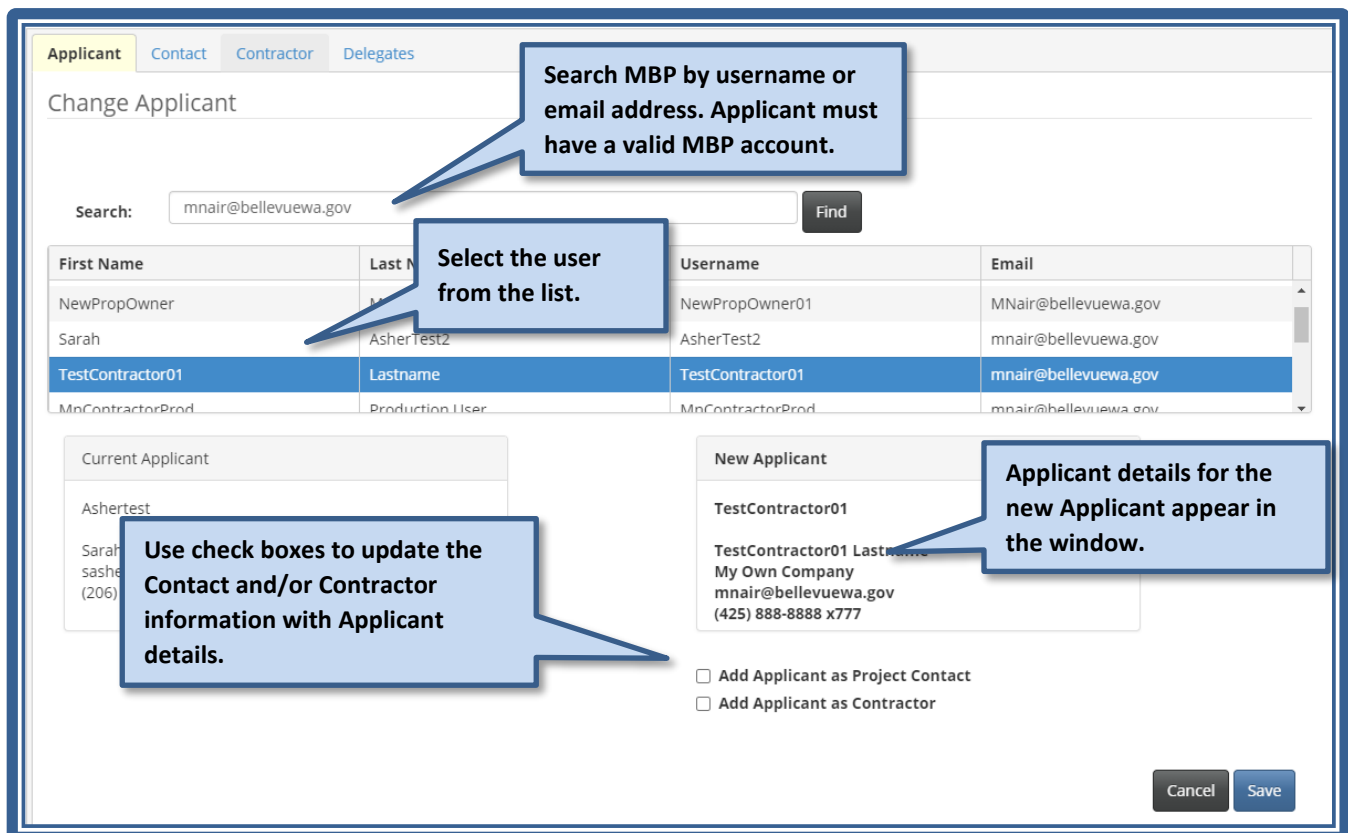
You can manage the details of all Contact types via the Contacts container on the Permit Details page. You can access Contact Management by clicking Edit on the Contacts container.



Managing Applicants

Applicants have full access to managing all aspects of the application/permit. You can change the applicant on an application or permit, under the following conditions:

- The applicant must be an MBP user and must provide the MBP username or email address.
- Each application / permit must have an applicant. You can “swap” one applicant for another but cannot save an application / permit without a designated applicant.
- Changes to applicants are recorded on the Activity Log on the Jurisdiction Dashboard.



The image shows the 'Change Applicant' window. It has tabs for 'Applicant', 'Contact', 'Contractor', and 'Delegates'. The 'Applicant' tab is active. Below the tabs is a search bar with the text 'mnair@bellevuewa.gov' and a 'Find' button. A callout points to the search bar: 'Search MBP by username or email address. Applicant must have a valid MBP account.' Below the search bar is a table with columns: First Name, Last Name, Username, and Email. The table contains several rows, with 'TestContractor01' highlighted. A callout points to the table: 'Select the user from the list.' Below the table are two sections: 'Current Applicant' and 'New Applicant'. The 'Current Applicant' section shows 'Ashertest' and 'Sarah sasher (206)'. A callout points to these sections: 'Use check boxes to update the Contact and/or Contractor information with Applicant details.' The 'New Applicant' section shows 'TestContractor01' and 'TestContractor01 Lastname My Own Company mnair@bellevuewa.gov (425) 888-8888 x777'. A callout points to this section: 'Applicant details for the new Applicant appear in the window.' Below the 'New Applicant' section are two checkboxes: 'Add Applicant as Project Contact' and 'Add Applicant as Contractor'. At the bottom right are 'Cancel' and 'Save' buttons.

Managing Project Contacts

Project Contacts serve as the primary contact for the application/permit. Note the following:

- Project Contacts have no access to the application/permit and cannot manage or pay invoices on the permit.
- Project Contacts do not need to be MBP users.
- If the Project Contact needs access to the application/permit, they must be added as a Delegate (Delegates must be MBP users).
- Changes to Project Contacts are recorded on the Activity Log on the Jurisdiction Dashboard.

Applicant
Contact
Contractor
Delegates

Edit Project Contact

Fields marked with * are required.

☐ Save Applicant as Project Contact

Company Name:
The City of Bellevue TEST

*First Name:
Professional

*Last Name:
Tester

*Email Address:
test@test.gov

*Phone Number:
(425) 452-4444

Phone Extension:

Address Number:
1234

Street Name or PO Box:
567th

Apartment or Suite Number:

City:
Edmonds

State:
WA

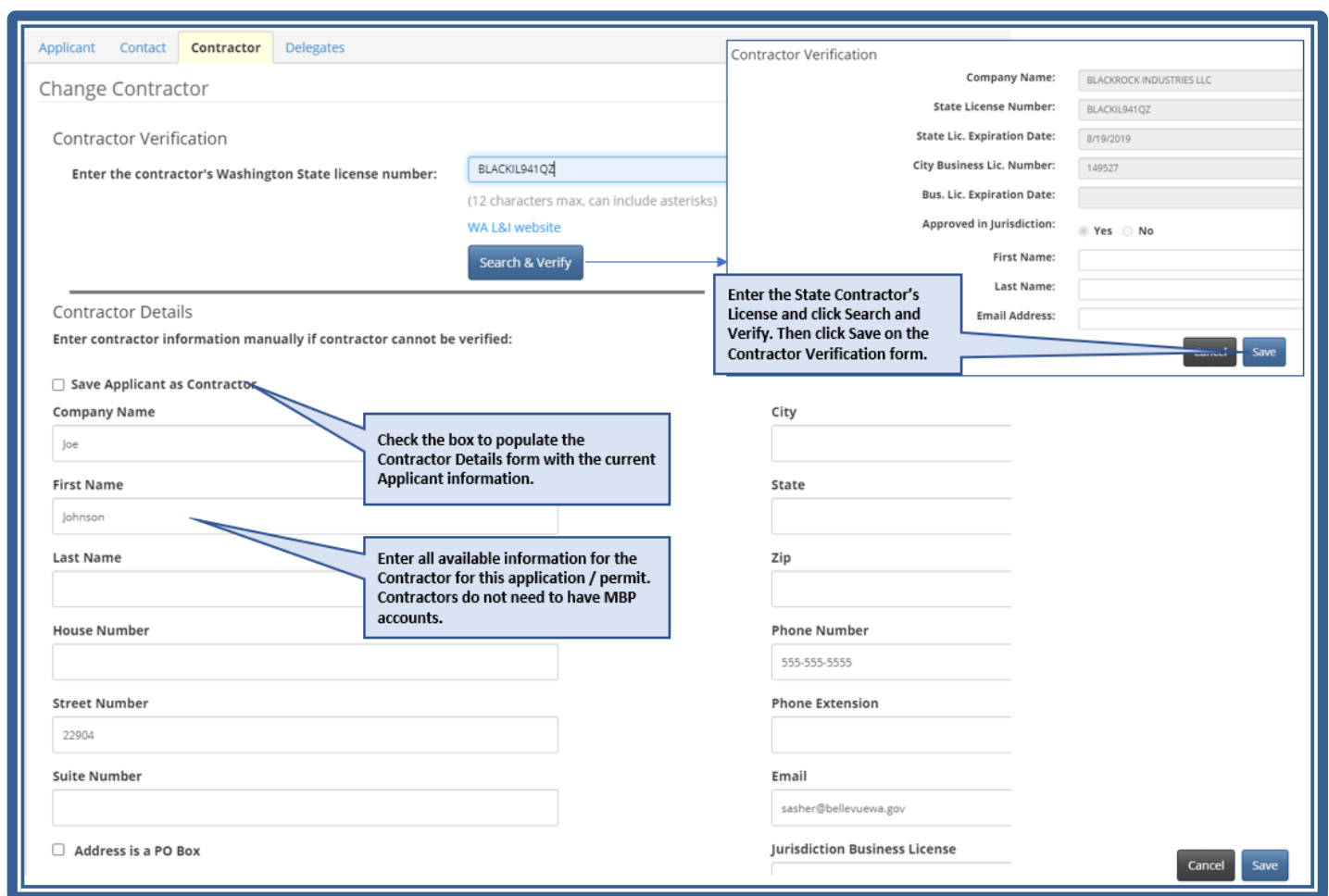
Use the check box to update the Project Contact information with current Applicant information.

Enter all available Project Contact information. First Name, Last Name, Email Address, and Phone Number are required fields.

Managing Contractors

You can manage Contractor information for the application/permit either by searching for them in MBP, or by entering their information in a text form.

- Contractors have no access to the application/permit and cannot manage or pay invoices on the permit.
- Contractors do not need to be MBP users.
- If the Contractor needs access to the application/permit, they must be MBP users and then be added as a Delegate (Delegates must be MBP users).
- Changes to Contractors are recorded on the Activity Log on the Jurisdiction Dashboard.



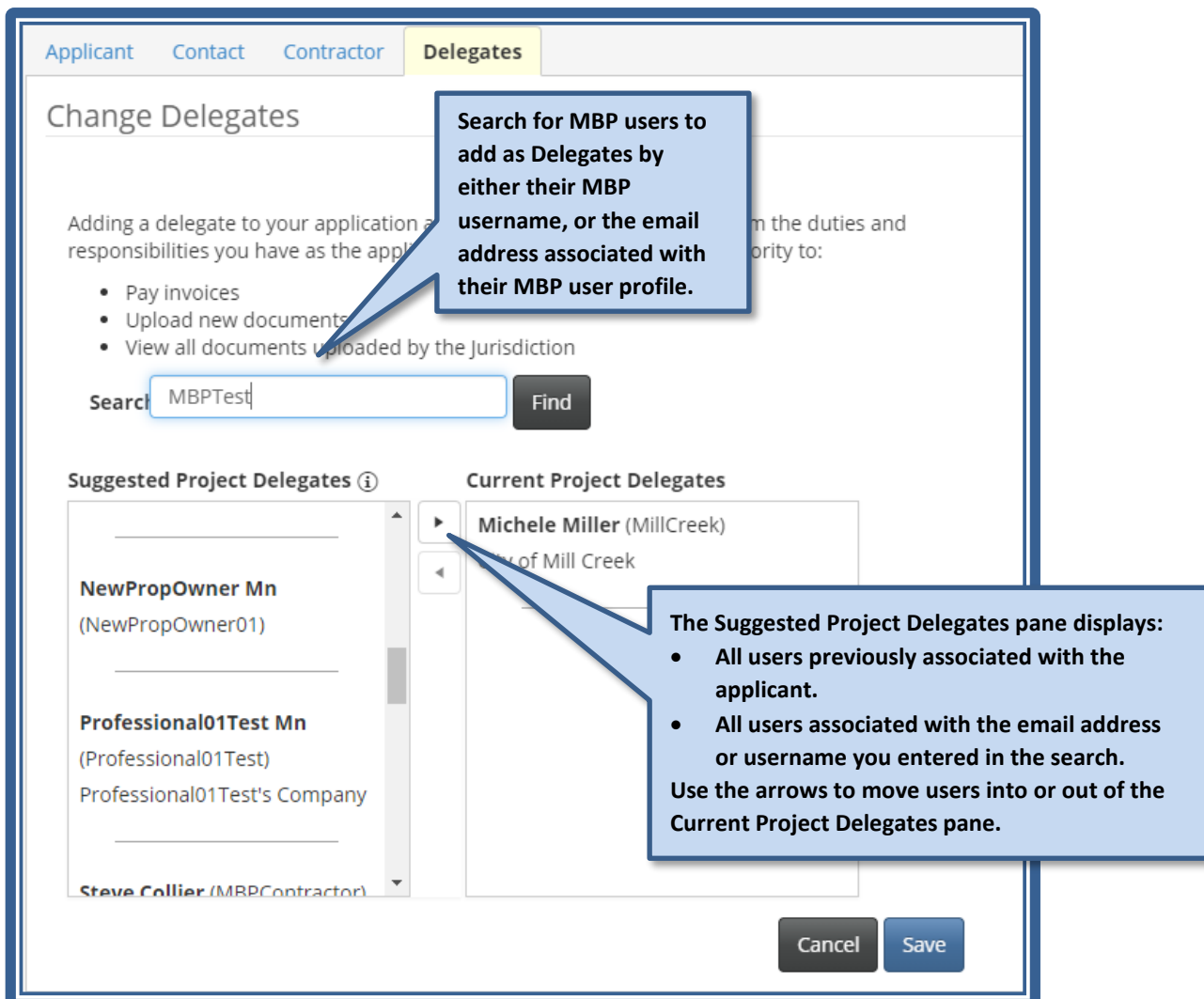
The screenshot shows the 'Change Contractor' form with the following sections and callouts:

- Contractor Verification:**
 - Field: Enter the contractor's Washington State license number: (12 characters max, can include asterisks)
 - Link: [WA L&I website](#)
 - Button: **Search & Verify**
 - Callout: Enter the State Contractor's License and click Search and Verify. Then click Save on the Contractor Verification form.
- Contractor Details:**
 - Text: Enter contractor information manually if contractor cannot be verified:
 - Checkbox: ☐ Save Applicant as Contractor
 - Fields: Company Name (Joe), First Name (Johnson), Last Name, House Number, Street Number (22904), Suite Number
 - Checkbox: ☐ Address is a PO Box
 - Callout: Check the box to populate the Contractor Details form with the current Applicant information.
 - Callout: Enter all available information for the Contractor for this application / permit. Contractors do not need to have MBP accounts.
- Contractor Verification (Right Panel):**
 - Fields: Company Name (BLACKROCK INDUSTRIES LLC), State License Number (BLACKIL941QZ), State Lic. Expiration Date (8/19/2019), City Business Lic. Number (149527), Bus. Lic. Expiration Date, Approved in Jurisdiction (Yes/No), First Name, Last Name, Email Address
 - Buttons: **Cancel**, **Save**
- Other Fields (Bottom Right):**
 - City, State, Zip, Phone Number (555-555-5555), Phone Extension, Email (sasher@bellevuewa.gov), Jurisdiction Business License
 - Buttons: **Cancel**, **Save**

Managing Delegates

Delegates can be added to applications/permits during the application process and can be added or removed by Jurisdiction Administrators or Staff. Delegates have the same level of access to the permit as the Applicant, and can pay invoices, upload documents, manage Contacts and view all communications with the jurisdiction. Delegates can be managed as follows:

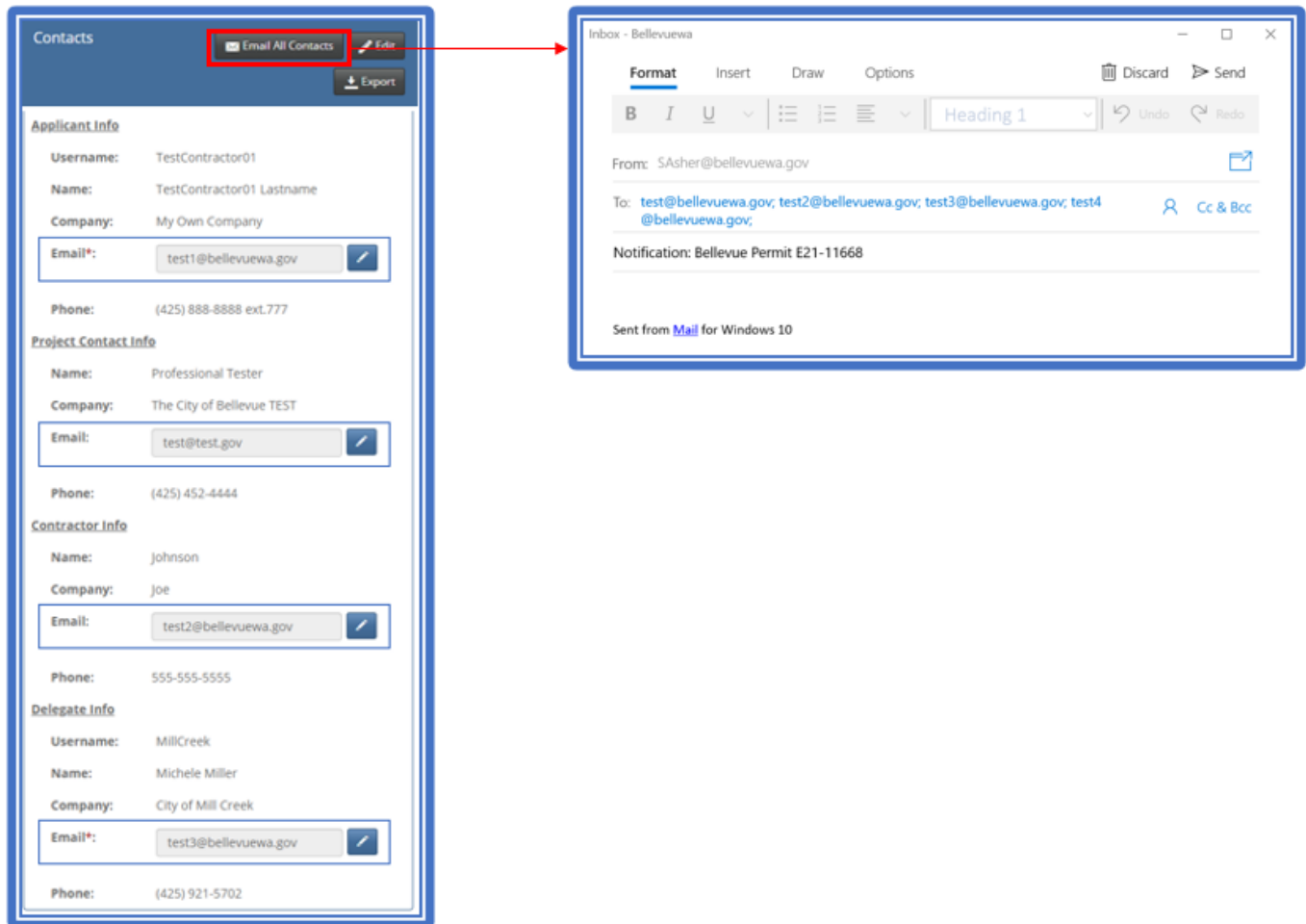
- Delegates must have valid MBP accounts.
- Delegate username or email are required to add them to the application/permit.
- There is no limit on the number of Delegates on an application/permit.
- Changes to Delegates are recorded on the Activity Log on the Jurisdiction Dashboard.



The screenshot shows the 'Change Delegates' interface. At the top, there are tabs for 'Applicant', 'Contact', 'Contractor', and 'Delegates'. Below the tabs, the title 'Change Delegates' is displayed. A callout box points to the search area, stating: 'Search for MBP users to add as Delegates by either their MBP username, or the email address associated with their MBP user profile.' The search input field contains 'MBPTest' and a 'Find' button is next to it. Below the search field, there are two panels: 'Suggested Project Delegates' and 'Current Project Delegates'. The 'Suggested Project Delegates' panel lists three users: 'NewPropOwner Mn (NewPropOwner01)', 'Professional01Test Mn (Professional01Test) Professional01Test's Company', and 'Steve Collier (MBPContractor)'. The 'Current Project Delegates' panel shows 'Michele Miller (MillCreek)' and 'City of Mill Creek'. A callout box points to the 'Suggested Project Delegates' panel, stating: 'The Suggested Project Delegates pane displays: All users previously associated with the applicant. All users associated with the email address or username you entered in the search. Use the arrows to move users into or out of the Current Project Delegates pane.' At the bottom right, there are 'Cancel' and 'Save' buttons.

Sending an Email to All Project Contacts

You can generate an email to send to all project contacts. An email is generated that contains pre-populated email addresses for each contact type, a pre-populated subject line, and a blank message body. The email recipients can be modified, if needed, before the message is sent. A record of the email generation will appear in the Activity Log for the permit however, the Activity Log does not track whether the email was sent.

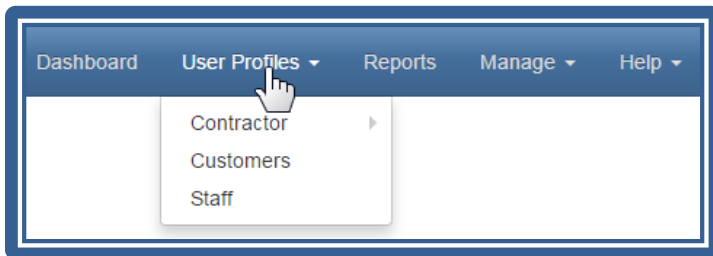


User Profiles

The **User Profiles** menu allows you to search for and manage **Contractor**, **Customer**, and **Staff** accounts.

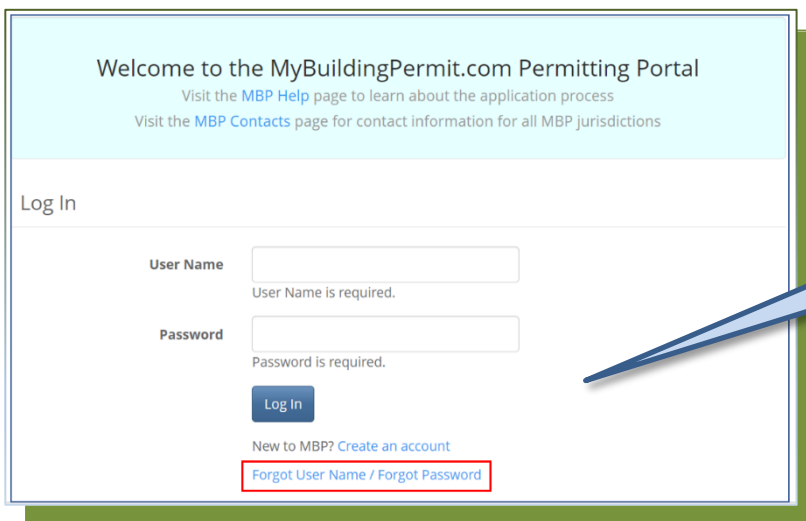
User Profile Search Tips:

- **Contractor** – Search by Company Name
- **Customer** – Search for an MBP user account by MBP username or email address
- **Staff** – Search for Jurisdiction Staff by username or email address



Resetting Account Credentials

User passwords for ePermit cannot be reset through the Admin site. Only the MBP user can reset their password. When the MBP user clicks **Forgot Username / Forgot Password** on the login screen, they will receive an email at the address that is associated with the email account saved in their MBP user profile.

A screenshot of the 'Welcome to the MyBuildingPermit.com Permitting Portal' page. It includes a 'Log In' section with 'User Name' and 'Password' input fields, each with a 'User Name is required.' and 'Password is required.' error message. Below the fields is a 'Log In' button. At the bottom, there are links for 'New to MBP? Create an account' and 'Forgot User Name / Forgot Password' (which is highlighted with a red rectangle). The page also has links for 'MBP Help' and 'MBP Contacts'.

NOTE: User passwords for the Application portal (ePermit) *cannot* be reset through the Admin site. Users must use the link on the ePermit Log In page: 'Forgot User Name / Forgot Password'

Contractor Accounts

Contractors must create an account in MBP using their company name and Unified Business Identifier (UBI) number. The MBP system connects to the WA Department of Labor and Industries (LNI) web site to confirm each contractor's UBI and complete all pertinent information including State Contractor Licenses numbers for each contractor's profile. A Contractor must have a current valid Construction, Electrical, or Plumbing contractor license number to obtain an **Over-the-Counter** (OTC) permit. Plan Review applications bypass the contractor validation *as the jurisdictions will complete the license verification prior to permit issuance.*

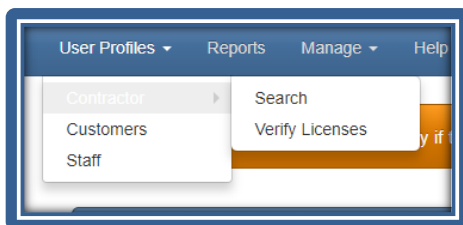
Jurisdictions can perform the following actions to a Contractor Account:

- Remove associated Company Users
- Add and Edit Jurisdiction/Local Business License information
- Add notes to their account
- Change the Status (Active or not)

NOTE: All Contractor Company address and license data come from the LNI interface and cannot be modified. If the Contractor has changed anything on the LNI site that hasn't been updated in MBP, please contact MBP support.

Search

USER PROFILES → Contractor → Search allows you to search for a contractor company in MBP using name, UBI#, Professional License#, or with Expiration Date Ranges.



Verify Licenses

Allows Jurisdictions to verify a Contractor's local business license (if required). The counter on the **Menu bar** indicates how many new licenses need to be verified:



Steps:

1. Click on USER PROFILES→Contractor→Verify Licenses OR select 'View License Requests' on the Landing page.

When done, click Update to Save changes. An email will be sent to the contractor.

Indicate if Approved or not: Select Yes or No

Applied Date	Company Name	License Number	Expiration Date	Approve?	Notes
5/17/2016	HOLLENBECK EXCAVATING LLC	TEST123	not required	Pending	
6/2/2016	CDM Constructors Inc	TEST23	not required	Pending	
6/2/2016	LEO SIDING	test123	not required	Pending	

Click Edit to make changes.

Contractor Registration

The following is information for registering as a contractor in case you need to assist a contractor registering on MBP. (More detailed information is on the MyBuildingPermit.com Help page [here](#)).


This process is used by licensed contractors to create an account on MyBuildingPermit.com. When registering a new company on MBP, state license validation is required, and some jurisdictions require local business licenses as well before a licensed contractor can submit a permit application.

NOTE: A company UBI may only be registered one time with MBP; however, there can be multiple user accounts associated with a single company.

Registering a Licensed Contractor Account

Accounts are created only in the ePermit (permit application) site. Contractors must log in to the ePermit site to create their accounts.

1. Click **Create an Account** on the MyBuildinPermit.com Login Page.
2. On the User Registration page, select **Licensed Contractor**.
3. Enter WA State UBI number and click **Search**.
4. Complete the Contractor Registration.
5. Verify **Company Information** and enter the Phone Number.
6. Enter **Jurisdiction License** information.
7. Enter **User Account** Information.
8. Complete **Review and Certify**.
9. Exit the Registration Process or Register with another Company.



Welcome to the MyBuildingPermit.com Permitting Portal
Visit the [MBP Help](#) page to learn about the application process
Visit the [MBP Contacts](#) page for contact information for all MBP jurisdictions

Log In

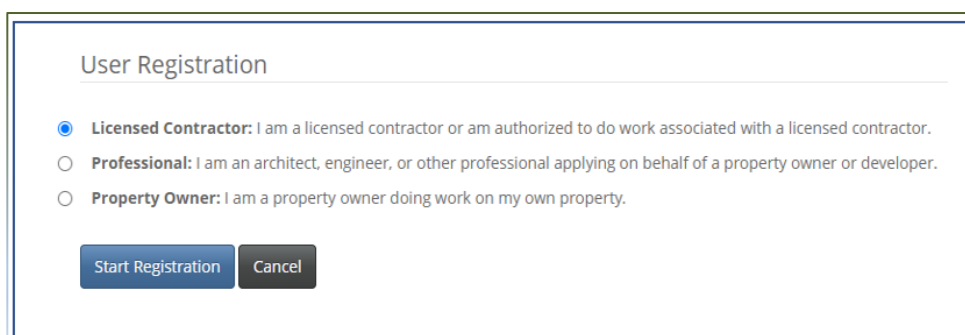
User Name
User Name is required.

Password
Password is required.

[Log In](#)

[New to MBP? Create an account](#)

[Forgot User Name / Forgot Password](#)



User Registration

☒ **Licensed Contractor:** I am a licensed contractor or am authorized to do work associated with a licensed contractor.

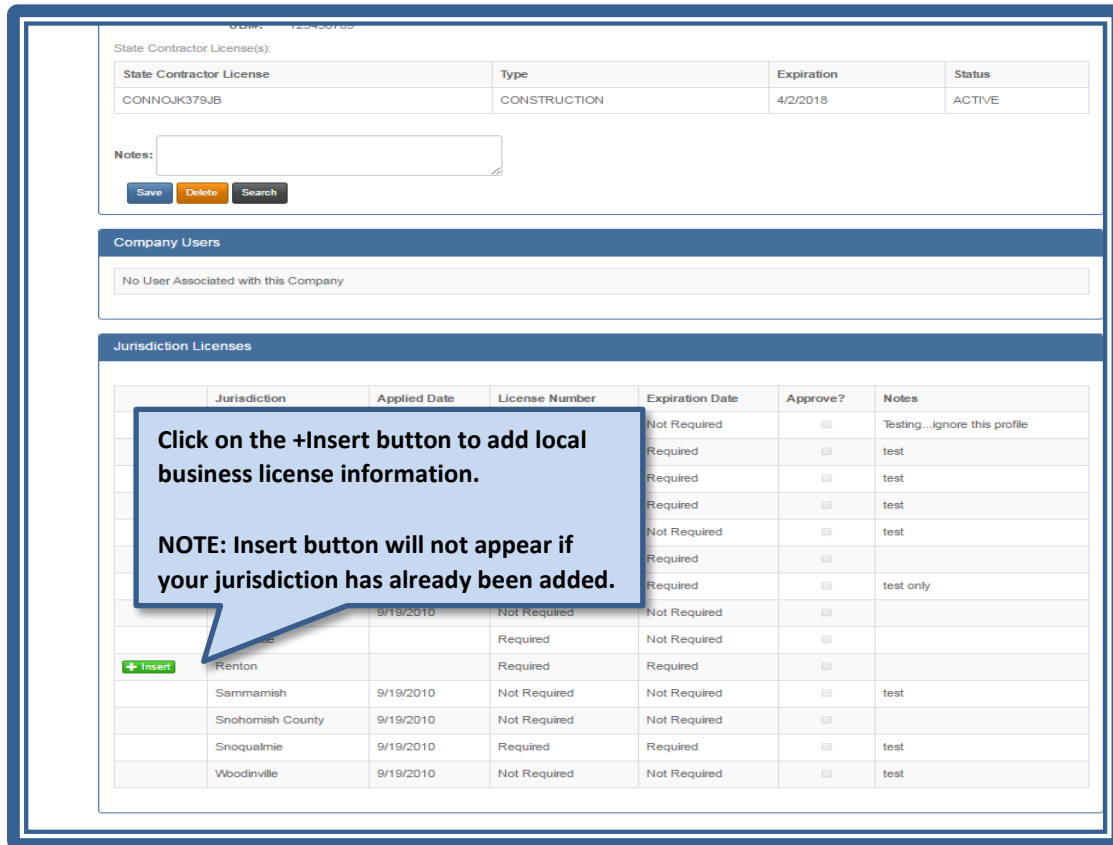
☐ **Professional:** I am an architect, engineer, or other professional applying on behalf of a property owner or developer.

☐ **Property Owner:** I am a property owner doing work on my own property.

[Start Registration](#) [Cancel](#)

Adding a Jurisdiction to a Contractor's Account

Find the company through a Contractor Search on the Admin site (User Profiles → Contractor → Search).



State Contractor License(s):

State Contractor License	Type	Expiration	Status
CONNOJK379JB	CONSTRUCTION	4/2/2018	ACTIVE

Notes:

[Save](#) [Delete](#) [Search](#)

Company Users

No User Associated with this Company

Jurisdiction Licenses

Jurisdiction	Applied Date	License Number	Expiration Date	Approve?	Notes
		Not Required		<input type="checkbox"/>	Testing... ignore this profile
		Required		<input type="checkbox"/>	test
		Required		<input type="checkbox"/>	test
		Required		<input type="checkbox"/>	test
		Not Required		<input type="checkbox"/>	test
		Required		<input type="checkbox"/>	
		Required		<input type="checkbox"/>	test only
+ Insert	9/19/2010	Not Required	Not Required	<input type="checkbox"/>	
Renton		Required	Not Required	<input type="checkbox"/>	
Sammamish	9/19/2010	Not Required	Not Required	<input type="checkbox"/>	test
Snohomish County	9/19/2010	Not Required	Not Required	<input type="checkbox"/>	
Snoqualmie	9/19/2010	Required	Required	<input type="checkbox"/>	test
Woodinville	9/19/2010	Not Required	Not Required	<input type="checkbox"/>	test

Click on the +Insert button to add local business license information.

NOTE: Insert button will not appear if your jurisdiction has already been added.

Customer Accounts

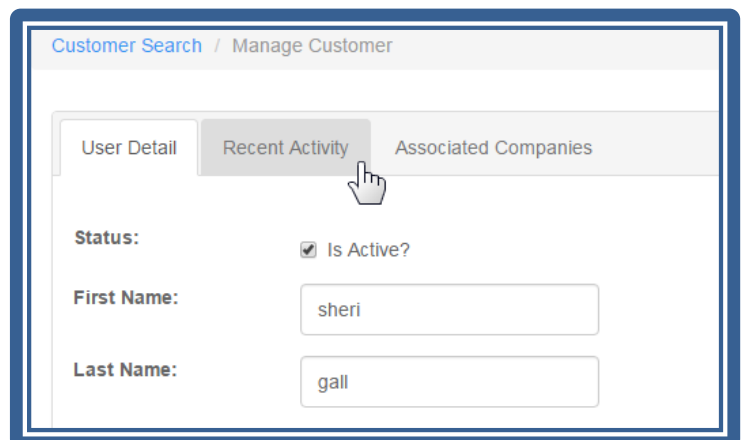
USER PROFILES → Customers allows you to search accounts by either a Username or Email address.

You can:

- Change Status – Active or not
- Edit Names and Email Address

And if they are a Contractor Company:

- See Recent permit activity and Associated Companies



Customer Search / Manage Customer

User Detail Recent Activity Associated Companies

Status: ☒ Is Active?

First Name:

Last Name:

REMINDER: Passwords **cannot** be reset by Admin. They must use the “Forgot Username / Forgot Password” links on the Log In screen.

Staff Accounts

Allows you to search your jurisdiction's users and modify:

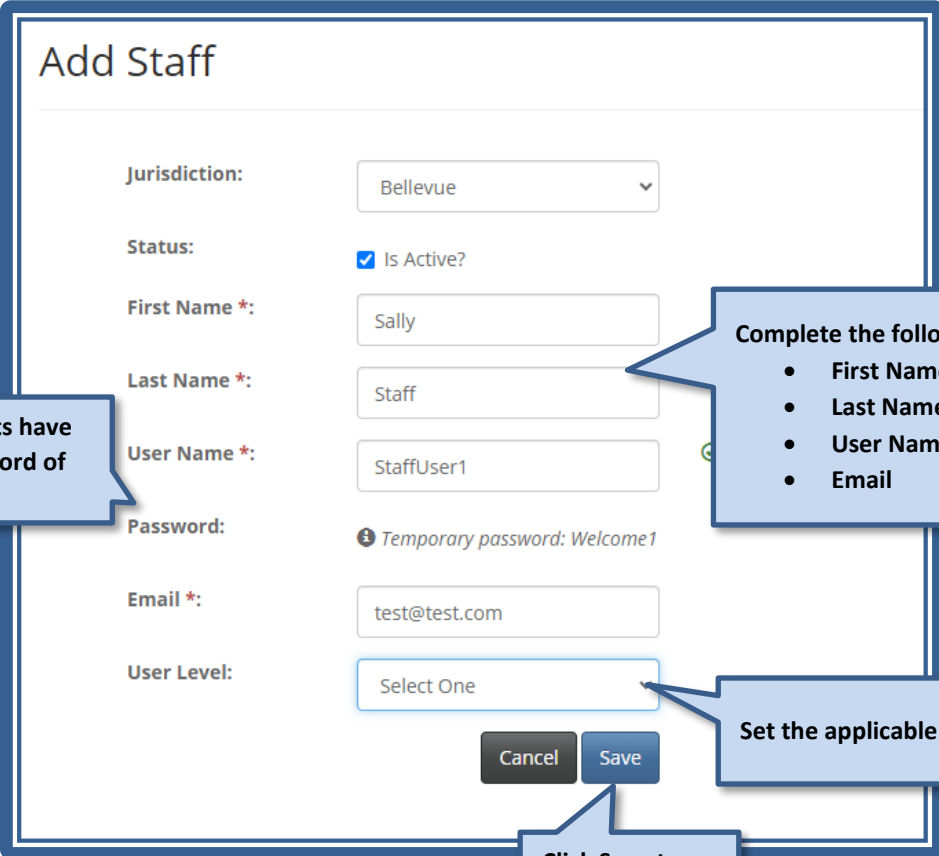
- Status
- Names
- Email
- Change staff User Levels (JurisdictionAdmin level only)
- Add a new staff account (JurisdictionAdmin level only)

Creating a New Staff Account

1. Select USER PROFILES → Staff.

The screenshot shows the 'User Profiles' section of the application. A dropdown menu is open under 'User Profiles', showing 'Contractor', 'Customers', and 'Staff' (which is selected). Below the menu is a search bar with the text 'sgalloway' and a 'Search' button. To the right of the search bar is a '+ New' button. Below the search bar are radio buttons for 'Status': 'Active' (selected), 'Inactive', and 'Both'. Below the status filters is a table with columns: 'User Name', 'First Name', 'Last Name', 'Email', 'Jurisdiction', 'Role', 'Created', and 'Active'. There are two rows of data in the table. Each row has an 'Edit' button to its left. Callouts provide instructions: 'First, search for user to be added to make sure no profile already exists.' points to the search bar; 'If no results found, click +New to add.' points to the '+ New' button; and 'You can Edit existing profiles.' points to the 'Edit' button for the first row.

	User Name	First Name	Last Name	Email	Jurisdiction	Role	Created	Active
	sgalloway	Sheri	Galloway	sgalloway@ecitygov.net	Bellevue	SystemAdmin	10/14/2014 10:45:00 AM	True
	sgalloway-both	Sheri	Galloway	tjones@ecitygov.net	Bothell	SystemAdmin	10/23/2015 9:16:00 AM	True



Add Staff

Jurisdiction:

Status: ☒ Is Active?

First Name *:

Last Name *:

User Name *:

Password: Temporary password: Welcome1

Email *:

User Level:

Callouts:

- All new accounts have a default password of Welcome1.** (points to Password field)
- Complete the following fields:**
 - First Name
 - Last Name
 - User Name
 - Email(points to First Name, Last Name, User Name, and Email fields)
- Set the applicable User Level.** (points to User Level dropdown)
- Click Save to create profile.** (points to Save button)

NOTE: *It* is good practice to inactivate any Staff accounts for people no longer at your jurisdiction. Edit the staff profile and deselect the Active indicator under Status.

Setting User Levels

Only Jurisdiction Administrators can set User Levels. This section describes the access available to each level within MBP.

Administrative Users

There are four user levels to choose from within MBP:

1. System Admin
2. Jurisdiction Admin
3. Jurisdiction Staff
4. Jurisdiction Reviewer

System Admin

eGov application developers, application project leads, and support staff are assigned the user level of System Admin. These users have access to edit all applicable fields, as well as enter and save changes for all jurisdictions and customers within MBP. Only System Admins can grant System Admin user levels.

Jurisdiction Users

Jurisdiction administrative staff have the choice of three defined user levels:

1. Jurisdiction Admin
2. Jurisdiction Staff
3. Jurisdiction Reviewer

Jurisdiction Admin

Users have the highest access for the jurisdiction and are engaged in creating and editing application configurations. Jurisdiction Admins have read/write access to all editable fields within the MBP Jurisdiction Admin site:

Jurisdiction Admins has access to:

- Read/write all editable fields within the MBP Jurisdiction Admin site
- Create, edit configurations
- Edit Contractor Profiles and Verification
- Create and edit Staff user accounts
- Full Dashboard management and application processing
- Reports
- Manage addresses

Jurisdiction Staff

Users at this level have more limited access and are more engaged in the daily review and processing of OTC and plan review applications.

Jurisdiction Staff users have access to:

- Accept/Reject an application
- Accept, View, and Delete files
- Create and delete invoices
- Upload documents to customers

- Edit permit number
- Make all dashboard status selections
- Edit Contractor profiles and contractor verification
- Reports

Jurisdiction staff have no access to:

- Configuration menus

Jurisdiction Reviewer

Users at this level have the most limited access. Like the Staff level, users are more engaged in the daily review and processing of OTC and plan review applications.

Jurisdiction Reviewers have access to:

- View applications, files, invoices
- Upload documents to customers
- Make Dashboard status selections of Screened and In Review only
- Edit permit number

Jurisdiction Reviewers have no access to:

- Configuration menus
- Edit Contractor Profiles
- Delete documents
- Accept/Reject applications
- Create or delete invoices

Managing Jurisdiction Information in MBP

Use the Manage menu to configure and customize MBP for your jurisdiction. Most of these settings and items are managed by Jurisdiction Admins to control what choices and information an applicant has available, or needs to submit, during the application process.

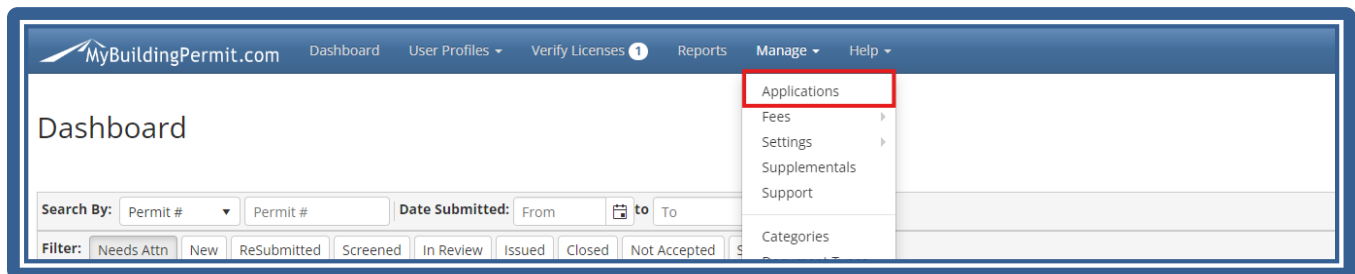
Using the Manage Menu

Under **Manage** you will find the following menu options:

- [Applications](#) – Create new or modify existing application configurations which control the choices information required when applicants are applying for a permit.
- [Fees](#) – Fees for Over the Counter (OTC) applications must be configured in MBP. Plan Review applications will have invoices generated with fee information from your backend permitting system.
- [Settings](#) – Jurisdiction Information, Application Types you will accept on MBP, Inspection Information and Holidays (only if this information isn't available from your backend permitting system).
- [Supplementals](#) – Additional questions and information that can be added to any Application Configuration.
- [Support](#) – Search for an invoice, application, or permit.

Configuring Applications

Before users can apply for permits, jurisdiction Administrators must build and activate application configurations. Each jurisdiction follows the configuration workflow to set up their configurations. To begin, go to the **Manage > Applications** menu and make selections for the “four buckets” that comprise a permit in MBP: **Application Type, Project Type, Activity Type, and Scope of Work**. The buckets guide applicants during the application process. Each bucket type includes a brief description/definition to assist the applicant when making their selections.



Each Application Configuration can have the following steps in the workflow:

- [Application Configuration Landing Page](#): All four buckets and at least 1 required Work Type are required for each Application Configuration.
- [Pre-Application Message](#): Displays immediately after the four buckets are selected by the applicant.
- [Work Types](#): Additional information for the permit which displays on the Project Details page. (includes things like fixtures, heating source, materials used, quantities of items, etc.).
- [Category Ordering](#): Arrange the category display order on the Project Details page.
- [Conditional Display](#): Creates a relationship between customer responses to SKUs and categories that display based on those responses.
- [Supplementals](#): Additional questions or information needed from the applicant (NOTE: Responses to Supplementals do not integrate into backend permitting system).
- [Document Types](#): List of documents the applicant will need to upload with their application.
- [Submittal Info](#): Information the jurisdiction needs to tell the applicant pertinent to submitting this application type.
- [General Process](#): Information the jurisdiction needs to communicate to the applicant regarding the general permit application process such as contact information, timeframes, etc.
- [Settings and Options](#): Set a configuration to Active or Inactive to control its availability in ePermit; Clone or Delete an application.

Customer Application Process and Selections

As applicants progress through the MBP Permit application process, their selections and data entries are determined by the jurisdiction during the configuration process.

Each jurisdiction configures the applications available through MBP on the Jurisdiction Admin menu under **Manage > Applications**.

The bucket options available under **Application Type, Project Type, Activity Type, and Scope of Work** are configured by each jurisdiction. These choices align with their backend permitting system configurations.

MBP sends permit data to the jurisdiction's backend permitting system and receives information back.

The jurisdiction's Web Service takes the mapped permit data and inserts it into the backend permitting system's database.

The bucket options display in ePermit with brief descriptions to help applicants make accurate selections.

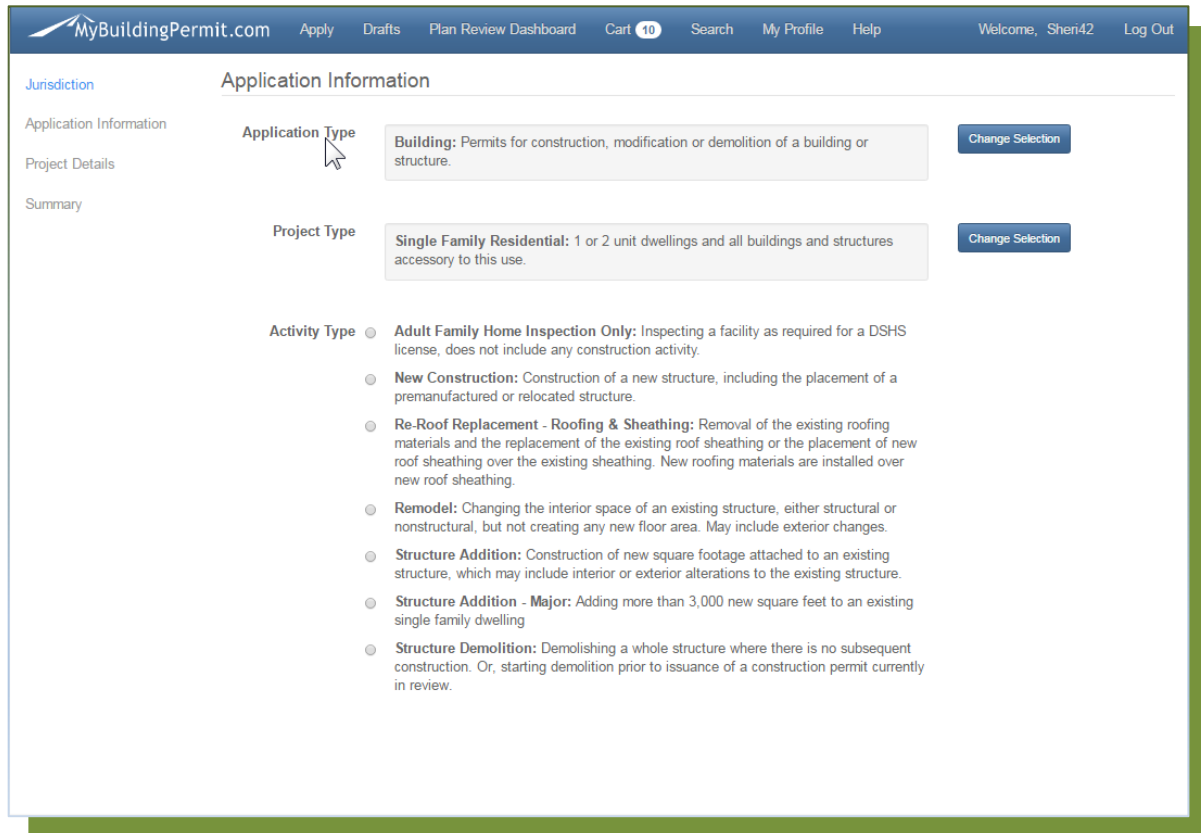
The screenshots illustrate the configuration process for a jurisdiction in the MyBuildingPermit.com system:

- Screenshot 1:** Shows the 'Jurisdiction' dropdown menu with options: Burien, -- Select One --, Bellevue, Bothell, Burien, Issaquah. A mouse cursor is pointing at 'Bothell'.
- Screenshot 2:** Shows the 'Application Type' section with three radio button options:
 - ☐ Building: Permits for construction, modification or demolition of a building or structure.
 - ☐ Clearing and Grading: Permits for land surface disturbance or tree and vegetation maintenance.
 - ☐ Electrical: Permits for electrical equipment or systems.
- Screenshot 3:** Shows the 'Project Type' section with two radio button options:
 - ☐ Mixed Use: Residential and non-residential uses located within the same building and structures accessory to this use.
 - ☐ Multifamily Residential: 3 or more unit dwellings and all buildings and structures accessory to this use.
- Screenshot 4:** Shows the 'Activity Type' section with two radio button options:
 - ☐ Addition: Work associated with the construction of new square footage attached to an existing structure, which may include alterations to the existing structure.
 - ☐ Alteration: Modifying an existing system resulting in a change to the original arrangement, use, or purpose. Does not include any new floor.
- Screenshot 5:** Shows the 'Structure Type - Required' section with a grid of radio button options:

<input type="radio"/> Accessory Dwelling Unit - Attached	<input type="radio"/> Accessory Dwelling Unit - Detached
<input type="radio"/> Carport - Attached	<input type="radio"/> Carport - Detached
<input type="radio"/> Duplex	<input type="radio"/> Garage - Attached
<input type="radio"/> Garage - Detached	<input type="radio"/> Other Structure
<input type="radio"/> Shed or Outbuilding	<input type="radio"/> Single Family Dwelling
<input type="radio"/> Townhouse	

Below is an example of the Activity Type options available to Bellevue applicants after they've selected an Application Type of Building, and Project Type of Single Family Residential:

Customer/Applicant Apply Screen



The screenshot displays the 'Application Information' section of the MyBuildingPermit.com application process. The interface includes a navigation menu on the left with options: Jurisdiction, Application Information, Project Details, and Summary. The main content area is titled 'Application Information' and contains three sections: 'Application Type', 'Project Type', and 'Activity Type'. The 'Application Type' section shows 'Building: Permits for construction, modification or demolition of a building or structure.' with a 'Change Selection' button. The 'Project Type' section shows 'Single Family Residential: 1 or 2 unit dwellings and all buildings and structures accessory to this use.' with a 'Change Selection' button. The 'Activity Type' section lists several options with radio buttons: 'Adult Family Home Inspection Only', 'New Construction', 'Re-Roof Replacement - Roofing & Sheathing', 'Remodel', 'Structure Addition', 'Structure Addition - Major', and 'Structure Demolition'. Each option includes a brief description of the activity.

After the first four bucket options are selected by the applicant, the fifth “bucket” is Project Details. The jurisdiction specifies the information required from the customer for each application by adding Work Types/SKUs to the configuration. Work Types/SKUs are grouped assigned to Categories to keep them organized in logical groups. Work Types/SKUs display to applicants on the Project Details page, which applicants must complete as part of the application process.

For the Bellevue Building / Single Family Residential / Remodel / Residence application configuration, the Work Types/SKUs appear as follows:

Application Configuration - Work Types/SKUs

Building / Single Family Residential / Remodel / Residence Active

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

If using Radiolist Control Types, do not combine them with CheckBox Control Types in a Category.
For OTC applications, at least one SKU must have a Fee Code assigned. SKUs marked as PR will ignore assigned Fee Codes.
All configurations must contain at least one SKU. Where Valuation is used, there must be at least two SKUs in the configuration.

Category	Work Type Name	Control Type	SKU	Fee Code	Requires PR	Required	Delete
* Valuation	Fair Market Value of Construction Work	QuantityBox	9000	BLDG - Valuation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessory Dwelling Unit Information	The floor the ADU is located in.	QuantityBox	5640	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	A second kitchen is being added.	CheckBox	5820	No Fee Code Assigned	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	The structure is heated.	CheckBox	5824	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a Built Green project.	CheckBox	5828	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a LEED Certified project.	CheckBox	5829	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is an affordable housing project.	CheckBox	5830	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clearing and Grading Information	This is neither new development nor redevelopment.	Radiolist	4607	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

[+ Add Work Types/SKUs](#) [Export to Excel](#)

And looks like this to the Customer/Applicant:

Jurisdiction
Application Information
Project Details
Summary
Application Instructions
Project Location
Parcel Information
Work Description
Who Does The Work
Applicant Information
Project Contact
Delegates
Supplementals
File Upload
Review Application

Project Details
BELLEVUE
Building / Single Family Residential / Remodel / Residence

Warning!
Making changes to the selections below will result in losing any data saved for this application.

[Collapse All](#)

Structural Changes * - Required

☒ There are no structural changes. ☐ There are structural changes

Appliance and Equipment Information

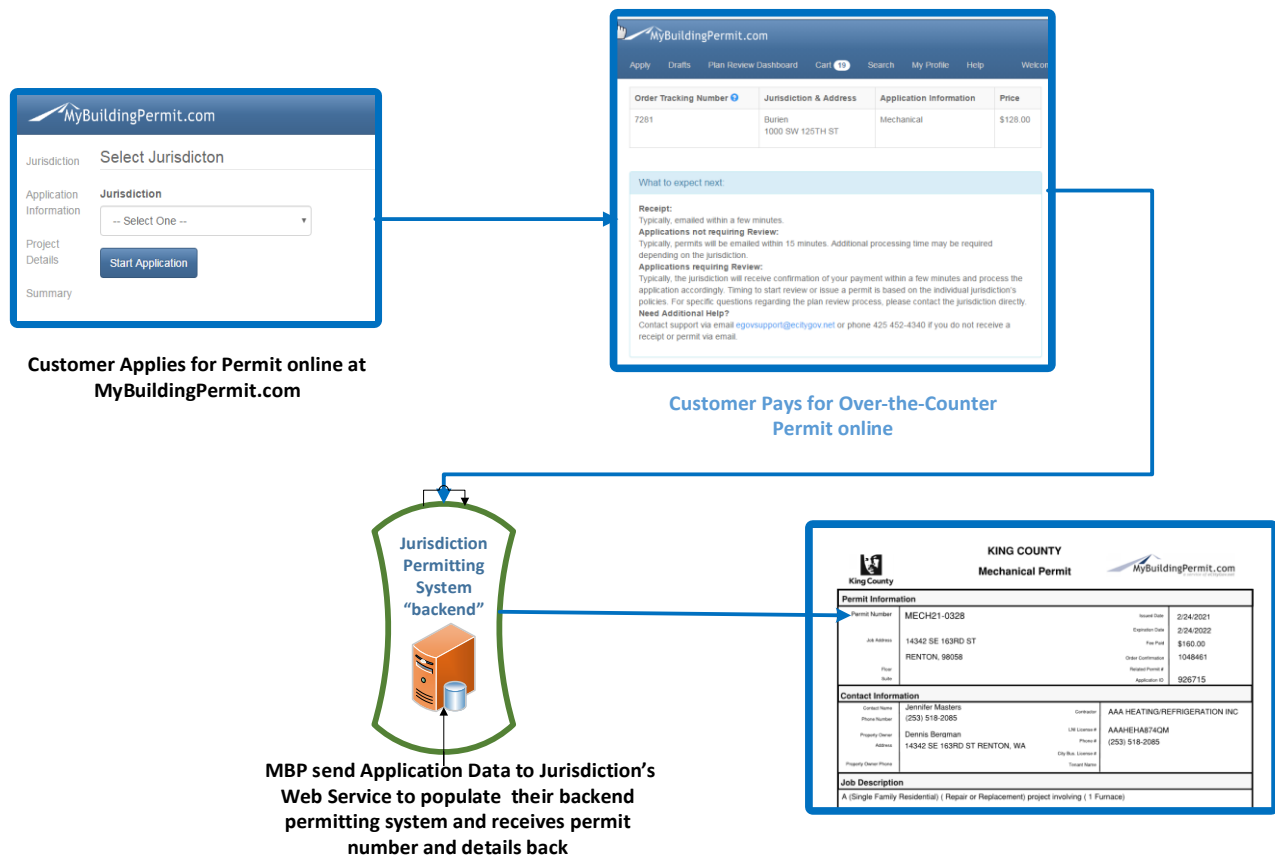
Number **Appliance Vent Only** Number **Barbeque - Gas**
Number **Clothes Dryer - Gas** Number **Commercial Cooking Equipment**

Site Information * - Required

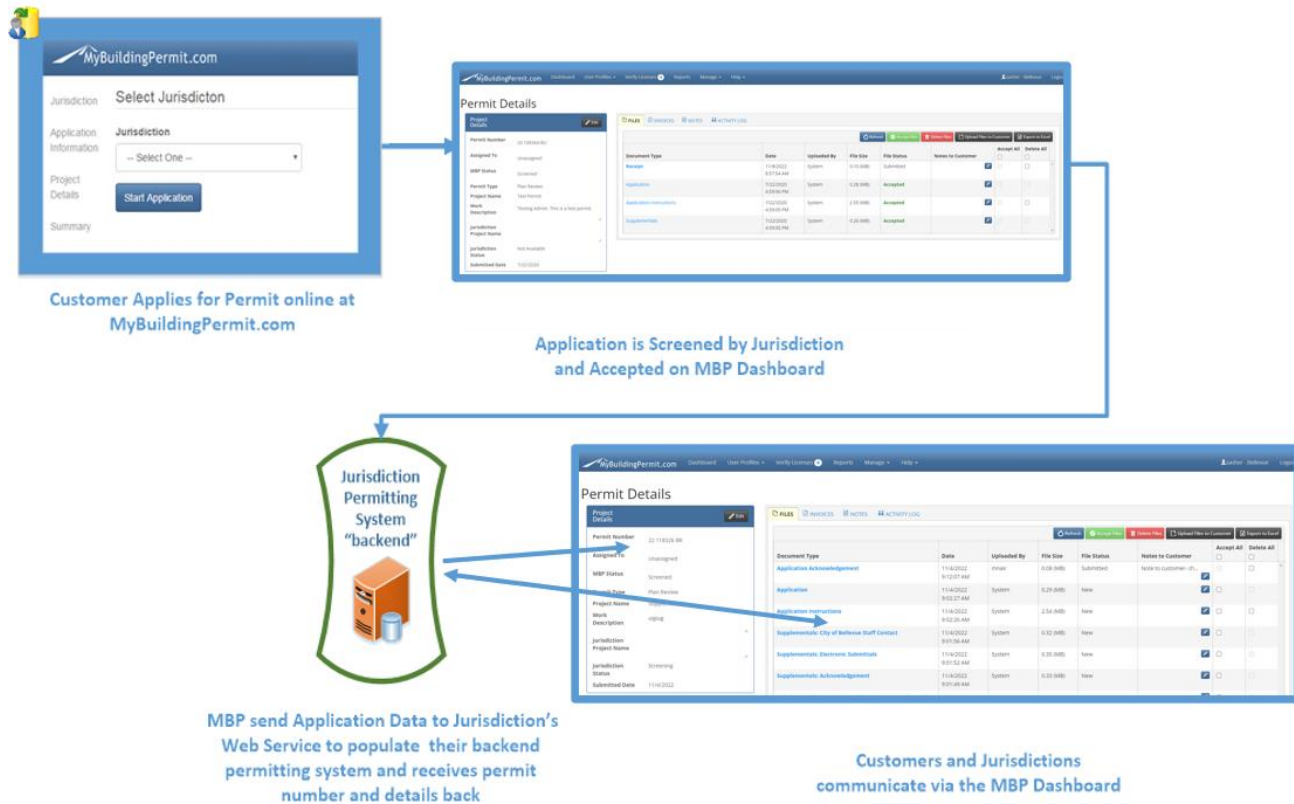
Application Integration

When integrating with MBP, the application configuration – along with SKU details and fees – will be included in the XML output sent to the jurisdiction via Web Services. It's essential to map this data to your backend permitting systems. For more information on MBP integration process see the MBP Integration Section in this document as well as the [MBP Integration Guide](#).

High level overview of MBP OTC permit integration with jurisdiction backend systems



High level overview of MBP PR permit integration with jurisdiction backend systems



Considerations when Configuring Applications

- Mark an application configuration as 'Active' to make it available to applicants. Mark configurations 'Inactive' until they're complete. This allows you to save configurations without displaying them on the applicant screen until you're ready. This is useful for testing or preparing to roll out new applications in the future or when updating existing ones (e.g., when your permit fees change).
- Consider the typical applicant's thought process when applying. Provide information and options that guide them to the correct permit.
- Align configurations with your jurisdiction's workflow and backend processes.
- Determine which permits can be obtained as OTC (non-Plan Review).
- Create a spreadsheet of your permit types and how they map to MBP buckets. Indicate whether Plan Review is required and specify fees for Over-the-Counters, etc.

Here is an example of how a jurisdiction with TRAKiT as their backend permitting system maps the MBP buckets to their database.

Application	ProjectType	ActivityType	ScopeOfWork	Module	Type	SubType	Parent	Par	Find
Building	Multifamily Residential	Interior Alteration	None	permit	BUILDING	MF - ALT			Build
Building	Multifamily Residential	Interior Alteration	None	permit	BUILDING	MF - ALT			Build
Building	Multifamily Residential	New Construction	None	permit	BUILDING	MF - NEW			Build
Building	Nonresidential	New Construction	None	permit	BUILDING	COM - NEW			Build
Building	Nonresidential	Re-Roof Replacement - Roofi	None	permit	BUILDING	RE-ROOF			Build
Building	Single Family Residential	Structure Addition	None	permit	BUILDING	SF - ADD			Build
Building	Single Family Residential	Structure Addition	Residence	permit	BUILDING	SF - ADD			Build
Building	Single Family Residential	Structure Addition	Structure in Water	permit	BUILDING	SF - ADD			Build

This maps the incoming 4 buckets to the type and subtype that should be created

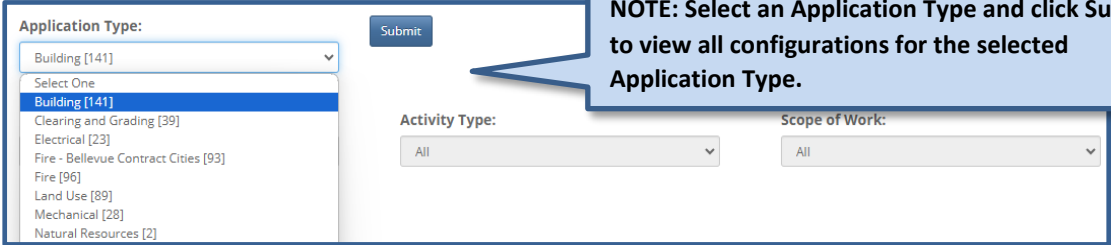
ApplicationType: Incoming ApplicationType
ProjectType: Incoming ProjectType
ActivityType: Incoming ActivityType
ScopeOfWork: Incoming ScopeOfWork
Module: either "permit" or "project" for PermitTrak or ProjectTrak (all lower case, no quotes)
Type: Permit/Project Type to create
SubType: Permit/Project SubType to create
Parent_Module: look for an application on the same landtrak record on the same day and link it as a parent to the new permit
Parent_Type: look for an application on the same landtrak record on the same day and link it as a parent to the new permit

Export XML file to: AppType.xml

Application Configuration Landing Page

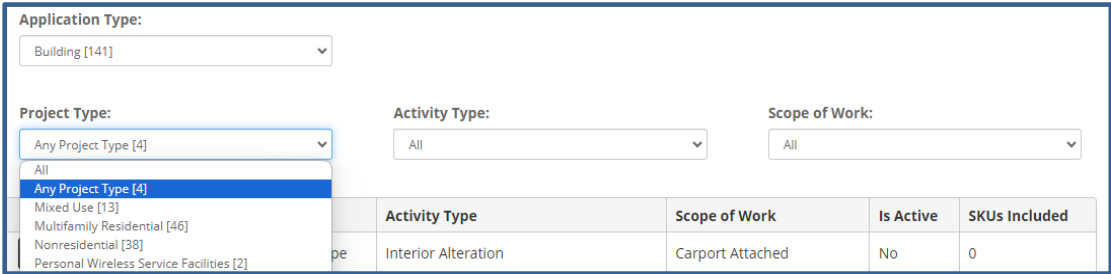
For all application configurations you must first select one type from each of the four buckets:

APPLICATION Type



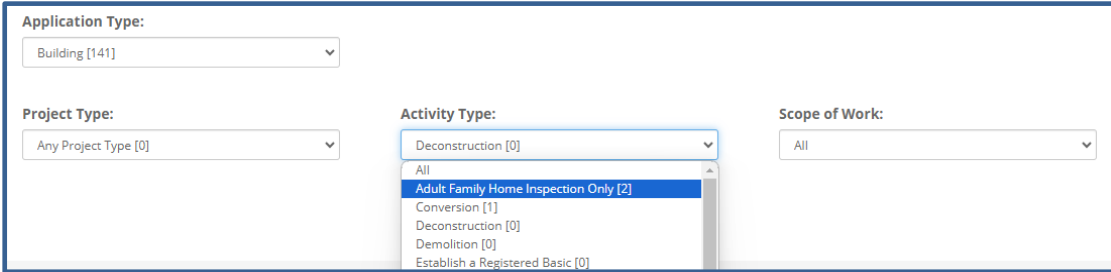
PROJECT Type

Choose an application type and click **Submit**. The number in brackets next to the Application Type indicates how many configurations you already have for that type.



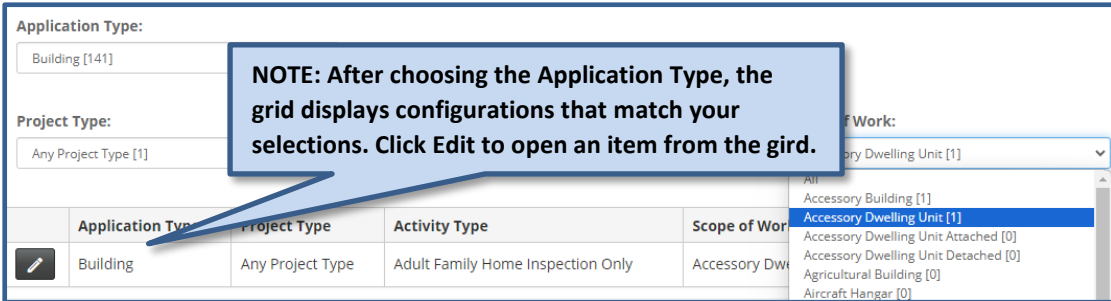
Application Type	Project Type	Activity Type	Scope of Work	Is Active	SKUs Included
Building	Any Project Type	Interior Alteration	Carport Attached	No	0

ACTIVITY Type



SCOPE of Work

All bucket selections display a counter in brackets which shows the number of configurations in the system that match your selections.



Application Type	Project Type	Activity Type	Scope of Work
Building	Any Project Type	Adult Family Home Inspection Only	Accessory Dwelling Unit

With each bucket selection, the grid populates with configurations that match your choices.

If no configurations match your selections, the **Create Configuration** button appears.

Application Type:
Building [141]

Project Type:
Single Family Residential [0]

Activity Type:
Remodel [0]

Scope of Work:
Garage Detached [0]

This is a new configuration. Click Create Configuration to begin building this configuration.

[Creat Configuration](#)

Using the Landing Page

Follow these steps to select a configuration manage your application settings.

Steps:

1. On the menu, select **Manage > Applications**.
2. On the Application Configuration landing page, choose the desired **Application Type**. The counter in brackets indicates the number of configurations already saved for the selected application type.
3. Click **Submit**. The grid displays all configurations for the chosen Application Type, and the dropdown values for the remaining buckets are populated.
4. Select the remaining buckets in any order. The counters dynamically respond to each dropdown selection, and the grid displays all saved configurations that match your selections.
5. The grid displays the 4 bucket selections, along with the Active/Inactive status and the number of SKUs saved for each configuration.
6. Click **Edit** to modify a configuration from the grid or click **Create Configuration** to start working on a new one.

Application Configuration

Choose an Application Type to get started. Select additional filters to narrow your search.

Application Type: Building [143]

Project Type: All

Activity Type: All

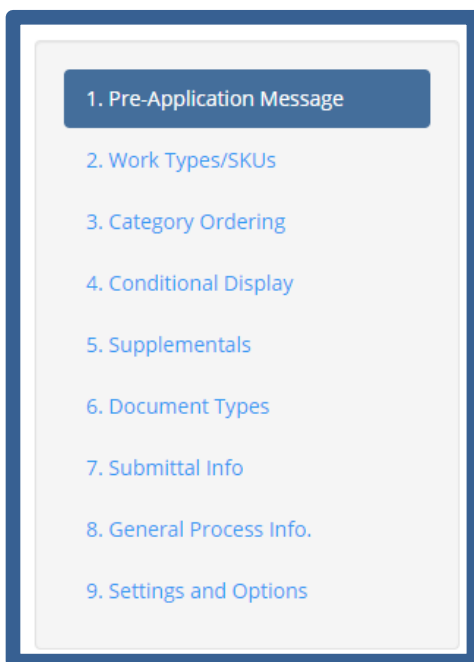
Scope of Work: Accessory Building [15]

	Application Type	Project Type	Activity	Scope of Work	Is Active	SKUs Included
	Building	Single Family Residential	New Construction	Accessory Building	Yes	122
	Building	Single Family Residential	Structural	Accessory Building	Yes	120
	Building	Multifamily Residential	New Construction	Accessory Building	No	0
	Building	Mixed Use	New Construction	Accessory Building	No	0
	Building	Mixed Use	Deconstruction	Accessory Building	No	0
	Building	Mixed Use	Conversion	Accessory Building	No	0
	Building	Multifamily Residential	Foundation	Accessory Building	No	31
	Building	Any Project Type	Adult Family Home Inspection Only [3]	Accessory Building	No	0
	Building	Single Family Residential Attached	New Construction	Accessory Building	No	0
	Building	Multifamily Residential	Adult Family Home Inspection Only [3]	Accessory Building	No	0
	Building	Any Project Type	Conversion	Accessory Building	No	0
	Building	Single Family Residential	Exterior Alteration	Accessory Building	Yes	20

The Configuration Workflow

Once you have selected the buckets, use the links on the left navigation of the configuration workflow to build your configuration.

The configuration workflow opens with the Pre-Application Message page. For new configurations, it is recommended to follow the steps in the order shown on the left navigation to complete all steps of the configuration workflow. When editing existing configurations, use the active page links to update any page in the configuration workflow.



Consider the following best practice guidelines when working in the configuration workflow:

- Complete all steps on the left navigation to build a complete configuration. The numbered steps on the left navigation provide a suggested order.
- When editing existing configurations, make them Inactive on the Settings and Options page until you've saved all necessary changes.
- Build and test your configurations in the test environment prior to making them available to external customers in production.
- Apply for the permit in the ePermit test environment to verify the customer experience.

Pre-Application Message

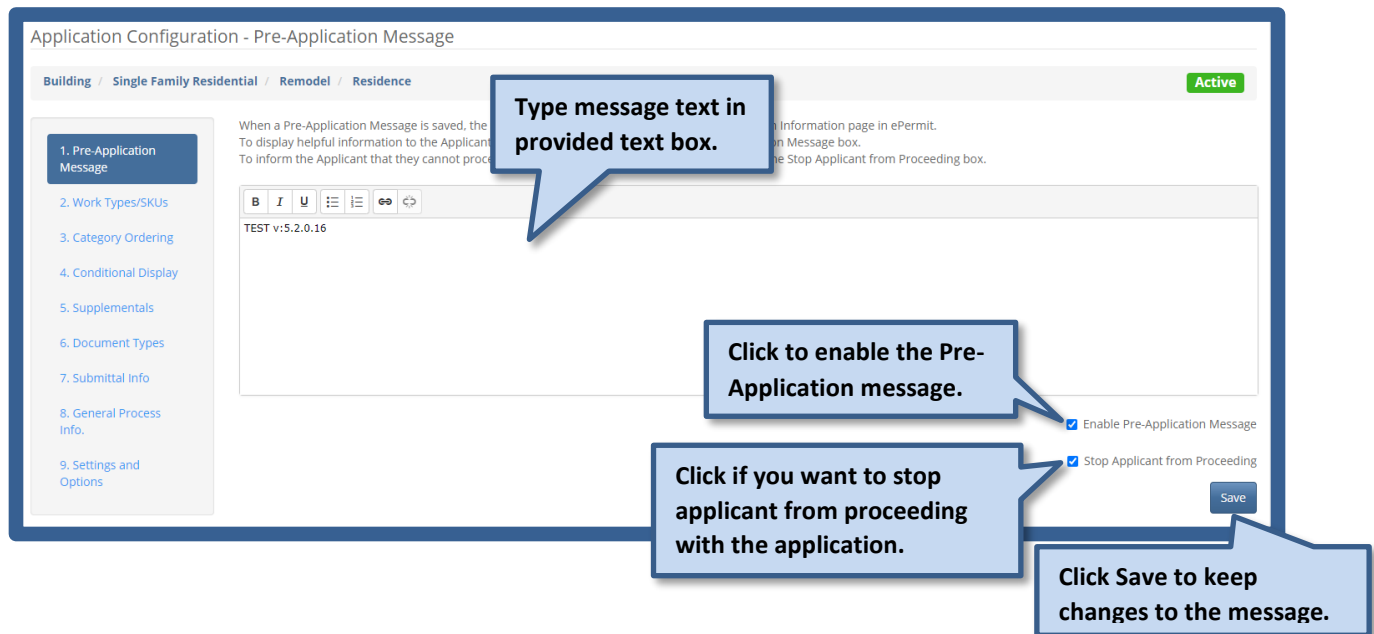
The Pre-Application message provides information that the jurisdiction wants to display to the applicant right after they make their bucket selections on the Application Information page of ePermit. The Pre-Applicant message is optional.

Steps:

1. Click the **Pre-Application Message** link on the left navigation.
2. On the Pre-Application Message page, add the message in the text box and click **Enable Pre-Application Message**.
3. To prevent the applicant from proceeding past the Application Information page, click **Stop Applicant from Proceeding**.
4. To both stop the applicant and display a message, enter your message and select both checkboxes.
5. Click **Save**. A save success message will appear.

It is recommended that you use the **Stop Applicant from Proceeding** check box only in conjunction with the **Enable Pre-Application Message**. Failing to provide a message to the customer when blocking their progress can cause confusion and result in support issues.

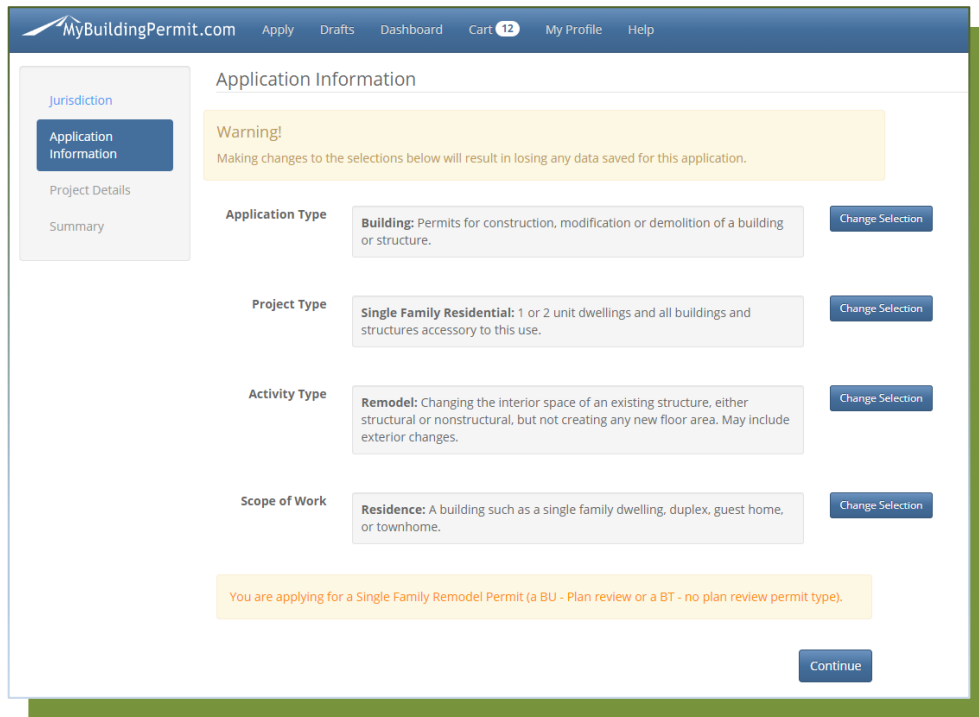
You can edit the Pre-Application message at any time, including modifying the message body or adjusting the checkbox settings.



The screenshot shows the 'Application Configuration - Pre-Application Message' page. The left sidebar lists navigation items: 1. Pre-Application Message (selected), 2. Work Types/SKUs, 3. Category Ordering, 4. Conditional Display, 5. Supplementals, 6. Document Types, 7. Submittal Info, 8. General Process Info, 9. Settings and Options. The main content area has a breadcrumb trail: Building / Single Family Residential / Remodel / Residence. A green 'Active' status indicator is in the top right. A text box contains the message: 'When a Pre-Application Message is saved, the... To display helpful information to the Applicant... To inform the Applicant that they cannot proceed...'. Below the text box are two checkboxes: 'Enable Pre-Application Message' and 'Stop Applicant from Proceeding', both of which are checked. A 'Save' button is at the bottom right. Callouts with arrows point to these elements: 'Type message text in provided text box.' points to the text area; 'Click to enable the Pre-Application message.' points to the 'Enable Pre-Application Message' checkbox; 'Click if you want to stop applicant from proceeding with the application.' points to the 'Stop Applicant from Proceeding' checkbox; and 'Click Save to keep changes to the message.' points to the 'Save' button.

NOTE: Click the “Stop Applicant from Proceeding?” box to block the applicant’s progress on the Application Information page. This can be beneficial if your jurisdiction does not issue Electrical Permits and you need to refer the applicant to the WA Department of Labor and Industries. Not having Electrical in your application type selection could cause confusion and increase phone calls to your permit team. Instead, you can configure the Electrical permit with the Pre-Application message with instructions for the applicant on how to proceed.

Customer Application Screen: Example of a Pre-Application Message



The screenshot shows the 'Application Information' section of the MyBuildingPermit.com interface. A yellow warning box at the top states: 'Warning! Making changes to the selections below will result in losing any data saved for this application.' Below this, four selection fields are listed, each with a 'Change Selection' button:

- Application Type:** Building: Permits for construction, modification or demolition of a building or structure.
- Project Type:** Single Family Residential: 1 or 2 unit dwellings and all buildings and structures accessory to this use.
- Activity Type:** Remodel: Changing the interior space of an existing structure, either structural or nonstructural, but not creating any new floor area. May include exterior changes.
- Scope of Work:** Residence: A building such as a single family dwelling, duplex, guest home, or townhome.

A yellow summary box at the bottom states: 'You are applying for a Single Family Remodel Permit (a BU - Plan review or a BT - no plan review permit type).' A 'Continue' button is located at the bottom right.

Work Types/SKUs

Work Types/SKUs are specific to each permit type. For example, the choices available for BUILDING permits will differ from those for FIRE permits. These Work Types are displayed on the Project Details page during the application process, allowing you to gather detailed information about the work to be completed under the selected permit.

Each Work Type has a unique identifier known as a SKU. When combined with your jurisdiction's short name (e.g., KL for Kirkland) and permit type, a specific code is formed (e.g., KL_MECH_5476). This SKU is sent to your backend permitting system via an XML text file. Your Web Service integration will then translate this information into your backend system.

Work Types/SKUs are also associated with a particular Category when the SKU is created by the Service Delivery Team. This association determines how they are organized on the customer application screen. If you need additional Categories or Work Types/SKUs for your configurations, please request them from the Service Delivery Team via the Manage menu (Manage > Settings > SKU Request).

When adding Work Types/SKUs to your configuration, consider the following:

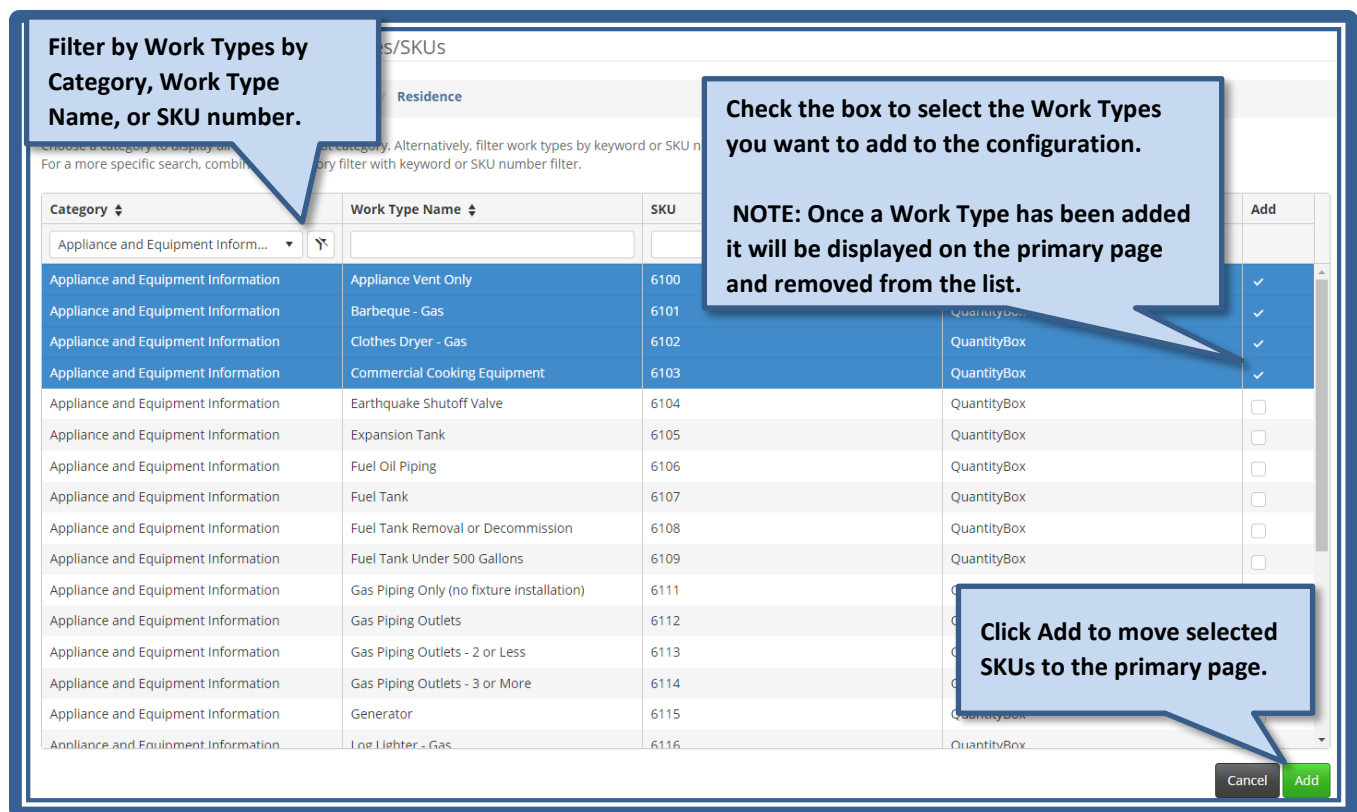
- If using radio list control types, do not combine them with check box control types in the same category.
- For OTC applications, at least one SKU must have a Fee Code assigned.
- All configurations must contain at least one SKU. Where Valuation is used, there must be at least two SKUs in the configuration.

Adding Work Type/SKUs

Work Types/SKUs are managed and saved on the primary page, with a secondary page used to add new Work Types/SKUs to the configuration.

Steps:

1. Click the **Work Types/SKUs** link on the left navigation.
2. Click the **Add Work Types/SKUs** button to view a secondary page displaying all available Work Types/SKUs. Check the box to select the SKUs you want to add to the configuration.
3. To find specific Work Types/SKUs, filter by **Category**, **Work Type Name**, or **SKU Number**.



Filter by Work Types by Category, Work Type Name, or SKU number.

Check the box to select the Work Types you want to add to the configuration.

NOTE: Once a Work Type has been added it will be displayed on the primary page and removed from the list.

Click Add to move selected SKUs to the primary page.

Category	Work Type Name	SKU	QuantityBox	Add
Appliance and Equipment Information	Appliance Vent Only	6100		<input checked="" type="checkbox"/>
Appliance and Equipment Information	Barbeque - Gas	6101		<input checked="" type="checkbox"/>
Appliance and Equipment Information	Clothes Dryer - Gas	6102	QuantityBox	<input checked="" type="checkbox"/>
Appliance and Equipment Information	Commercial Cooking Equipment	6103	QuantityBox	<input checked="" type="checkbox"/>
Appliance and Equipment Information	Earthquake Shutoff Valve	6104	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Expansion Tank	6105	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Fuel Oil Piping	6106	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Fuel Tank	6107	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Fuel Tank Removal or Decommission	6108	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Fuel Tank Under 500 Gallons	6109	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Gas Piping Only (no fixture installation)	6111		<input type="checkbox"/>
Appliance and Equipment Information	Gas Piping Outlets	6112		<input type="checkbox"/>
Appliance and Equipment Information	Gas Piping Outlets - 2 or Less	6113		<input type="checkbox"/>
Appliance and Equipment Information	Gas Piping Outlets - 3 or More	6114		<input type="checkbox"/>
Appliance and Equipment Information	Generator	6115	QuantityBox	<input type="checkbox"/>
Appliance and Equipment Information	Log Lighter - Gas	6116	QuantityBox	<input type="checkbox"/>

Cancel Add

4. Check the box in the **Add** column for all Work Types/SKUs you want to include in the configuration.
5. Click **Add**. Focus returns to the primary page. Newly added SKUs appear at the bottom of the primary page in bold/italic font, with red messages alerting you of unsaved changes on the page.
6. Make any other changes on the grid and click **Save**. A save success message appears.

Application Configuration - Work Types/SKUs

Building / Single Family Residential / Remodel / Residence

Active

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info
9. Settings and Options

If using RadioList Control Types, do not combine them with CheckBox Control Types in a Category.
For OTC applications, at least one SKU must have a Fee Code assigned. SKUs marked as PR will ignore assigned Fee Codes.
All configurations must contain at least one SKU. Where Valuation is used, there must be at least two SKUs in the configuration.

Newly added SKUs on this page have not been saved.

Category	Work Type Name	Control Type	SKU	Fee Code	Requires PR	Required	Delete
* Valuation	Fair Market Value of Construction Work	QuantityBox	9000	BLDG - Valuation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessory Dwelling Unit Information	The floor the ADU is located in.	QuantityBox	5640	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	A second kitchen is being added.	CheckBox	5820	No Fee Code Assigned	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	The structure is heated.	CheckBox	5824	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a Built Green project.	CheckBox	5828	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Feedback	Yes, I am willing to share my feedback through an online survey	RadioList	1160	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Feedback	No, I am not willing to share my feedback through an online survey	RadioList	1161	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliance and Equipment Information	Appliance Vent Only	QuantityBox	6100	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliance and Equipment Information	Barbeque - Gas	QuantityBox	6101	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliance and Equipment Information	Clothes Dryer - Gas	QuantityBox	6102	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliance and Equipment Information	Commercial Cooking Equipment	QuantityBox	6103	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Newly added SKUs on this page have not been saved.

Plan Review SKUs (Requires PR)

Use the grid to identify which Work Types/SKUs in the configuration will trigger a PR Application process.

NOTE: The Requires PR? check box will be disabled for SKUs that have Fee Codes assigned.

Steps:

1. On the Work Types/SKUs primary page, identify the Work Types/SKUs that should trigger a Plan Review when the applicant selects them.
2. Check the **Requires PR** check box.
3. Make any other changes on the grid and click **Save**. A save success message appears. The application will be submitted as a Plan Review when the customer selects any PR SKUs during the application process.

Assigning Fee Codes to SKUs

Assign Fee Codes to OTC SKUs to apply appropriate fees to SKUs selected by customers on OTC permits.

NOTE: Fee Codes will be disabled on SKUs that are marked Requires PR.

Steps:

1. On the Work Types/SKUs primary page, click the **Fee Code** box to activate it.
2. From the list, select the Fee Code you want to assign to the Work Type/SKU.
3. Make any other changes on the grid and click **Save**. A save success message appears. The Fee Code that was assigned will be added to the OTC permit when the Work Type/SKU is selected by the customer, which will be paid by the customer during checkout.

Marking a Work Type/SKU as Required

Required Work Types/SKUs indicate the selections that the applicant is required to make on the Project Details page of ePermit. Work Types/SKUs that are Required display a red asterisk on the Project Details page in ePermit.

Steps:

1. On the Work Types/SKUs primary page, check the **Required** box for any SKUs that must be selected during the application process. Required SKUs will display with a red asterisk to indicate required status. The following SKU types cannot be marked as required selections; the Required check box will be disabled for:
 - Radio List control type SKUs
 - Globally Required SKUs
 - SKUs that are in required categories
2. Make any other changes on the grid and click **Save**. A save success message appears.

Removing Work Types/SKUs from a Configuration

You can remove any Work Types/SKUs that were previously added to a configuration. Once SKUs are removed from a configuration, they can be added again if desired by clicking Add Work Types/SKUs.

NOTE: If you delete a SKU that has been saved as a Trigger SKU in Conditional Display, you will be alerted.

Steps:

1. On the Work Types/SKUs primary page, identify the Work Types/SKUs that you want to remove from the configuration.
2. Check the **Delete** check box. Multi-select is supported.
3. Make any other changes on the grid and click **Save**. The Work Types/SKUs are removed from the configuration, and are restored to the list on the secondary page, Add Work Types/SKUs.

Application Configuration - Work Types/SKUs

Building / Single

Select the Work Types link

Click +Add Work Types/SKUs

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info
9. Settings and Options

On the grid, manage the SKUs:

- Add Fee Codes (for OTCs only)
- Indicate which SKUs trigger Plan Review
- Mark SKUs that applicants must select (Required SKUs)
- Mark SKUs for deletion from the configuration

SKUs with permit conditions display in blue; full details display on mouseover.

Category	Work Type Name	Control Type	SKU	Fee Code	Requires PR	Required	Delete
* Valuation	Fair Market Value of Construction Work	QuantityBox	9000	BLDG - Valuation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessory Dwelling Unit Information	The floor the ADU is located in.	QuantityBox	5640	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	A second kitchen is being added.	CheckBox	5820	No Fee Code Assigned	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	The structure is heated.	CheckBox	5824	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a Built Green project.	CheckBox	5838	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NOTE: Plan Review configurations will not use Fee Codes—jurisdictions will Invoice for any fees due.

REMINDER: When a Work Type is marked as Required in the configuration, the categories will be marked with a Red Asterisk * in the Application process, which means an applicant must fill in at least one of the options in that category. Note that Radio Button control types are meant to indicate a single selection is required. Radio Button control types cannot be marked as Required.

Site Information	Property size in acres	DecimalBox	5272	No Fee Code Assigned	<input type="checkbox"/>
Site Information	Proposed Lot Coverage as a percentage	DecimalBox	5723	No Fee Code Assigned	<input type="checkbox"/>
Appliance and Equipment Information	Appliance Vent Only	QuantityBox	6100	MECH - Vents and Fans	<input type="checkbox"/>
Appliance and Equipment Information	Barbeque - Gas				<input type="checkbox"/>

When a Fee Code has been added, hovering on the label will give additional details.

Fee Code Detail

Fee Code Name: MECH - Vents and Fans

Effective Date: 1/1/2019 12:00:00 AM

Fee Calc. Type: Calculated

Amount: 26

Percentage: 0

Description: Mechanical inspection fee for appliance vent, dryer ducts and fans

NOTE: See [FEE CODES](#) Section in this document for detailed instructions on creating Fee Codes.

Example of a Jurisdiction Application Configuration

Application Configuration - Work Types/SKUs

Active

Building / Single Family Residential / Remodel / Residence

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

If using RadioList Control Types, do not combine them with CheckBox Control Types in a Category.
For OTC applications, at least one SKU must have a Fee Code assigned. SKUs marked as PR will ignore assigned Fee Codes.
All configurations must contain at least one SKU. Where Valuation is used, there must be at least two SKUs in the configuration.

+ Add Work Types/SKUs
Export to Excel

Category	Work Type Name	Control Type	SKU	Fee Code	Requires PR	Required	Delete
* Valuation	Fair Market Value of Construction Work	QuantityBox	9000	BLDG - Valuation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	A second kitchen is being added.	CheckBox	5820	No Fee Code Assigned	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	The structure is heated.	CheckBox	5824	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a Built Green project.	CheckBox	5828	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is a LEED Certified project.	CheckBox	5829	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Project Information	This is an affordable housing project.	CheckBox	5830	No Fee Code Assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Work Types/SKUs display to the Customer on the Project Details Screen

Jurisdiction
Application Information
Project Details
Summary

Project Details

BELLEVUE

Building / Single Family Residential / Remodel / Residence

Collapse All

Structural Changes * - Required

☐ There are no structural changes.
☐ There are structural changes

Appliance and Equipment Information

Number
Appliance Vent Only

Number
Barbeque - Gas

Number
Clothes Dryer - Gas

Number
Commercial Cooking Equipment

Site Information * - Required

Numeric
* Lot size in square feet

Numeric
Property size in acres

Category Ordering

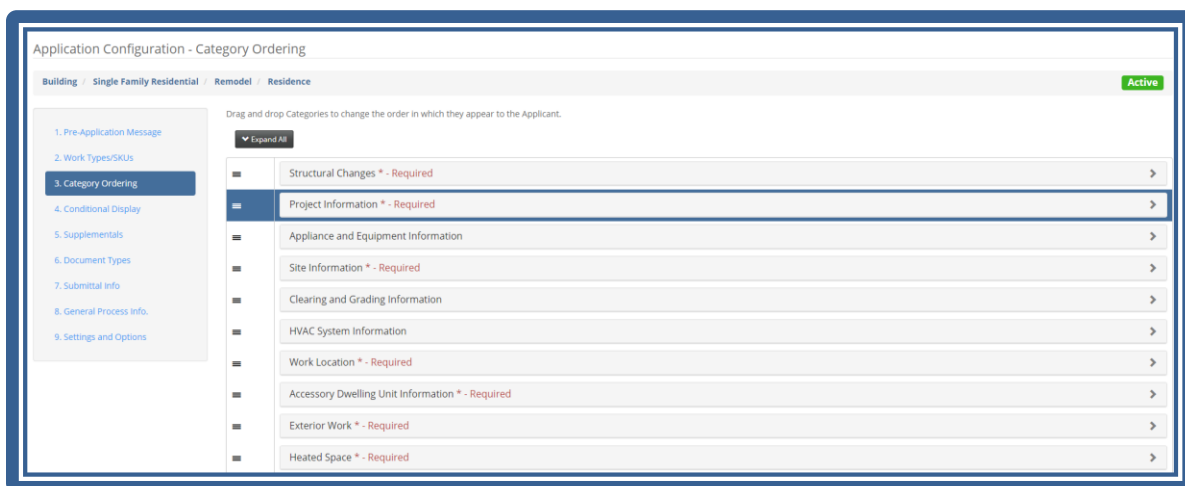
Click and drag categories to control the order in which they display to applicants in ePermit. If you want to add Conditional Display to the configuration, complete the Category Ordering step before adding Conditional Display.

NOTE: Categories that have Conditional Display relationships established will display with a jagged blue outline. Care should be taken when reordering Conditional Categories. See “Conditional Display” section for detailed instructions.

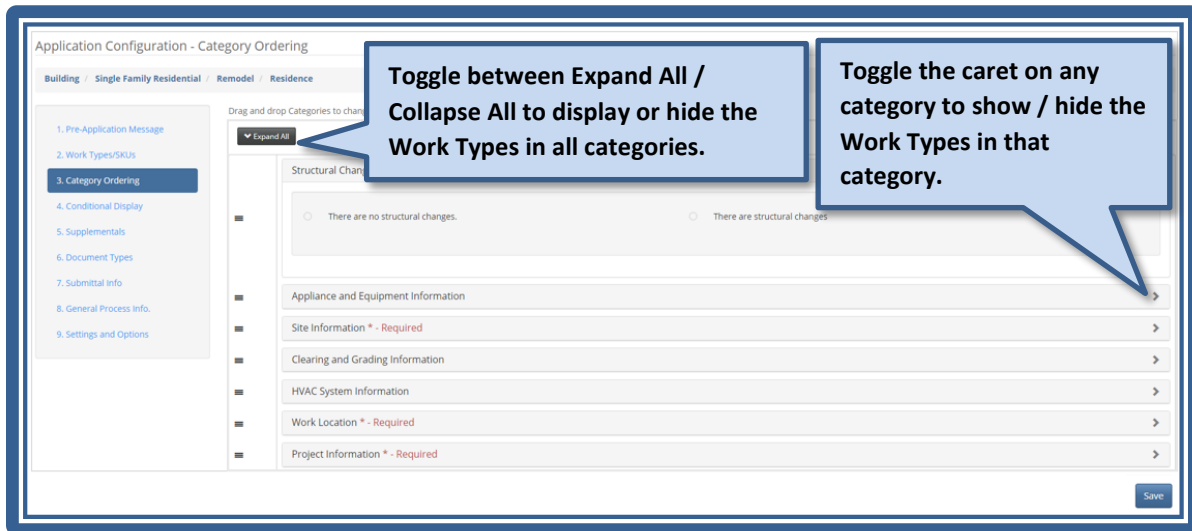
Steps:

1. Click **Category Ordering** on the left navigation.
2. Click and drag the categories to place them in the desired display order. This is the order in which the categories will appear to applicants on the Project Details page in ePermit.

NOTE: This changes the display order to applicants only. The categories are not reordered on the Work Types/SKUs page.



3. Expand the categories to view the SKUs in a similar presentation to the Project Details page.
 - a. Toggle the **Expand All / Collapse All** button to show or hide the Work Types in all categories.
 - b. Use the caret on any category header to show or hide the Work Types in a specific category.



4. Click **Save** when you've arranged the categories in the desired order. Note that the categories are saved in the collapsed state. A success message appears when your changes are saved.

NOTE: Category ordering is optional. If you choose not to change the display order, all SKUs in the configuration will appear in their default order during the application process.

Categories Display in Order on the Project Details Screen in ePermit



Conditional Display

Conditional Display is a powerful feature within the configuration workflow designed to optimize the user experience by making applications more responsive to customer selections. Incorporating Conditional Display into a configuration helps minimize unnecessary questions during the application process.

Conditional Display relationships are established when categories are associated with specific SKUs, known as Trigger SKUs. These Trigger SKUs are added to a category, transforming it into a Conditional Category. The Conditional Category remains hidden and will only be displayed to the user if the applicant selects the Trigger SKU during the application process. This results in applications that are better tailored to the specific needs of the applicant.

Key Terms

- **Trigger SKUs:** SKUs that are part of the configuration and assigned to categories to control their display. Note that removing a Trigger SKU from a category does not remove the SKU from the configuration.
- **Conditional Categories:** Categories with Trigger SKUs assigned to them. Conditional Categories will display to the applicant only if the Trigger SKU is selected by the applicant.

Important Considerations - Before you Begin Working with Conditional Display

By default, all SKUs and Categories saved to a configuration will display in ePermit. Because this behavior changes the default display behavior, you must have a solid understanding of your configurations before you begin.

Please note several important considerations when working with Conditional Display:

- **Optional Use:** Conditional Display is optional. If not used, applicants will continue to see all Categories and SKUs. There is no obligation to change configurations. Admins who want to control category display can add Conditional Display to new or existing configurations in the Configuration Workflow.
- **Establish Category Order:** Conditional Display relies on the display order of categories and SKUs. Before assigning Trigger SKUs to categories, ensure the Category Ordering step is completed in the Configuration Workflow. Key points to note:
 - Only SKUs that precede a category in the display order can be assigned as Trigger SKUs for that category.
 - Once Trigger SKUs are assigned to a Conditional Category, you cannot reposition the Trigger SKU to display below its Conditional Category; doing so will clear the Trigger SKU.
- **Testing:** Always test your Conditional Display configurations in the STG environment before moving them to PROD. This involves selecting the saved Trigger SKUs and validating that the appropriate Categories are displayed when the Trigger SKUs are selected.
- **SKU Eligibility:** Only SKUs preceding a category in the display order are eligible to use as Trigger SKUs for that category. Some SKU types are not eligible for use as Trigger SKUs, including:
 - Fair Market Value SKUs
 - OTC Fee SKUs
- **Category Eligibility:** Categories can only be Conditional Categories based on the SKUs that precede them in the display order. However, some Categories are not eligible to be Conditional Categories, including:
 - The Category that appears first in the configuration and displays at the top of the page.
 - Categories that contain Fair Market Value SKUs.

Establishing the Category Display Order

Determining the display order of your Categories before adding Trigger SKUs to Conditional Categories is crucial. Changing the Category Display after setting up Conditional Display may result in Trigger SKUs being cleared. Follow these steps to establish the Category order:

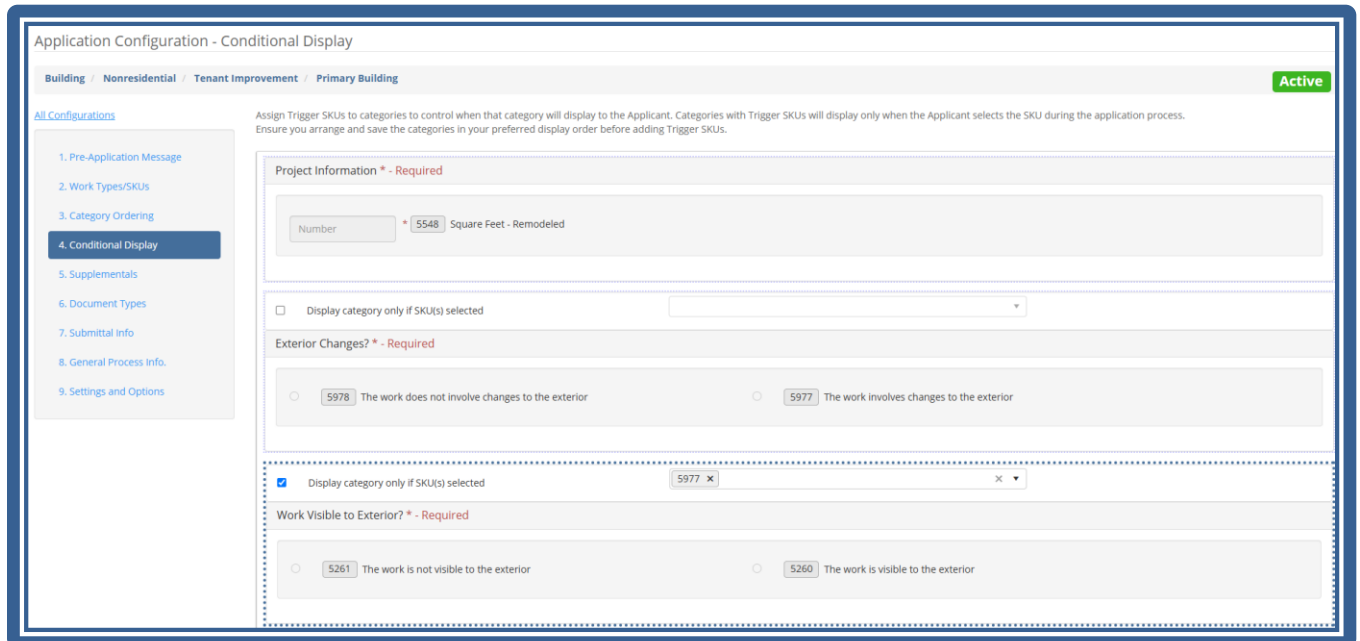
1. Navigate to the configuration you are working on and click **Category Ordering**.
2. Click and drag categories into the desired order, ensuring that Conditional Categories are positioned below the Trigger SKUs you want to assign.
3. Once the Categories appear in the desired order, click **Save**. You can now proceed to set up Conditional Display.

Adding Conditional Display to a Configuration

To add Trigger SKUs to categories and control category display, follow these steps:

1. Save categories in the desired display order on the Category Ordering page and click **Conditional Display** in the left navigation.
2. Review the Categories and SKUs and identify the Trigger SKU(s) and the Conditional Category relationships you want to assign.

3. In the Conditional Category header, click the check box for **Display Category only if SKU(s) selected**. This action will outline the category and activate the dropdown.
4. Click the dropdown to display all SKUs available to add as Trigger SKUs.
 - Only SKUs that preceded the category in the display order can be Trigger SKUs.
 - You can assign one or more available SKUs as Trigger SKUs to a Category.
 - A SKU can be used as a Trigger SKU in multiple categories, provided it precedes each Conditional Category in the display order.
5. After adding all desired SKUs to the categories, click **Save**. Applicants will now only see Conditional Categories when the Trigger SKU is selected on the Project Details page of the application process.



Removing Conditional Display from a Configuration

Categories without Trigger SKUs will always display in the application. Follow these steps to remove Conditional Display from a category:

1. Click **Conditional Display** in the left navigation of the Configuration Workflow.
2. Scroll to the Category from which you want to remove Conditional Display.
3. Click the “x” in the right corner of the SKU. This removes the SKU from the category.
4. Click **Save**.

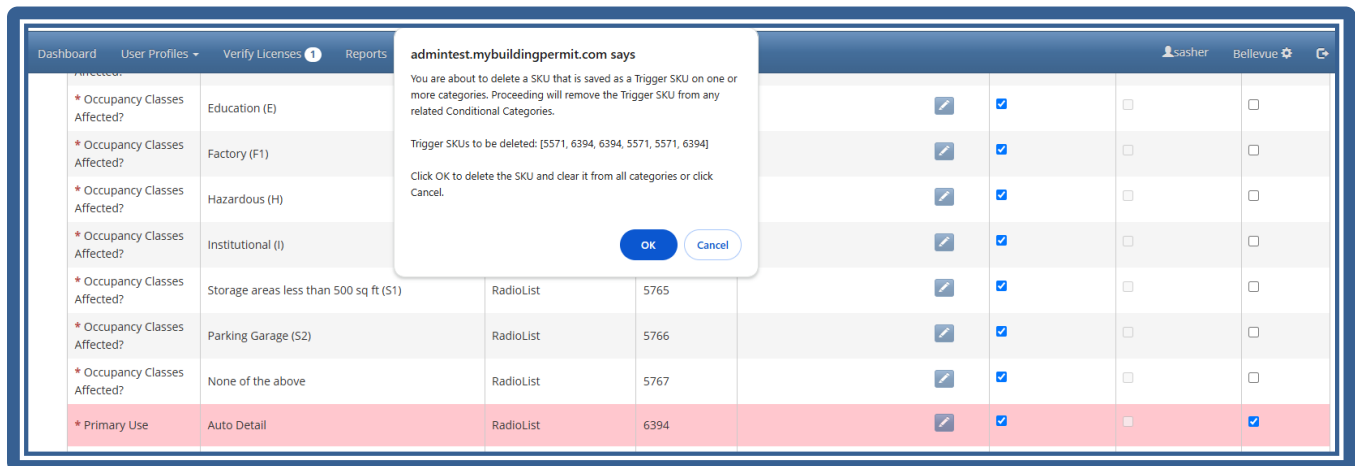
Workflow changes that affect Conditional Display

Once Conditional Display relationships are saved in a configuration, certain changes to the SKUs and categories within those relationships can clear them. Deleting SKUs or altering the display order of categories can clear conditional relationships. You will be alerted when attempting to make configuration changes that impact Conditional Display. However, it is advisable to review Conditional Display before making any other configuration changes.

Work Types/SKUs: Deleting Trigger SKUs from a Configuration

When you make changes to Conditional Categories and Trigger SKUs in other areas of the Configuration Workflow, you will be alerted.

- You'll see an alert dialog on the Work Types/SKUs page if you try to delete a SKU that is in use as a Trigger SKU. Click OK to confirm deleting the Trigger SKU(s) or click Cancel.



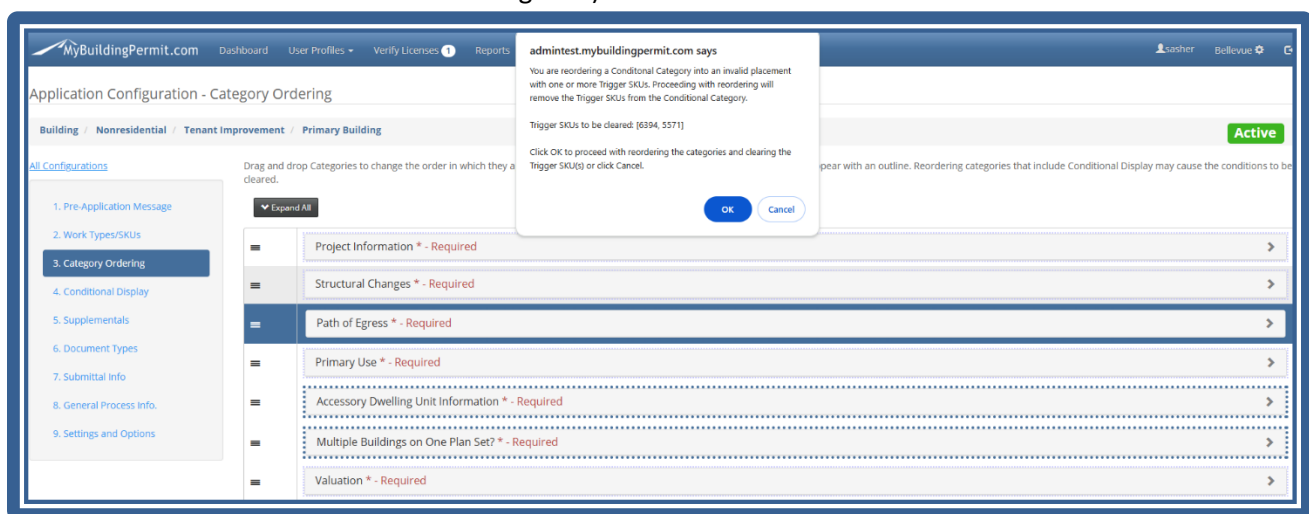
The screenshot shows the 'Work Types/SKUs' page in the MyBuildingPermit.com admin interface. An alert dialog is displayed in the center, titled 'adminitest.mybuildingpermit.com says'. The message reads: 'You are about to delete a SKU that is saved as a Trigger SKU on one or more categories. Proceeding will remove the Trigger SKU from any related Conditional Categories. Trigger SKUs to be deleted: [5571, 6394, 6394, 5571, 6394]. Click OK to delete the SKU and clear it from all categories or click Cancel.' The dialog has 'OK' and 'Cancel' buttons. In the background, a table lists various occupancy classes and their associated SKUs. The 'Primary Use' row for 'Auto Detail' is highlighted in red, indicating it is a Trigger SKU.

Occupancy Class Affected?	Category	RadioList	SKU	Trigger	Conditional	Primary
* Occupancy Classes Affected?	Education (E)			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	Factory (F1)			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	Hazardous (H)			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	Institutional (I)			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	Storage areas less than 500 sq ft (S1)	RadioList	5765	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	Parking Garage (S2)	RadioList	5766	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Occupancy Classes Affected?	None of the above	RadioList	5767	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
* Primary Use	Auto Detail	RadioList	6394	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Category Ordering: Changing Display Order with Conditional Display

When making changes to Conditional Categories and Trigger SKUs in other areas of the Configuration Workflow, you will be alerted. On the Category Ordering page, a staggered blue line indicates all Conditional Categories. If you move Conditional Categories into invalid placement relative to their Trigger SKUs, you will be alerted on the Category Ordering page:

- An alert dialog will appear when you move a Conditional Category into an invalid placement with a Trigger SKU (e.g., placing the Conditional Category above one or more of its Trigger SKUs)
- An alert dialog will appear if you move a category containing a Trigger SKU into an invalid placement with the Trigger SKU's Conditional Category (e.g., placing a category containing a Trigger SKU below one or more of its Conditional Categories).



The screenshot shows the 'Application Configuration - Category Ordering' page in the MyBuildingPermit.com admin interface. An alert dialog is displayed in the center, titled 'adminitest.mybuildingpermit.com says'. The message reads: 'You are reordering a Conditional Category into an invalid placement with one or more Trigger SKUs. Proceeding with reordering will remove the Trigger SKUs from the Conditional Category. Trigger SKUs to be cleared: [6394, 5571]. Click OK to proceed with reordering the categories and clearing the Trigger SKU(s) or click Cancel.' The dialog has 'OK' and 'Cancel' buttons. In the background, a list of categories is shown, including 'Project Information * - Required', 'Structural Changes * - Required', 'Path of Egress * - Required', 'Primary Use * - Required', 'Accessory Dwelling Unit Information * - Required', 'Multiple Buildings on One Plan Set? * - Required', and 'Valuation * - Required'. The 'Primary Use * - Required' category is highlighted in blue, indicating it is a Conditional Category.

Conditional Display – ePermit User Experience

When Conditional Logic is applied to a configuration, the user experience works as follows:

- Conditional Categories appear only when Trigger SKUs are selected.
- If a Trigger SKU is selected and then cleared, the Conditional Category will toggle accordingly, showing or hiding based on the Trigger SKU's selection status.
- If an applicant enters data into SKUs within a Conditional Category, then clears the Trigger SKU, any data entered will be erased when the Conditional Category is hidden.

Supplementals

For Plan Review applications, you can use Supplementals to provide applicants with more information or ask applicants additional questions. Supplementals can be added to specific application configurations, and display on the Supplementals page in ePermit. Supplementals can be configured to always display, or to only display only when specific SKUs are selected during the application process. When the application is submitted, the Supplementals are saved to the Jurisdiction Dashboard for jurisdiction review during the Plan Review process.

Before adding Supplementals to your configurations, ensure you've created them in the system. Once created, you can include them during the configuration process. For detailed information see [Managing Supplementals – Creating New Questionnaires](#).

Consider the following when adding Supplemental to configurations:

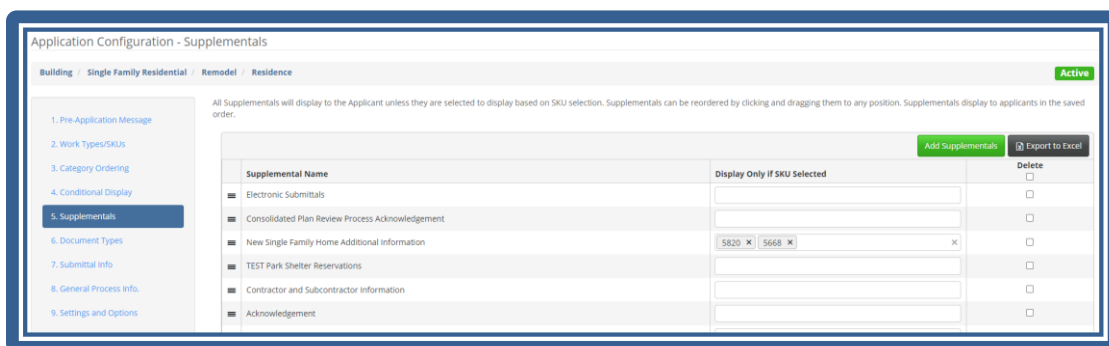
- All Supplementals will display to the applicant unless they are selected to use SKU-specific display.
- Supplementals can be reordered by clicking and dragging them to any position.
- Supplementals display to the applicant in the order in which they are saved.

Adding Supplemental

You can add as many Supplementals as desired.

Steps:

1. Click the **Supplementals** link on the left navigation.
2. Click the **Add Supplementals** button.



Application Configuration - Supplementals

Building / Single Family Residential / Remodel / Residence Active

All Supplementals will display to the Applicant unless they are selected to display based on SKU selection. Supplementals can be reordered by clicking and dragging them to any position. Supplementals display to applicants in the saved order.

Supplemental Name **Display Only if SKU Selected** **Delete**

Electronic Submittals		<input type="checkbox"/>
Consolidated Plan Review Process Acknowledgement		<input type="checkbox"/>
New Single Family Home Additional Information	5839 X 5668 X	<input type="checkbox"/>
TEST Park Shelter Reservations		<input type="checkbox"/>
Contractor and Subcontractor Information		<input type="checkbox"/>
Acknowledgement		<input type="checkbox"/>

[Add Supplementals](#) [Export to Excel](#)

- On the secondary page, choose the Supplementals you want from the **Available Supplementals** pane (left) and move them to the **Supplementals to Be Added** pane (right). You can also double-click to move Supplementals between panes.
- Use the filter to search for Supplementals by name.

- Click **Add** to return to the primary page. The focus returns to the Supplementals primary page. Newly added Supplementals appear at the bottom of the grid in bold font. An alert message appears that indicates that there are unsaved changes on the page. Click **Save**.

Reordering Supplemental Display

Supplemental reordering is optional. All Supplementals will display to the customer in the order saved.

Steps:

- On the Supplementals page primary page, click and drag any Supplemental to the desired order.
- Make any other necessary changes and click **Save**. A save success message appears. Supplementals will display to the applicant in the order in which they were saved.

Application Configuration - Supplementals

Building / Single Family Residential / Remodel / Residence Active

All Supplementals will display to the Applicant unless they are selected to display based on SKU selection. Supplementals can be reordered by clicking and dragging them to any position. Supplementals display to applicants in the saved order.

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

Supplemental Name | **Display Only if SKU Selected** | **Delete**

New Single Family Home Additional Information	5820 x 5668 x	<input type="checkbox"/>
Contractor and Subcontractor Information		<input type="checkbox"/>
Electronic Submittals		<input checked="" type="checkbox"/>
Undergrounding Overhead Power Requirements and Thresholds		<input type="checkbox"/>
Consolidated Plan Review Process Acknowledgement		<input type="checkbox"/>
Test Building Supplemental 2	5820 x 5904 x 7009 x	<input type="checkbox"/>

Add Supplementals Export to Excel Save

Setting SKU-Specific Display

For SKU-specific display, you can associate Supplementals with one or more trigger SKUs. When a trigger SKU is assigned, the Supplemental will display only when the applicant selects the trigger SKU during the application process. When Supplementals are saved to a configuration, they will always display to the applicant unless you limit their display by assigning trigger SKUs.

Steps:

1. Click the **Supplementals** link on the left navigation.
2. Click the field for **Display Only if SKU Selected** field to activate it.

Application Configuration - Supplementals

Building / Single Family Residential / Remodel / Residence Active

Newly added Supplementals on this page have not been saved.

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

Supplemental Name | **Display Only if SKU Selected** | **Delete**

Electronic Submittals	5820	<input type="checkbox"/>
Consolidated Plan Review Process Acknowledgement	5668	<input type="checkbox"/>
New Single Family Home Additional Information	5904	<input type="checkbox"/>
TEST Park Shelter Reservations	4600	<input type="checkbox"/>
Contractor and Subcontractor Information	6425	<input type="checkbox"/>
Acknowledgement	6028	<input type="checkbox"/>
Acknowledgement Copy Copy	7009	<input type="checkbox"/>

Add Supplementals Export to Excel

3. Select one or more PR SKUs from the drop-down list for each Supplemental to which you want to add trigger SKUs. **NOTE:** Supplementals are only available on Plan Review permits. Only SKUs marked 'Requires PR' on the Work Types/SKUs page will display in the drop-down list.
4. Click the **x** beside any SKU number to remove it from Supplemental.
5. Make any other changes on the grid and click **Save**. The trigger SKUs are saved for the Supplemental.

Removing Supplementals from a Configuration

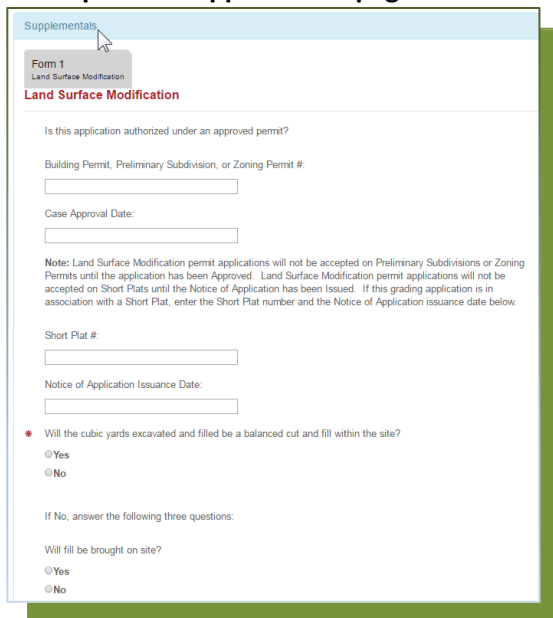
You can remove any Supplementals that were previously saved to a configuration. Once Supplementals are removed from a configuration, they can be added again if desired by clicking Add Supplementals.

Steps:

1. On the Supplementals primary page, identify the Supplementals that you want to remove from the configuration.
2. Check the **Delete** check box. Multi-select is supported
3. Make any other changes on the grid and click **Save**. A save success message appears, and the Supplementals are removed from the configuration.

NOTE: To create a new Supplemental questionnaire, use the the **MANAGE** Supplementals menu. See [Managing Supplementals – Creating New Questionnaires](#) for more details.

Example of a Supplemental page in ePermit



The screenshot shows a web form titled "Supplementals" with a sub-header "Form 1 Land Surface Modification". The form contains several sections:

- A question: "Is this application authorized under an approved permit?"
- A text input field for "Building Permit, Preliminary Subdivision, or Zoning Permit #:".
- A text input field for "Case Approval Date:".
- A note: "Note: Land Surface Modification permit applications will not be accepted on Preliminary Subdivisions or Zoning Permits until the application has been Approved. Land Surface Modification permit applications will not be accepted on Short Plats until the Notice of Application has been Issued. If this grading application is in association with a Short Plat, enter the Short Plat number and the Notice of Application issuance date below."
- A text input field for "Short Plat #:".
- A text input field for "Notice of Application Issuance Date:".
- A radio button question: "Will the cubic yards excavated and filled be a balanced cut and fill within the site?" with options "Yes" and "No".
- A section titled "If No, answer the following three questions:".
- A radio button question: "Will fill be brought on site?" with options "Yes" and "No".

Document Types

For Plan Review applications, you can include both required and optional/additional Document Types in your configurations. All documents in the configuration display in either the Required or Additional Documents section of the File Upload page in ePermit.

- **Required Documents** - Document types that are flagged as Required when you build the configuration must be uploaded by applicants during application process.
- **Additional Documents** - Documents that are not marked as Required when you build the configuration will display to the applicant as Additional Documents on the File Upload page in ePermit. These are optional documents for the application.
- **Exception SKUs** – Documents with Exception SKUs cause the Required/Not Required status to change when the SKU is selected by the applicant.

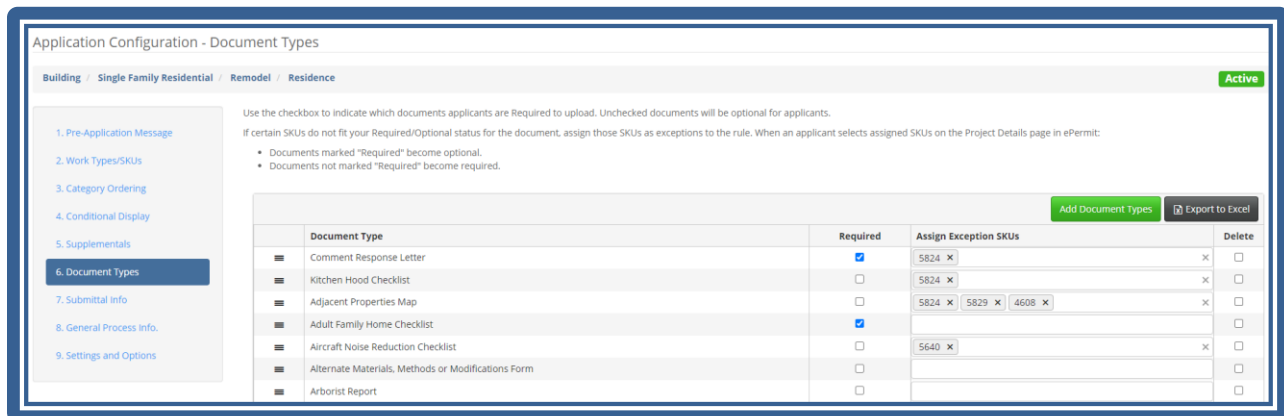
The Document Types list is a fixed list created by the MBP team. If you need a new Document Type created, submit a request on the Admin site under Manage > Settings > Document Request.

Adding Document Types

You can add Document Types to a configuration and indicate which ones are required and which are optional for the applicant to upload.

Steps:

1. Click the **Document Types** link on the left navigation. The grid displays all documents already saved to the configuration (if any).



Application Configuration - Document Types

Building / Single Family Residential / Remodel / Residence Active

Use the checkbox to indicate which documents applicants are Required to upload. Unchecked documents will be optional for applicants.

If certain SKUs do not fit your Required/Optional status for the document, assign those SKUs as exceptions to the rule. When an applicant selects assigned SKUs on the Project Details page in ePermit:

- Documents marked "Required" become optional.
- Documents not marked "Required" become required.

[Add Document Types](#) [Export to Excel](#)

Document Type	Required	Assign Exception SKUs	Delete
Comment Response Letter	<input checked="" type="checkbox"/>	5824 ✕	<input type="checkbox"/>
Kitchen Hood Checklist	<input type="checkbox"/>	5824 ✕	<input type="checkbox"/>
Adjacent Properties Map	<input type="checkbox"/>	5824 ✕ 5829 ✕ 4608 ✕	<input type="checkbox"/>
Adult Family Home Checklist	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Aircraft Noise Reduction Checklist	<input type="checkbox"/>	5640 ✕	<input type="checkbox"/>
Alternate Materials, Methods or Modifications Form	<input type="checkbox"/>		<input type="checkbox"/>
Arborist Report	<input type="checkbox"/>		<input type="checkbox"/>

2. Click the **Add Document Types** button. On the secondary page, choose the Document Types you want from the "Available Documents" pane (left) and use the arrows to move them to the "Documents to Be Added" pane (right). You can also double-click to move Documents between panes.
3. Use the filter to find Document Types by name.

Application Configuration - Document Types

Building / Single Family Residential / Remodel / Residence Active

Use the arrow to move items from Available Documents to the Documents to be Added column.

Filter documents by name

Available Documents

- Asbestos Report
- Backflow Testing Report
- Bill To Form
- Bond Quantity Worksheet
- Building Code Summary Worksheet**
- Building Coverage Calculations
- Building Elevations
- Building Height Verification Form
- Building Material and Color Samples

Documents to be Added

- Architectural Changes
- Building Floor Plan

Cancel Add

- Click **Add** to return to the primary page. The newly added Document Types appear at the bottom of the grid in bold font. A red alert message displays, reminding you of unsaved changes on the page.
- Check the **Required** check box to indicate which documents must be uploaded by the applicant.

Application Configuration - Document Types

Building / Single Family Residential / Remodel / Residence Active

Use the checkbox to indicate which documents applicants are Required to upload. Unchecked documents will be optional for applicants.
If certain SKUs do not fit your Required/Optional status for the document, assign those SKUs as exceptions to the rule. When an applicant selects assigned SKUs on the Project Details page in ePermit:

- Documents marked "Required" become optional.
- Documents not marked "Required" become required.

Newly added Documents on this page have not been saved.

Document Type	Required	Assign Exception SKUs	Delete
Comment Response Letter	<input checked="" type="checkbox"/>	5824 X	X
Kitchen Hood Checklist	<input type="checkbox"/>	5824 X	X
Adjacent Properties Map	<input type="checkbox"/>	5824 X 5829 X 4608 X	X
Adult Family Home Checklist	<input checked="" type="checkbox"/>		
Aircraft Noise Reduction Checklist	<input type="checkbox"/>	5640 X	X
Survey - Boundary and Topographic	<input type="checkbox"/>	5828 X	X
ADA Unreasonable Hardship Request	<input checked="" type="checkbox"/>	5820 X 4607 X	X
Affidavit	<input type="checkbox"/>		

Add Document Types Export to Excel

Save

Newly added Documents on this page have not been saved.

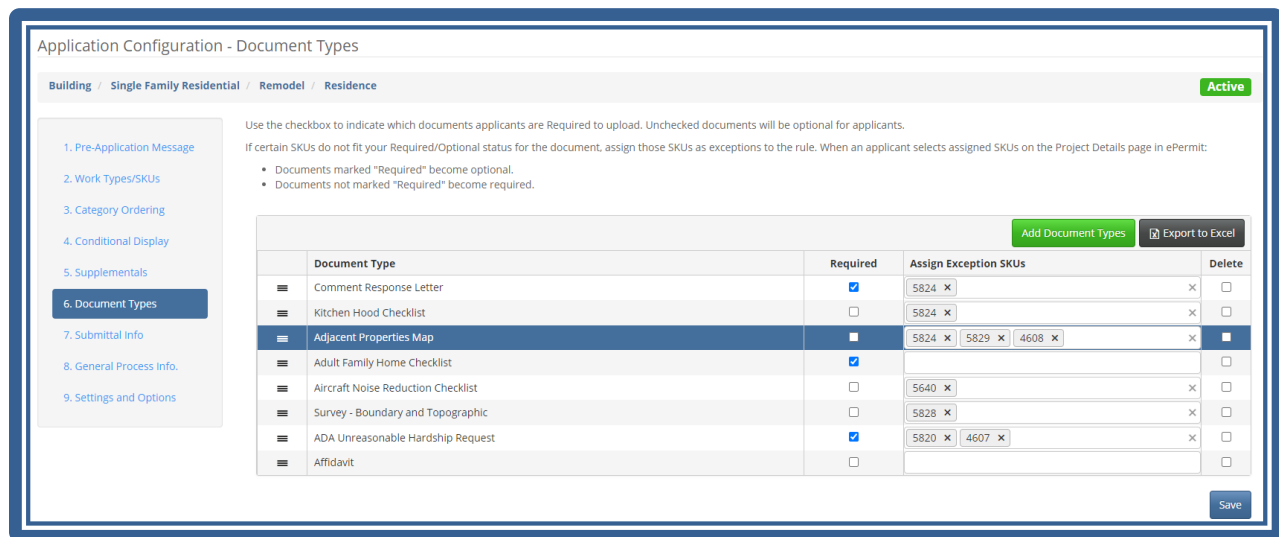
- Clear the **Required** check box to specify which documents are optional (Not Required) during the Application process.
- After making all necessary adjustments to the page, click **Save**. A save success message appears.

Reordering Document Display

Document Type reordering is optional. Document Types will display to the applicant in the order saved, grouped by the Required/Not Required status of each Document Type.

Steps:

1. On the Document Types primary page, click and drag any Document Type to the desired order.
2. Make any other necessary changes and click **Save**. A success message appears. Documents will display to the customer in the order in which they were saved.



Application Configuration - Document Types

Building / Single Family Residential / Remodel / Residence Active

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

Use the checkbox to indicate which documents applicants are Required to upload. Unchecked documents will be optional for applicants.
If certain SKUs do not fit your Required/Optional status for the document, assign those SKUs as exceptions to the rule. When an applicant selects assigned SKUs on the Project Details page in ePermit:

- Documents marked "Required" become optional.
- Documents not marked "Required" become required.

Document Type	Required	Assign Exception SKUs	Delete
Comment Response Letter	<input checked="" type="checkbox"/>	5824 x	<input type="checkbox"/>
Kitchen Hood Checklist	<input type="checkbox"/>	5824 x	<input type="checkbox"/>
Adjacent Properties Map	<input checked="" type="checkbox"/>	5824 x 5829 x 4608 x	<input checked="" type="checkbox"/>
Adult Family Home Checklist	<input checked="" type="checkbox"/>		<input type="checkbox"/>
Aircraft Noise Reduction Checklist	<input type="checkbox"/>	5640 x	<input type="checkbox"/>
Survey - Boundary and Topographic	<input type="checkbox"/>	5828 x	<input type="checkbox"/>
ADA Unreasonable Hardship Request	<input checked="" type="checkbox"/>	5820 x 4607 x	<input type="checkbox"/>
Affidavit	<input type="checkbox"/>		<input type="checkbox"/>

Add Document Types Export to Excel

Save

Assigning Exception SKUs to a Document Type

Documents can be either Required or Not Required and will display in the appropriate section of the File Upload page. You can also use exception SKUs to change the required status of a Document Type when applicants choose the SKU during the application process.

Exception SKUs can reverse the default Required/Not Required status saved in the configuration.

- **If a document is marked as Required** SKUs assigned as exceptions will change it to optional when selected by the applicant.
- **If a document is marked as Not Required** SKUs assigned as exceptions will change it to required when selected by the applicant.

Steps:

1. Clear or check the box to set the default Required/Not Required status for the document.
2. Click **Edit** on the **Assign Exception SKUs** field for the Document Type.
3. Select SKUs from the list to identify the PR SKUs that you want to add as Exceptions to the default required status.
4. Click the **x** on any SKU to remove it as an Exception SKU.
5. Click **Save** when you have completed your changes. A save success message appears.

Application Configuration - Document Types

Building / Single Family Residential / Remodel / Residence Active

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

Use the checkboxes to indicate if certain SKUs do not require this document type.

Document Type

Document Type	Required	Assign Exception SKUs	Delete
Comment Response Letter	<input checked="" type="checkbox"/>	5824 X	X <input type="checkbox"/>
Kitchen Hood Checklist	<input type="checkbox"/>	5824 X	X <input type="checkbox"/>
AD	<input type="checkbox"/>	5824 X 5829 X 4608 X	X <input type="checkbox"/>
AD	<input checked="" type="checkbox"/>		X <input type="checkbox"/>
AD	<input type="checkbox"/>	5640 X	X <input type="checkbox"/>
AD	<input type="checkbox"/>	5828 X	X <input type="checkbox"/>
AD	<input checked="" type="checkbox"/>	5820 X 4607 X	X <input type="checkbox"/>
AD	<input type="checkbox"/>		X <input type="checkbox"/>

Required Documents

Additional Documents

File Upload
Note: All files must be in PDF format, less than 500MB in size, and have a security setting that allows editing.

Document Type	File Size	Date Uploaded	View	Action
Site Plan				Upload
Ambient Signal Level Measurements				Upload
Project Narrative				Upload

[Continue](#)

Example of a Customer Application File Upload Screen

MyBuildingPermit.com Apply Drafts Plan Review Dashboard Cart 10 Search My Profile Help

Jurisdiction
Application Information
Project Details
Summary
Application Instructions
Project Location
Parcel Information
Work Description
Who Does The Work
Contractor Information
Applicant Information
Project Contact

File Upload
Note: All files must be in PDF format, less than 500MB in size, and have a security setting that allows editing.

Required Documents

Document Type	File Size	Date Uploaded	View	Action
Site Plan				Upload

Additional Documents

Document Type	File Size	Date Uploaded	View	Action
Ambient Signal Level Measurements				Upload
Project Narrative				Upload

[Continue](#)

Removing Documents from a Configuration

You can remove any Document Types that were previously saved to a configuration. Once Document Types are removed from a configuration, they can be added again if desired by clicking Add Documents.

1. On the Document Types primary page, identify the Documents that you want to remove from the configuration.
2. Check the **Delete** check box. **NOTE:** Multi-select is supported
3. Make any other changes on the grid and click **Save**. A save success message appears, and the Documents are removed from the configuration.

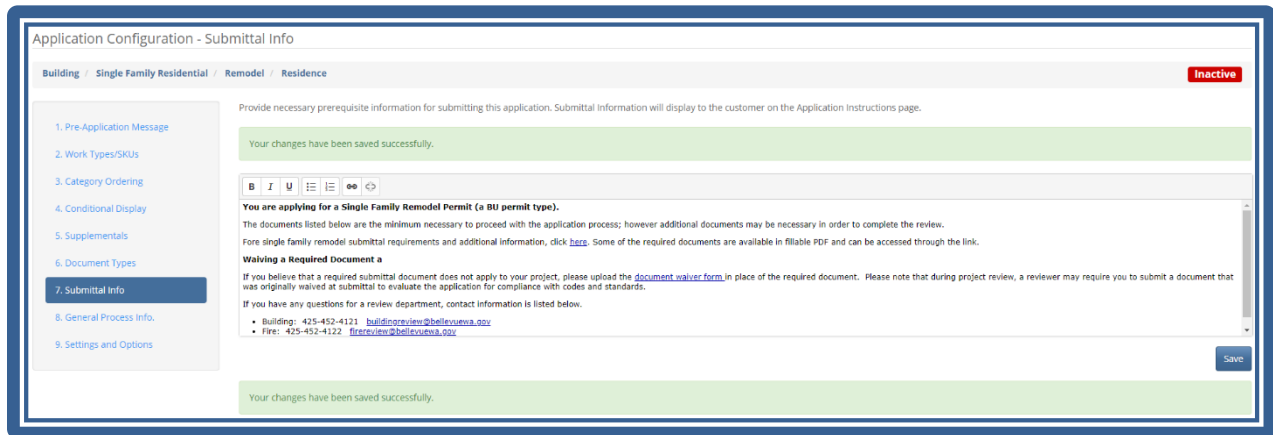
Submittal Info

You can provide important information about submitting the application, such as additional details to communicate to the applicant, and links to other documents and relevant information.

The Submittal Info message is optional. If a message is saved, it will display to the Application Instructions page in ePermit.

Steps:

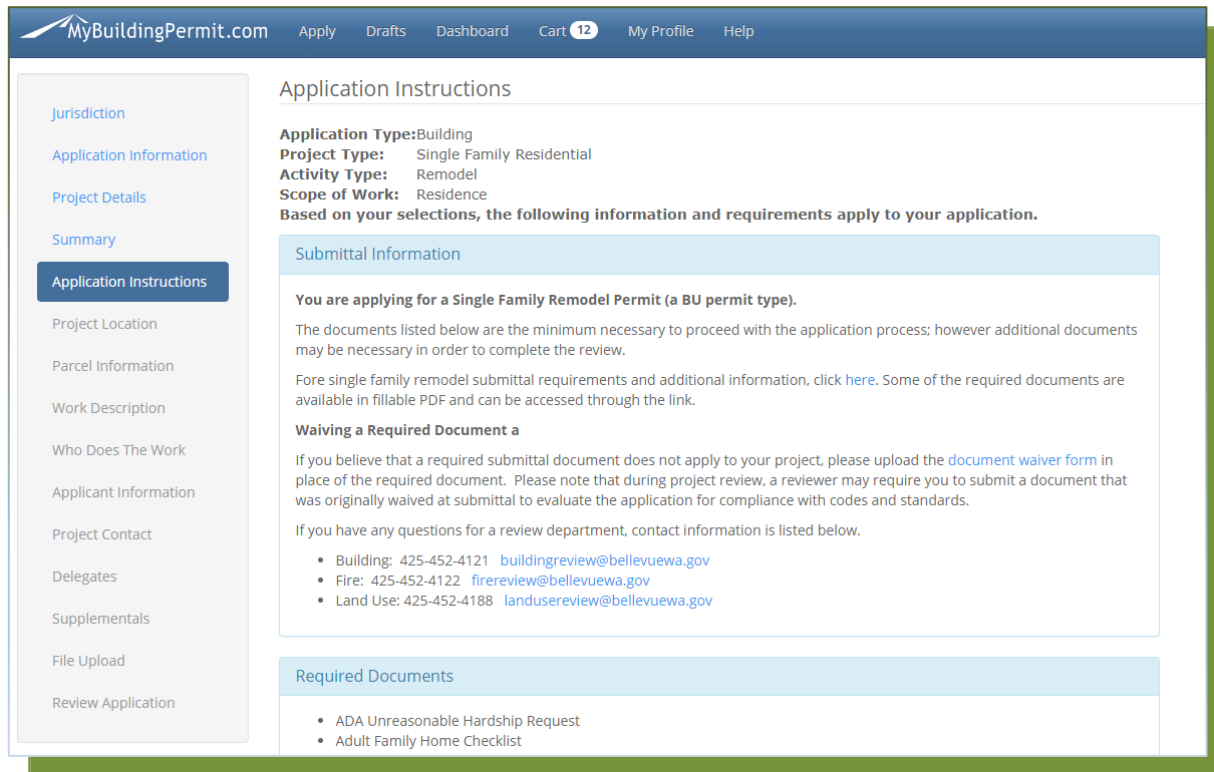
1. Click **Submittal Info** on the left navigation.
2. To display a message to applicants, add the message in the text box.
3. Click **Save**. A save success message will appear.



The screenshot shows the 'Application Configuration - Submittal Info' page. The breadcrumb trail is 'Building / Single Family Residential / Remodel / Residence'. A red 'Inactive' status indicator is in the top right. The left sidebar lists navigation items: 1. Pre-Application Message, 2. Work Types/SKUs, 3. Category Ordering, 4. Conditional Display, 5. Supplementals, 6. Document Types, 7. Submittal Info (selected), 8. General Process Info, and 9. Settings and Options. The main content area has a green success message: 'Your changes have been saved successfully.' Below this is a rich text editor with a toolbar containing bold, italic, underline, bulleted list, numbered list, link, and unlink icons. The text in the editor reads: 'You are applying for a Single Family Remodel Permit (a BU permit type). The documents listed below are the minimum necessary to proceed with the application process; however additional documents may be necessary in order to complete the review. For single family remodel submittal requirements and additional information, click [here](#). Some of the required documents are available in fillable PDF and can be accessed through the link. **Waiving a Required Document a** If you believe that a required submittal document does not apply to your project, please upload the [document waiver form](#) in place of the required document. Please note that during project review, a reviewer may require you to submit a document that was originally waived at submittal to evaluate the application for compliance with codes and standards. If you have any questions for a review department, contact information is listed below.' Below the text are two bullet points: '• Building: 425-452-4121 buildingreview@bellevuewa.gov' and '• Fire: 425-452-4122 firereview@bellevuewa.gov'. A 'Save' button is in the bottom right corner. Another green success message 'Your changes have been saved successfully.' is at the bottom of the form.

NOTE: The information will appear on this application configuration only – it is **not** globally added to all applications.

Customer Application Instructions Screen – contains the Submittal Info from configuration



Application Instructions

Application Type: Building
Project Type: Single Family Residential
Activity Type: Remodel
Scope of Work: Residence
Based on your selections, the following information and requirements apply to your application.

Submittal Information

You are applying for a Single Family Remodel Permit (a BU permit type).

The documents listed below are the minimum necessary to proceed with the application process; however additional documents may be necessary in order to complete the review.

For single family remodel submittal requirements and additional information, click [here](#). Some of the required documents are available in fillable PDF and can be accessed through the link.

Waiving a Required Document a

If you believe that a required submittal document does not apply to your project, please upload the [document waiver form](#) in place of the required document. Please note that during project review, a reviewer may require you to submit a document that was originally waived at submittal to evaluate the application for compliance with codes and standards.

If you have any questions for a review department, contact information is listed below.

- Building: 425-452-4121 buildingreview@bellevuewa.gov
- Fire: 425-452-4122 firereview@bellevuewa.gov
- Land Use: 425-452-4188 landusereview@bellevuewa.gov

Required Documents

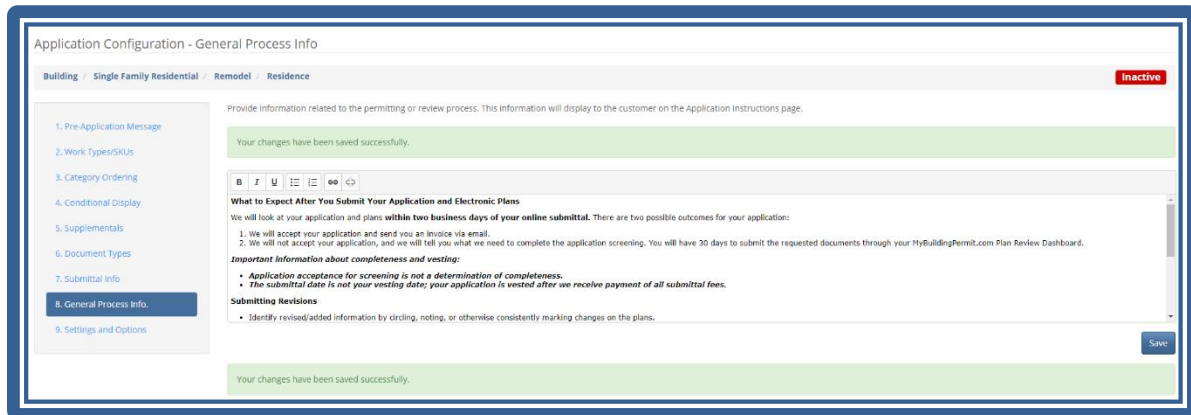
- ADA Unreasonable Hardship Request
- Adult Family Home Checklist

General Process Info

You can provide the applicant with helpful information about the application review process, such as a description of the jurisdiction’s permit review process, helpful links, or contact information to direct applicants’ questions. The General Process Information message is optional. If a message is saved, it will display on the Application Instructions page in ePermit.

Steps:

1. Click **General Process Info** on the left navigation.
2. To display a General Process Info message to applicants, add the message in the text box.
3. Click **Save**. A save success message will appear.



Application Configuration - General Process Info

Building / Single Family Residential / Remodel / Residence Inactive

1. Pre-Application Message
2. Work Types/SKUs
3. Category Ordering
4. Conditional Display
5. Supplementals
6. Document Types
7. Submittal Info
8. General Process Info.
9. Settings and Options

Provide information related to the permitting or review process. This information will display to the customer on the Application Instructions page.

Your changes have been saved successfully.

What to Expect After You Submit Your Application and Electronic Plans
We will look at your application and plans **within two business days of your online submittal**. There are two possible outcomes for your application:
1. We will accept your application and send you an invoice via email.
2. We will not accept your application, and we will tell you what we need to complete the application screening. You will have 30 days to submit the requested documents through your MyBuildingPermit.com Plan Review Dashboard.

Important information about completeness and vesting:

- Application acceptance for screening is not a determination of completeness.
- The submittal date is not your vesting date; your application is vested after we receive payment of all submittal fees.

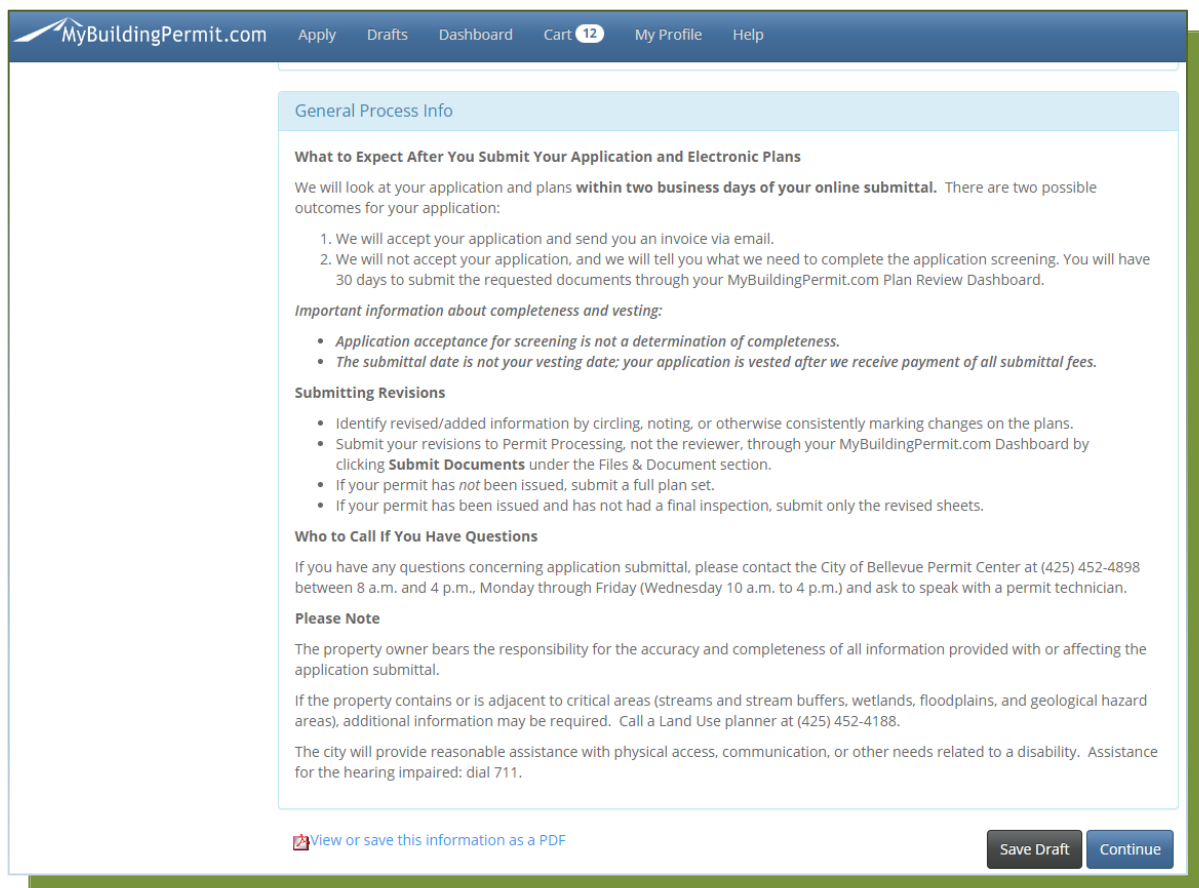
Submitting Revisions

- Identify revised/added information by circling, noting, or otherwise consistently marking changes on the plans.

Your changes have been saved successfully.

Save

Customer Application Instructions Screen – contains the Submittal Info from configuration



MyBuildingPermit.com Apply Drafts Dashboard Cart 12 My Profile Help

General Process Info

What to Expect After You Submit Your Application and Electronic Plans
We will look at your application and plans **within two business days of your online submittal**. There are two possible outcomes for your application:
1. We will accept your application and send you an invoice via email.
2. We will not accept your application, and we will tell you what we need to complete the application screening. You will have 30 days to submit the requested documents through your MyBuildingPermit.com Plan Review Dashboard.

Important information about completeness and vesting:


- Application acceptance for screening is not a determination of completeness.
- The submittal date is not your vesting date; your application is vested after we receive payment of all submittal fees.

Submitting Revisions

- Identify revised/added information by circling, noting, or otherwise consistently marking changes on the plans.
- Submit your revisions to Permit Processing, not the reviewer, through your MyBuildingPermit.com Dashboard by clicking **Submit Documents** under the Files & Document section.
- If your permit has *not* been issued, submit a full plan set.
- If your permit has been issued and has not had a final inspection, submit only the revised sheets.

Who to Call If You Have Questions
If you have any questions concerning application submittal, please contact the City of Bellevue Permit Center at (425) 452-4898 between 8 a.m. and 4 p.m., Monday through Friday (Wednesday 10 a.m. to 4 p.m.) and ask to speak with a permit technician.

Please Note
The property owner bears the responsibility for the accuracy and completeness of all information provided with or affecting the application submittal.
If the property contains or is adjacent to critical areas (streams and stream buffers, wetlands, floodplains, and geological hazard areas), additional information may be required. Call a Land Use planner at (425) 452-4188.
The city will provide reasonable assistance with physical access, communication, or other needs related to a disability. Assistance for the hearing impaired: dial 711.

 [View or save this information as a PDF](#)

Save Draft Continue

Settings and Options Page

The Settings and Options page helps you manage and track numerous aspects of your configuration. On the Settings and Options page, you can:

- Activate your configuration when it is ready to make available to customers.

- Delete configurations that are no longer viable.
- Copy a configuration, including all messages, SKUs, Documents, and Supplementals to use as the basis for a new configuration.

NOTE: Unlike the other pages in the Configuration Workflow, the Settings and Options page does not have a Save button. Actions on this page will be immediately implemented.

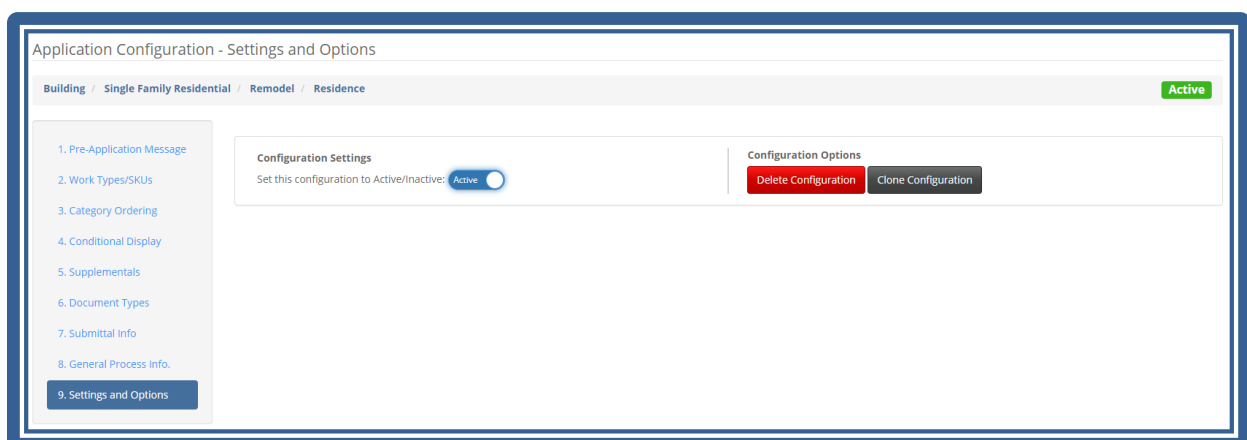
If you delete a configuration that has applications in Draft or Resubmitted status, you will be alerted. However, you cannot delete configurations with applications that are in-progress.

Activating a Configuration in ePermit

Once you've built your application configuration you must mark it as Active in the system. Only Active application configurations will be visible to customers.

Steps:

1. On the **Settings and Options** page, click the slider under Configuration Settings to change to **Active**. The Active indicator in the upper right corner of the page reflects the status that you set.
2. You can toggle the slider to **Inactive** to make it unavailable to customers.



Cloning or Copying an Application Configuration

Once you have built a configuration, you can clone it to another configuration. Cloning is useful when you want to build a new configuration for the Application Type that is like an existing one. The Application Type must be the same (such as Building to Building), but the other 3 “buckets” may be different from the original.

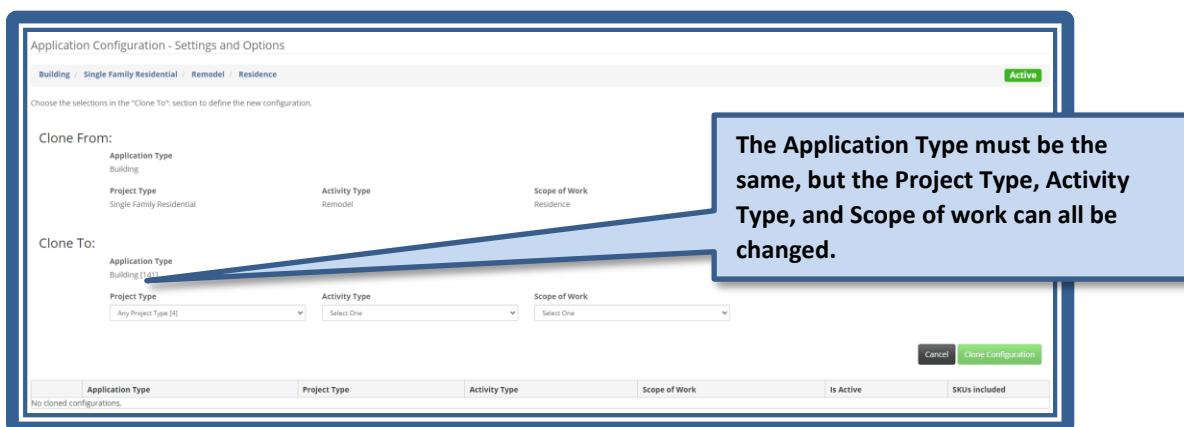
All elements of the configuration will be copied when you clone a configuration, including:

- Work Types,
- Category Ordering
- Supplementals
- Document Types
- Submittal Info
- General Process Info

Once the configuration is cloned, the new configuration can be modified as needed to suit the needs of the new application. As with all new configurations, you must activate it to make it available to customers.

Steps:

1. On the **Settings and Options** page, click **Clone Configuration** under Configuration Options to begin the clone process.
2. The **Clone From** section of the page displays the 4 bucket types of the parent configuration. These cannot be changed.
3. In the **Clone To** section, the Application Type is fixed, and the dropdown lists for the remaining 3 buckets are active. Each bucket selection displays a counter, indicating the number of configurations already in the system that match your selections.



Application Configuration - Settings and Options

Building / Single Family Residential / Remodel / Residence Active

Choose the selections in the "Clone To" section to define the new configuration.

Clone From:

Application Type: Building
Project Type: Single Family Residential
Activity Type: Remodel
Scope of Work: Residence

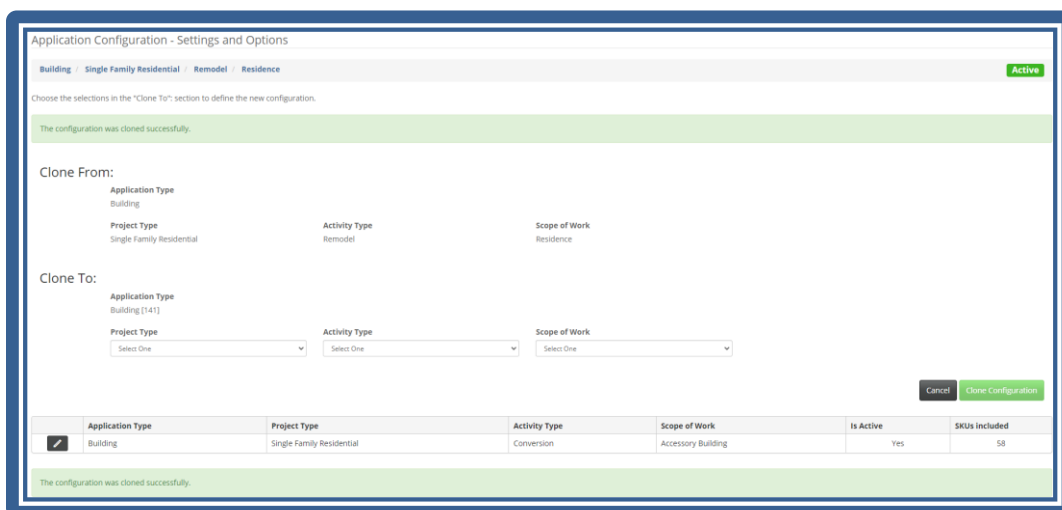
Clone To:

Application Type: Building [141]
Project Type: Any Project [4]
Activity Type: Select One
Scope of Work: Select One

Cancel Clone Configuration

Application Type	Project Type	Activity Type	Scope of Work	Is Active	SKUs Included
No cloned configurations.					

4. Once you've made selections for a new configuration, the Clone Configuration button will be enabled. That the button will remain disabled if your bucket selections match an existing configuration.
5. Click **Clone Configuration**. A success message appears, and the newly created configuration displays in the grid.



Application Configuration - Settings and Options

Building / Single Family Residential / Remodel / Residence Active

Choose the selections in the "Clone To" section to define the new configuration.

The configuration was cloned successfully.

Clone From:

Application Type: Building
Project Type: Single Family Residential
Activity Type: Remodel
Scope of Work: Residence

Clone To:

Application Type: Building [141]
Project Type: Select One
Activity Type: Select One
Scope of Work: Select One

Cancel Clone Configuration

Application Type	Project Type	Activity Type	Scope of Work	Is Active	SKUs Included
<input checked="" type="checkbox"/>	Building	Single Family Residential	Conversion	Accessory Building	Yes 58

The configuration was cloned successfully.

- Click the **Edit** pencil icon to open the new configuration in the Application Configuration workflow.
- To create another cloned configuration based on the same parent, make appropriate selections from the 3 buckets.

Deleting an Application Configuration

You can delete a configuration when you no longer need it. This will remove it from the system, and it will no longer be available to applicants.

Steps:

- Click the **Settings and Options** link on the left navigation.
- On the Settings and Options page, click the **Delete Configuration** button under Configuration Options delete the configuration from the system. A confirmation message appears.
- The modal informs you if there are outstanding Draft or Not Accepted applications for the application being deleted. Click **Delete Configuration** to proceed, or **Cancel** to return focus to the Settings and Options page.

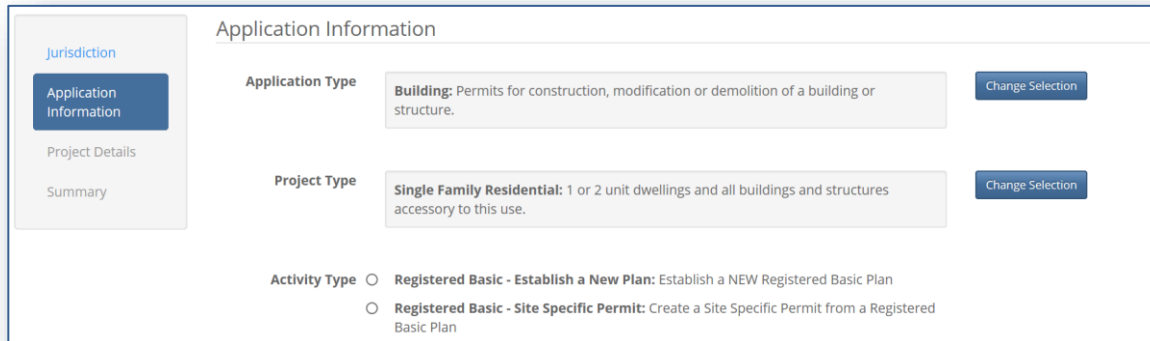
View the Configuration Activity Log

You can view a history of configuration changes on the Settings and Options page. The Configuration Activity Log shows the pages on which changes were saved, along with the record of who made the changes and a date and time stamp.

				Refresh	Export to Excel
Date / Time	Username	Action Taken	Details		
4/2/2025 5:05:07 PM	sasher	Changes were made on the General Process Info page.			
4/2/2025 5:05:04 PM	sasher	Changes were made on the Submittal Info page.			
4/2/2025 5:04:59 PM	sasher	Changes were made on the Document Types page.			
4/2/2025 5:04:50 PM	sasher	Changes were made on the Supplementals page.			
4/2/2025 5:04:43 PM	sasher	Changes were made on the Conditional Display page.			
4/2/2025 5:04:26 PM	sasher	Changes were made on the Category Ordering page.			
4/2/2025 5:04:07 PM	sasher	Changes were made on the Work Types/SKUs page.			
4/2/2025 5:03:49 PM	sasher	Changes were made on the Pre-Application Message page.			

Registered Basic Permit Applications

Registered Basic plans are utilized by contractor companies to build the same approved plan on multiple plats or lots. Establishing a Registered Basic plan with Jurisdictions who have them available within MBP allows a contractor company to have the “basic” or “registered” building plan set reviewed and approved for future use with Site-Specific permits.



The screenshot shows a web form titled "Application Information". On the left is a sidebar with a "Jurisdiction" header and three menu items: "Application Information" (highlighted in blue), "Project Details", and "Summary". The main form area contains three sections:

- Application Type:** A dropdown menu showing "Building: Permits for construction, modification or demolition of a building or structure." with a "Change Selection" button to its right.
- Project Type:** A dropdown menu showing "Single Family Residential: 1 or 2 unit dwellings and all buildings and structures accessory to this use." with a "Change Selection" button to its right.
- Activity Type:** Two radio button options:
 - ☐ **Registered Basic - Establish a New Plan:** Establish a NEW Registered Basic Plan
 - ☐ **Registered Basic - Site Specific Permit:** Create a Site Specific Permit from a Registered Basic Plan

Each Jurisdiction that accepts Registered Basic applications determines the requirements needed for submitting Registered Basic plans. These will include: the specific base plan information, available options, documents needed, and other requirements necessary for submittal and approval. The base plan and option data will carry over to the site-specific permit application from the approved Registered Basic plan.

To enable use of Registered Basics in MBP, you must:

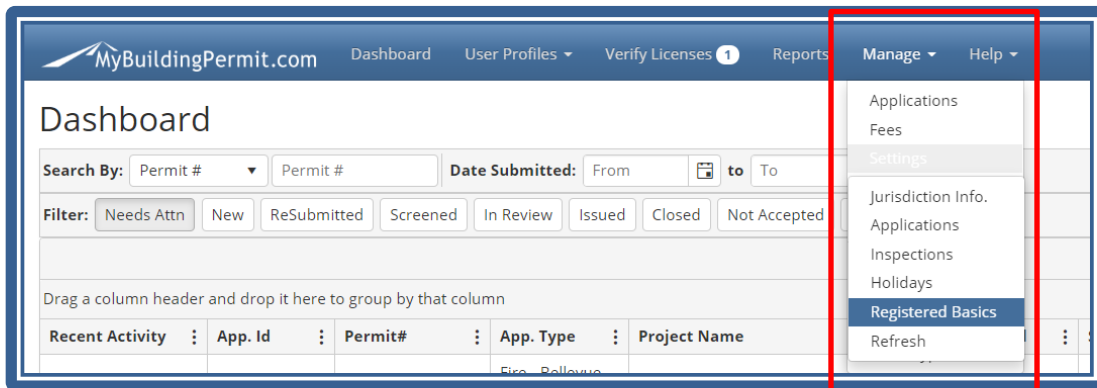
- Configure Jurisdiction Registered Basics Settings
- Create Registered Basics Application Configurations

Configuring Registered Basics Settings

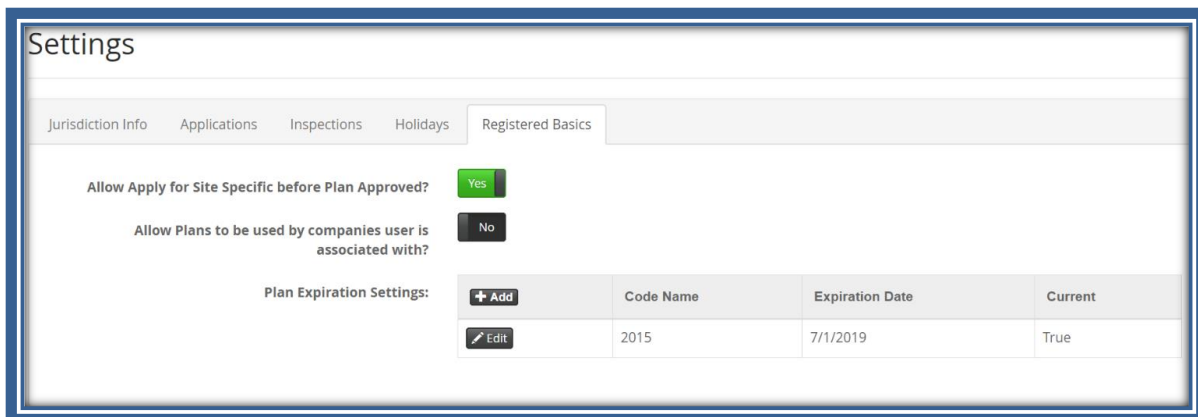
NOTE: Only a JurisdictionAdmin user role has access to manage a Jurisdiction’s settings.

Steps:

1. Log in to the [Admin site](#), select Manage → Registered Basics:

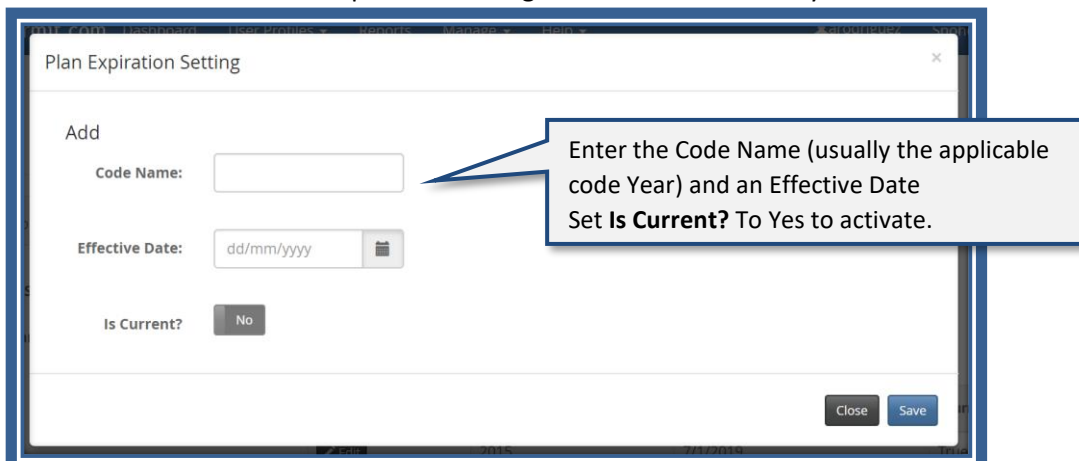



2. Select the applicable settings:







- **Allow Apply for Site Specific before Plan Approved?** – This setting allows/disallows a contractor to be able to apply for a Site-Specific permit before a Base Plan is approved.
- **Allow Plans to be used by companies' user is associated with?** - This setting allows/disallows the sharing of basics plans across companies.

3. Click **+ Add** under Plan Expiration Settings to add current code cycle to the table:



4. Click  to proceed.
5. New code cycle is added to the Plan Expiration Settings table:

Plan Expiration Settings:

 Add	Code Name	Expiration Date	Current
	2015	7/1/2019	True
 	2018	3/31/2019	False

Click to Edit to update existing code cycles.

Click Delete to remove a code cycle.

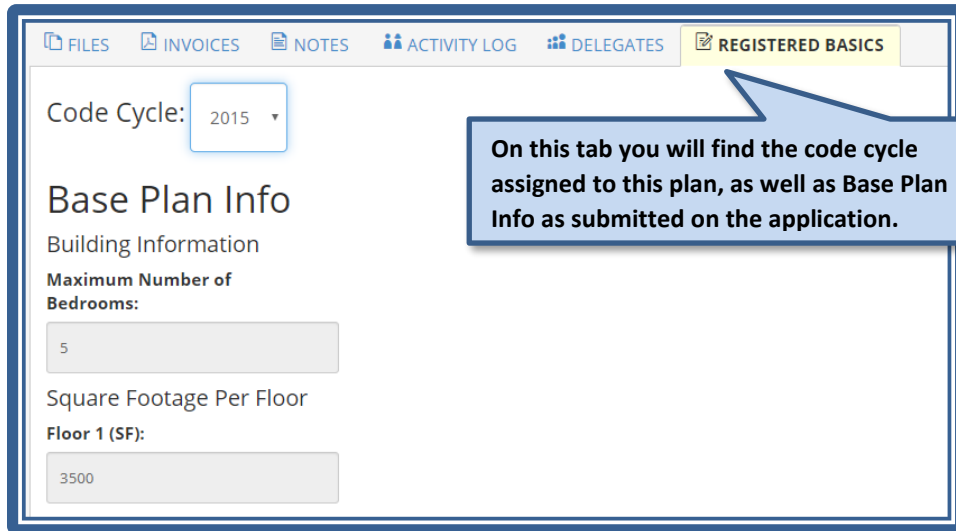
NOTE: You can only delete a code cycle if it has not been referenced on an open basic plan. The assigned code cycle will be added to all Base plan applications.

Considerations before Configuring Registered Basics settings:

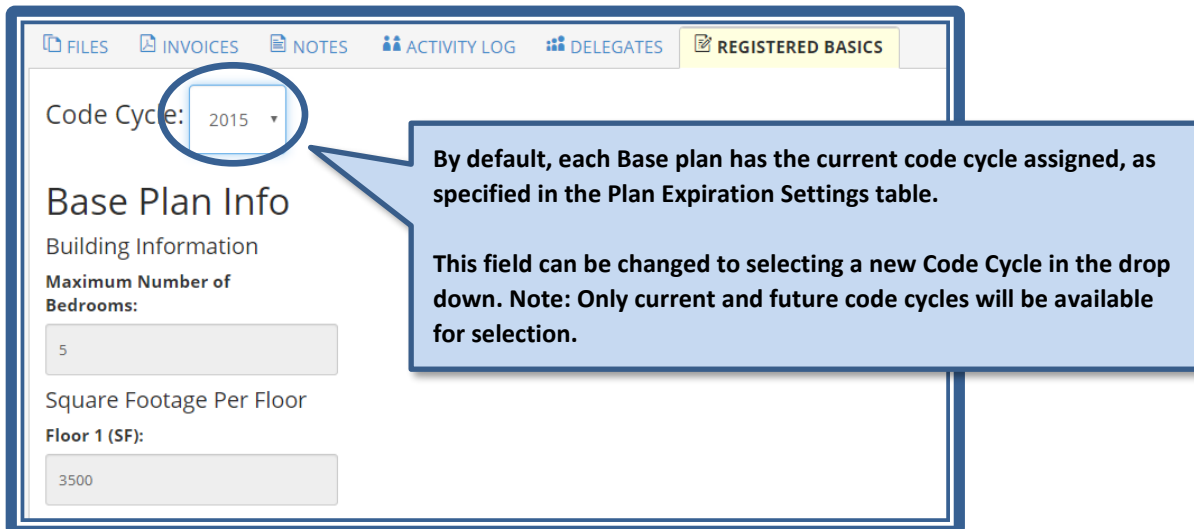
- Know whether your jurisdiction allows applying for site specific applications using plans that are accepted (not approved plans yet).
- Know whether your jurisdiction allows plans sharing among companies where user is associated with all of them.
- Come up with intuitive and easy Code Name. It is good idea to keep table rows count small and add code cycle only once it is close to its expiration date.

Editing Base Plan Information

On the details page of a submitted application to Establish a New Plan, there is a Registered Basics tab:



On this tab you will find the code cycle assigned to this plan, as well as Base Plan Info as submitted on the application.



By default, each Base plan has the current code cycle assigned, as specified in the Plan Expiration Settings table.

This field can be changed to selecting a new Code Cycle in the drop down. Note: Only current and future code cycles will be available for selection.

NOTE: These fields on the Registered Basics tab can only be edited when the application is in the following MBP statuses: **New/Submitted, Not Accepted, Screened, and In Review.**

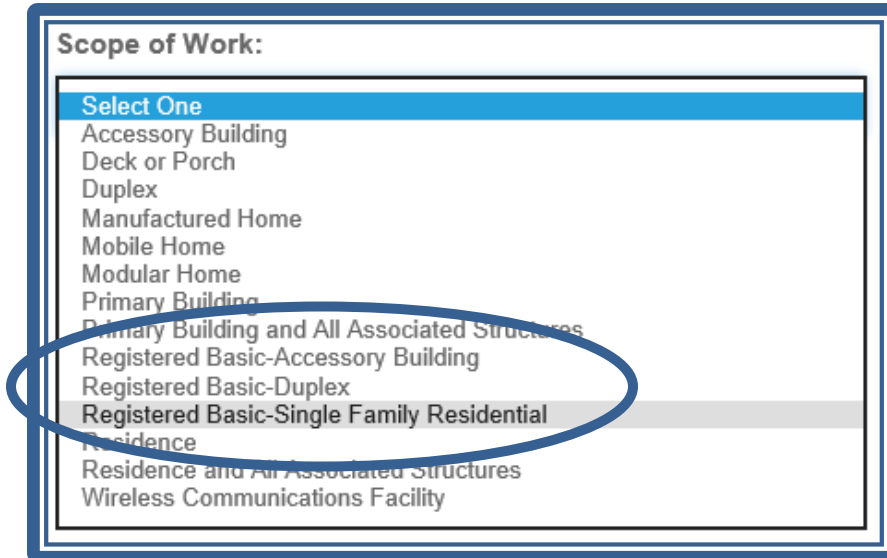
Configuring Registered Basics Permit Applications

The process to configure an application to Establish a New Plan and Site-Specific permit is the same as any other application—see [here](#) for instructions. The following exceptions apply to a Registered Basic application:

Bucket selection will be:

- Application Type = Building
- Project Type = Single Family Residential or Multifamily
- Activity Type = One of two options:
 - Registered Basic – Establish a New Plan
 - Registered Basic = Site-Specific Permit

- Scope of Work = Choose one of these options:
 - Registered Basic–Accessory Building
 - Registered Basic–Duplex
 - Registered Basic–Single Family Residential



Scope of Work:

Select One

- Accessory Building
- Deck or Porch
- Duplex
- Manufactured Home
- Mobile Home
- Modular Home
- Primary Building
- Primary Building and All Associated Structures
- Registered Basic-Accessory Building
- Registered Basic-Duplex
- Registered Basic-Single Family Residential**
- Residence
- Residence and All Associated Structures
- Wireless Communications Facility

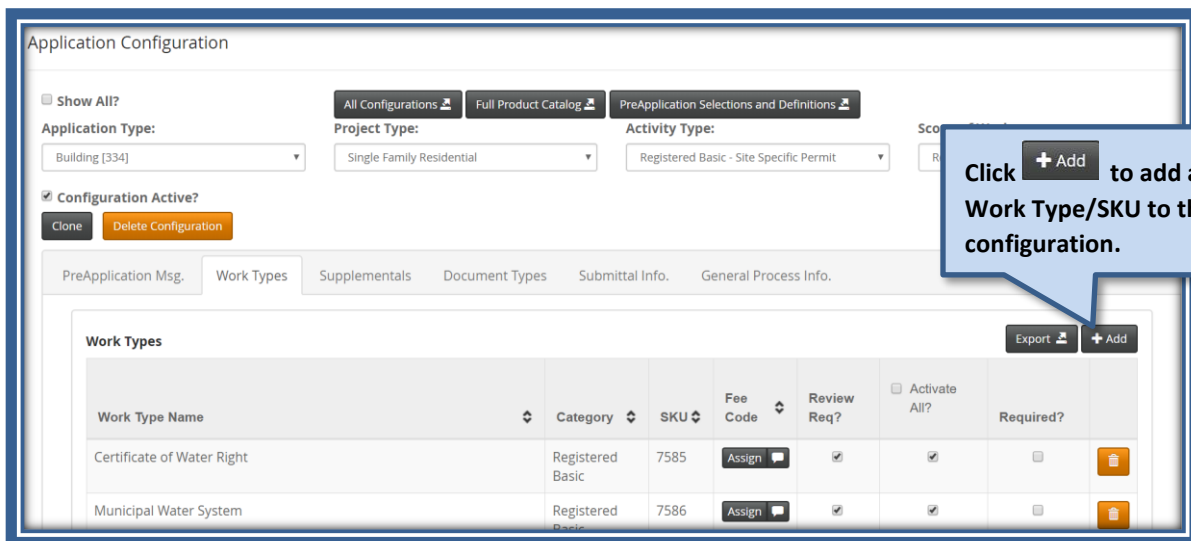
NOTE: You will need to update the XML mapping into your back-end system to accommodate these new application types.

Registered Basics Work Types/SKUs

Registered Basic Work Types are created to be used exclusively in Registered Basic permit application configurations. Existing, non-registered basic SKUs cannot be used in these application configurations.

To add a Registered Basic SKU to your Establish a New Plan or Site-Specific application configuration, do the following:

1. Log in to the Admin site as a JurisdictionAdmin user. Click Manage → Applications
 - Make your four bucket selections:
 - Application Type = Building
 - Project Type = Single Family Residential or Multifamily
 - Activity Type = One of two options:
 - Registered Basic – Establish a New Plan
 - Registered Basic = Site-Specific Permit
 - Scope of Work = Choose one of these options:
 - Registered Basic–Accessory Building
 - Registered Basic–Duplex
 - Registered Basic–Single Family Residential
2. Click on the Work Types tab:



Application Configuration

Show All? All Configurations Full Product Catalog PreApplication Selections and Definitions

Application Type: Building [334] Project Type: Single Family Residential Activity Type: Registered Basic - Site Specific Permit

Configuration Active? Clone Delete Configuration

PreApplication Msg. Work Types Supplementals Document Types Submittal Info. General Process Info.

Work Types Export + Add

Work Type Name	Category	SKU	Fee Code	Review Req?	Activate All?	Required?
Certificate of Water Right	Registered Basic	7585	Assign	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Municipal Water System	Registered Basic	7586	Assign	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Click **+ Add** to add a new Work Type/SKU to the configuration.

3. Select Registered Basic under Category:

reApplication Msg. Work Types Supplementals Document Types Submittal Info. General Process Info.

Add Work Types Category: Registered Basic and/or Key Word Search Find Close

Work Type Name	SKU	Fee Code	Req Review	Is Active?	Required	
1st or Main Floor	6273	None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Add
1st or Main Floor Option 2						
1st or Main Floor Option 3						
2nd Floor Option 1						
2nd Floor Option 2						
2nd Floor Option 3						
3rd Floor Option 1	6275	None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Add

Select Registered Basic under Category search field.

Then click **Find** to pull up a list of available SKUs to add. Note: Only SKUs that have not already been added to the configuration will appear.

Permit Fees

MBP uses the Fee Codes and Valuation/Range Tables to calculate the permit fees for **Over the Counter (OTC) Non-Plan Review** applications. **Plan Review** application fees come from you invoicing the customer utilizing your back-end system fee calculations. For specific information on invoicing see the Plan Review Application Processing Document.

The fees that are calculated for a permit are included in the XML output from MBP that you will map to your backend permitting system. See MBP – Jurisdiction Integration Section in this document.

NOTE: Creating a spreadsheet of your permit configurations prior to setting them up and creating Fee Codes in MBP is very beneficial. Identify which configurations are Over-the-Counter (OTC) versus Plan Review (PR) as only OTC permits need a fee code. Also determine what fee type each should be: flat, calculated, valuation, etc. Once you have your configurations in a spreadsheet, you can configure them in MBP more easily.

Example:

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	MBP Fee Code Name	Fee Type	Formula / Percentage	Valuation / Range Table										
2	Gas Piping	Range		Gas Piping										
3	Mechanical Fixture	Calculated	11											
4														
5														
6														
7														
8														
9														
10														
11														

Step 1: Enter a new fee code name

Step 2: Select the Fee Type:
Calculated – quantity times the dollar amount
Flat – a fixed fee charged regardless of quantity
Percentage – calculate a percentage
Range – Uses the Table entered in the Value/Range Table Name to calculate the fee
Valuation – Uses the Table entered in the Value/Range Table Name to calculate the fee

Step 3: Enter the formula / Percentage or the valuation/range table name. Valuation/range tables are created in the Valuation Range Tables tab

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	Table List	Valuation / Range Tables																			
2	Table Name	Table Name	Row	Minimum	Maximum	Base Rate	Plus \$	For Every													
3	Building Fee	Building Fee	1	0	500	\$26.45	0.00	0													
4	Gas Piping	Building Fee	2	501	2,000	\$26.45	3.30	100													
5		Building Fee	3	2,001	25,000	\$78.85	16.00	1,000													
6		Building Fee	4	25,001	50,000	\$444.30	11.60	1,000													
7		Building Fee	5	50,001	100,000	\$730.95	7.70	1,000													
8		Building Fee	6	100,001	500,000	\$1,127.85	6.60	1,000													
9		Building Fee	7	500,001	1,000,000	\$3,672.40	5.50	1,000													
10		Building Fee	8	1,000,001	99,999,999	\$6,369.15	4.40	1,000													
11		Gas Piping	1	1	5	\$6.00	0.00	0													
12		Gas Piping	2	6	99,999,999	\$8.00	2.00	1													
13																					

Step 1: Add a new table name to the Table List

Step 2: Using the second table add any range tables you may require. Tables may be based on the permit valuation or the quantity of a SKU. In the examples provided, the Building Fee would be calculated by the permit valuation. If the valuation is between the row's minimum and maximum values, then it will take the base rate and add an extra amount (Plus \$) for every amount over the minimum. The gas piping example would be based on the amount the customer enters for gas piping. In this example the first 5 gas piping fixtures are a flat \$6, for every fixture over 5, they are charged an extra \$2.

The Row column is the row number for that particular table.

Important: You only need to enter valuations for fees related to Over-the-Counter permits. If your reroof permits are flat rate, then you may not even need to create a building fee table.

A	B	C	D	E	F	G	H	I	J	K	L	M
1	MBP SKU	Juris Fee Code										
2												
3												
4												
5												

This section can be used to help map SKUs with fees to your backend system. It is suggested that you export your configurations from MBP and filter the list to only permits which are OTC. From there filter down to only the SKUs which will have fees associated with them. The exact method you use to map fees in MBP to fees in your permit system is depending on your vendor webservices.

A	B	C	D	E	F	G
1	Fee Types					
2	Calculated					
3	Flat					
4	Percentage					
5	Range					
6	Valuation					
7						

Don't edit this

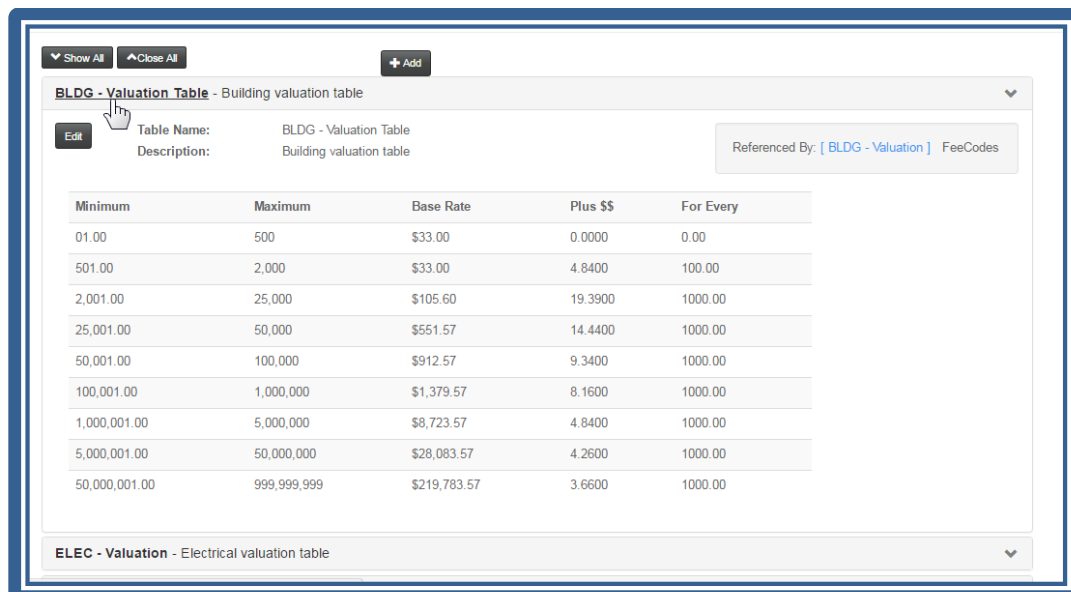
Valuation/Range Tables—Overview

When fees are variable based on different project values or quantities, the Fee Code will need to reference a table. Valuation Tables are used for fees dependent on the dollar amount of the project or building valuation. Range tables are used when fees vary for different quantities.

Each jurisdiction can create their own valuation and ranges in tables, save them with meaningful names, and then create fee codes using these tables.

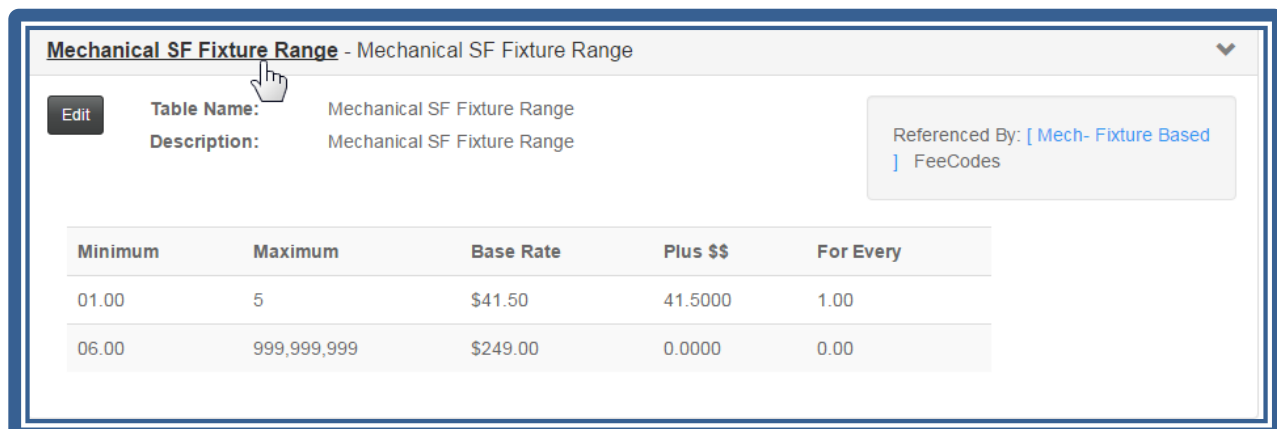
A valuation table or range table needs to be created prior to using it with a Fee Code. The Fee Code must be created before you can assign it to a Work Type in the Application Configuration.

Example of a Valuation Table (the Minimum and Maximums represent dollar ranges)



Minimum	Maximum	Base Rate	Plus \$\$	For Every
01.00	500	\$33.00	0.0000	0.00
501.00	2,000	\$33.00	4.8400	100.00
2,001.00	25,000	\$105.60	19.3900	1000.00
25,001.00	50,000	\$551.57	14.4400	1000.00
50,001.00	100,000	\$912.57	9.3400	1000.00
100,001.00	1,000,000	\$1,379.57	8.1600	1000.00
1,000,001.00	5,000,000	\$8,723.57	4.8400	1000.00
5,000,001.00	50,000,000	\$28,083.57	4.2600	1000.00
50,000,001.00	999,999,999	\$219,783.57	3.6600	1000.00

Example of a Range Table (the Minimum and Maximums represent quantity ranges)



Minimum	Maximum	Base Rate	Plus \$\$	For Every
01.00	5	\$41.50	41.5000	1.00
06.00	999,999,999	\$249.00	0.0000	0.00

Creating or Editing Valuation or Range Tables

From the Manage menu, select Fees→Manage Valuation/Ranges.

A list will display of any existing tables within your jurisdiction.

Clicking on the table name will open the table to display/edit the table configuration, as well as provide a list of which fee codes reference the table selected.

Click Edit to make changes to the existing table.



















Minimum	Maximum	Base Rate	Plus \$\$	For Every
	5	\$41.50	41.5000	1.00
	999,999,999	\$249.00	0.0000	0.00

Add Valuation or Range Table

Table Name:
BLDG - Valuation Table 2018

Description:
Building valuation table

Edit the table name, description, or current columns in the table. You can also add new columns to the table.

+ Add	Minimum	Maximum	Base Rate	Plus \$\$	For Every
 	1.00	500	\$35.00	0.0000	0.00
 	501.00	2,000	\$35.00	5.0900	100.00
 	2,001.00	25,000	\$111.35	20.3700	1000.00
 	25,001.00	50,000	\$579.86	15.1700	1000.00
 	50,001.00	100,000	\$959.11	9.8200	1000.00
 	100,001.00	1,000,000	\$1,450.11	8.5700	1000.00
 	1,000,001.00	5,000,000		5.0900	1000.00
 	5,000,001.00	50,000,000		4.4800	
 	50,000,001.00	999,999,999		3.8400	




Click Close to exit the Table Edit screen.

Tables can be cloned or deleted.

Close Save Clone Delete

Don't forget to Save your changes.

Manage Valuation & Range Tables

 Show All  Close All  Add

Click +Add to create a new table.

- Building Permit Fee Table (valuation table) - KMC Table 3 - Building Permit Fee Table (valuation table) ▼
- Electrical Carnivals/Concessions - Electrical Carnivals/Concessions ▼
- Electrical Low Voltage Table (valuation based) - KMC Table 6 sectin II - Electrical Low Voltage Table (valuation based) ▼
- Electrical Permit Fee Table (based on valuation) - KMC Table 6 Section 1- Electrical Permit Fee Table (based on valuation) ▼
- Mechanical Permit Fee table (valuation based) - KMC Table 9- Mechanical Permit Fee table (valuation based) ▼
- Mechanical SF Fixture Range - Mechanical SF Fixture Range ▼
- Plumbing Permit Fee table (valuation based) - FeeKMC Table 10 Section II- Plumbing Permit Fee table (valuation based) ▼
- Plumbing SF Fixture Range - Plumbing SF Fixture Range ▼

Add Valuation or Range Table

Table Name:

Description:

Description of Table

Close Save Clone Delete

Give the table a meaningful name and detailed description.

Click Save to proceed.

Add Valuation or Range Table

Table Name:

New Table for Testing

Description:

Fee Table for Testing Only

Enter New:

Minimum: 0.00 Maximum: 100

Base Rate: 5.00 Plus \$\$: 2.00

For Every: 10

Insert

Close Save Clone Delete

Complete the following fields to create the first column in the table:

- Minimum/Maximum values
- Base Rate
- For Every value
- Plus \$\$ (additional amount above the 'For Every' value)

Click Insert to add line to table.

Add Valuation or Range Table

Table Name:

New Table for Testing

Description:

Fee Table for Testing Only

	Minimum	Maximum	Base Rate	Plus \$\$	For Every
+ Add	.00	100	\$5.00	2.0000	10.00

Close Save Clone Delete

Click +Add to add additional lines to the table.

Click Clone to copy or duplicate the table.

The table can be deleted only if it is *not* referenced in any Fee Codes.

You can edit or delete existing lines as needed.

Click Save when table is complete.

Add Valuation or Range Table

Table Name:

New Table for Testing

Description:

Fee Table for Testing Only

Enter New:

Minimum:
0.00

Maximum:
100

Base Rate:
5.00

Plus \$\$:
2.00

For Every:
10

Insert

Close
Save
Clone
Delete

In the above example, if the applicant entered 120 as a quantity for a Work Type with a Fee Code using this table, the fee amount calculated would be: $(100 * 5.00) + (2 * 2) = \504 .

\$5.00 each for the first 100 (equals \$500), then for each set of 10 thereafter (there would be 2 sets of 10), it would add \$2: $(\$2 * 2 \text{ sets}) = \4 .

Example of a Fee Code using a Valuation Table

Effective Date:
9/21/2016

Fee Calculation Type:
Valuation

Amount (\$):
0.0

Value/Range Table Name:
Select One

Rounding:
NoRounding

Description:
Fee Code Item Description

Once the necessary table is created, it can be used within a Fee Code.

Select One
BLDG - Valuation Table
ELEC - Valuation
FIRE - Sprinkler Range
MECH - Valuation
New Table for Testing
PLUMBING FIXTURES
test laura

Close
Save

Jurisdiction Admin Guide

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Fee Codes—Overview

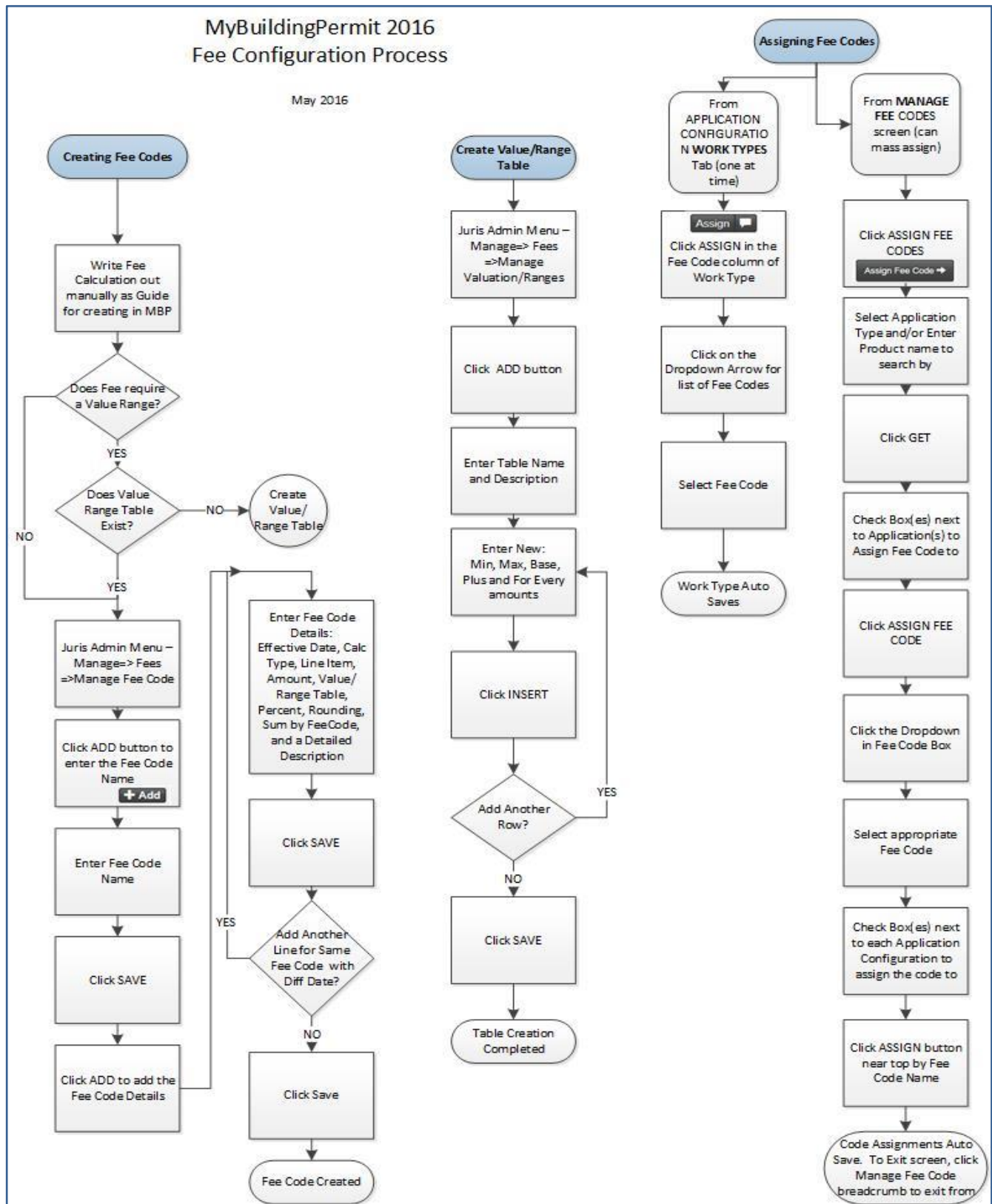
Fees Codes include the following information: Fee Code name, calculation type, dollar amount, valuation and range tables, screen name label in the Cart, rounding options, and a brief description. Fee codes are used instead of hard coded calculations to allow ease of modifications and adjustments when necessary.

Editing a single fee code will change the amount for every Application Configuration using this fee code. You also set an Effective Date which allows you to create Fee Codes prior to them going into effect. This is especially beneficial when your jurisdiction increases fees at the beginning of a new year or budget cycle.

Manage Fee Codes						
Assign Fee Code(s)		Export Full List		<input type="text" value="Search for Fee Code Name"/> <input type="button" value="Get"/>		
<input type="button" value="+ Add"/>	Fee Code Name	Fee Calculation Type	Amount \$	Percent %	Description	# Configs. Using
<input type="button" value="Edit"/>	BLDG - Demolition	Flat	41.00	0.00	Building inspection fee for over-the-counter demolition	2
<input type="button" value="Edit"/>	BLDG - Reroof	Flat	206.00	0.00	Building inspection fee for single family residential reroof permits	1
<input type="button" value="Edit"/>	BLDG - State Bldg Code	Flat	4.50	0.00	State Building Code Fee	5
<input type="button" value="Edit"/>	BLDG - Valuation	Valuation	0.00	0.00	2016 Building Valuation Table	2
<input type="button" value="Edit"/>	ELEC - Pool Spa HT Sauna	Flat	66.00	0.00	Price per fixture for pool, spa, hot tub or sauna	16
<input type="button" value="Edit"/>	ELEC - Carnivals	Flat	139.00	0.00	Electrical inspection fee for carnivals, street fairs	3

When creating a Fee Code, it is important to name it with a logical, meaningful name so anyone in your jurisdiction will understand its use. A good naming convention is to have the Application Type plus a description of the fee:

- BLDG-Demolition
- MECH-Heating Valuation
- Permit-Technology Fee
- MECH-8dollars



Creating and Using Fee Codes

MyBuildingPermit.com uses the Fee Codes, which are named calculations or amounts that could be fixed or based on a Table with a range. **Only Over the Counter (OTC) or Non-Plan Review permits use the Fee Codes.** Plan Review applications will have fees based on jurisdiction backend permitting system fees and generated through an invoice process.

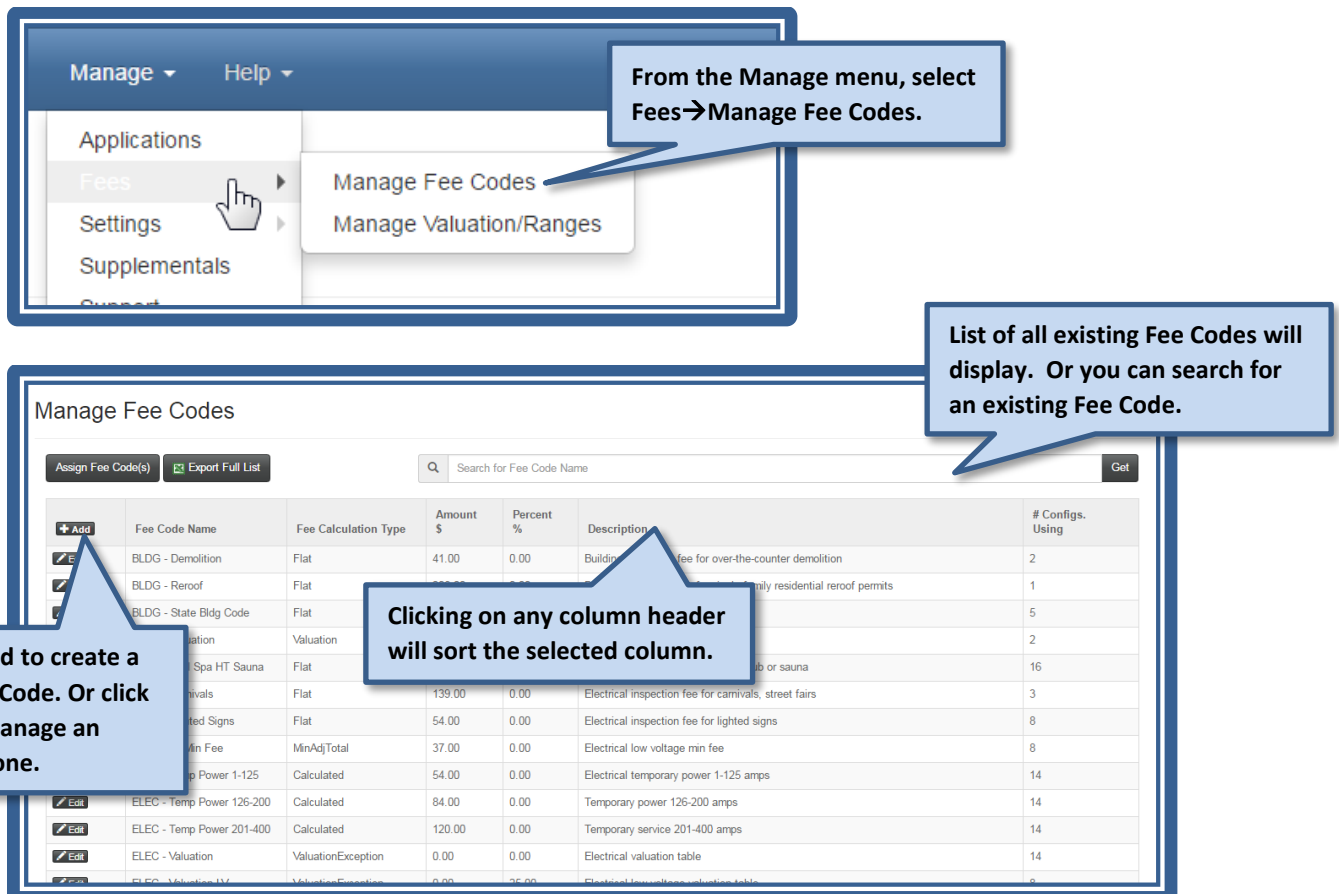
Fee Codes are assigned to Work Types that do **not** require Plan Review within an Application Configuration. (see [Configuring Applications](#))

You can assign Fee Codes while configuring your Applications, or from the **MANAGE** Fee Code screens. A single named Fee Code can have multiple calculations, each with a different “Effective Date”.

Order for creating Fee related items:

1. [Create Valuation/Range Tables](#) (if needed)
2. Create Fee Code (see below)
3. Assign Fee Code to Work Type/SKU

Steps for creating Fee Codes:



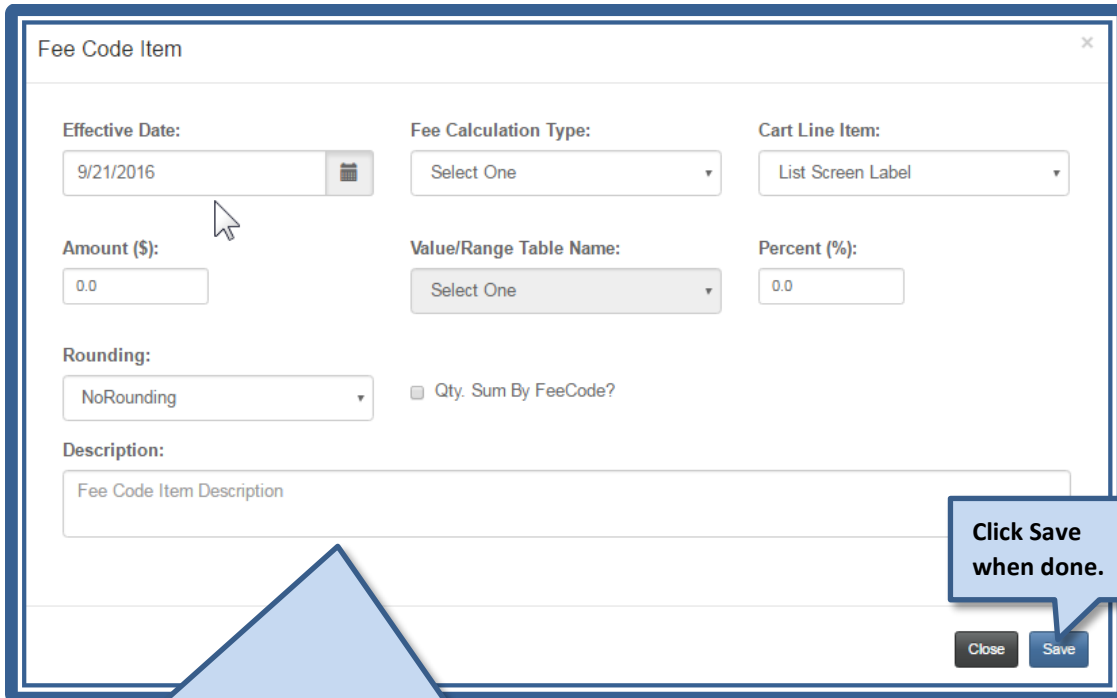
From the Manage menu, select Fees→Manage Fee Codes.

List of all existing Fee Codes will display. Or you can search for an existing Fee Code.

Clicking on any column header will sort the selected column.

Click +Add to create a new Fee Code. Or click Edit to manage an existing one.

	Fee Code Name	Fee Calculation Type	Amount \$	Percent %	Description	# Configs. Using
<input checked="" type="checkbox"/>	BLDG - Demolition	Flat	41.00	0.00	Building fee for over-the-counter demolition	2
<input checked="" type="checkbox"/>	BLDG - Reroof	Flat	100.00	0.00	Building fee for family residential reroof permits	1
<input checked="" type="checkbox"/>	BLDG - State Bldg Code	Flat				5
<input checked="" type="checkbox"/>	Valuation	Valuation				2
<input checked="" type="checkbox"/>	Spa HT Sauna	Flat			Electrical inspection fee for hot tub or sauna	16
<input checked="" type="checkbox"/>	Carnivals	Flat	139.00	0.00	Electrical inspection fee for carnivals, street fairs	3
<input checked="" type="checkbox"/>	Lighted Signs	Flat	54.00	0.00	Electrical inspection fee for lighted signs	8
<input checked="" type="checkbox"/>	Min Fee	MinAdjTotal	37.00	0.00	Electrical low voltage min fee	8
<input checked="" type="checkbox"/>	Temp Power 1-125	Calculated	54.00	0.00	Electrical temporary power 1-125 amps	14
<input checked="" type="checkbox"/>	ELEC - Temp Power 126-200	Calculated	84.00	0.00	Temporary power 126-200 amps	14
<input checked="" type="checkbox"/>	ELEC - Temp Power 201-400	Calculated	120.00	0.00	Temporary service 201-400 amps	14
<input checked="" type="checkbox"/>	ELEC - Valuation	ValuationException	0.00	0.00	Electrical valuation table	14
<input checked="" type="checkbox"/>	ELEC - Valuation M	ValuationException	0.00	0.00	Electrical low voltage valuation table	8



Complete the following fields:

Effective Date = You may have more than one calculation or amount in any single Fee Code, each with their own effective date. The Fee Code with the most recent effective date will be used. This allows you to enter effective dates in the future (i.e., for yearly increases in fees).

Calculation Type:

- **Calculated** = Quantity times the dollar amount.
- **Flat** = Fixed fee charged regardless of quantity.
- **Percentage** = Calculates based on a percentage.
- **Range** = Uses the table entered in the Value/Range Table Name to calculate.
- **Valuation** = Uses the table entered in the Value/Range Table Name to calculate.

*Other types of calculations such as Minimum and Maximum Adjusted Amounts can be created for your jurisdiction if needed.

Cart Line Item = Select how the fee will roll up and display in the Cart (based on Fee Calculation Types you have).

Amount (\$) = dollar amount for Calculated and Flat calculation types.

Value/Range Table Name = Indicate table to use if Range or Valuation calculation type selected. Note: The table needs to be created before the Fee Code can be created.

Percent (%) = Enter percent amount if Percentage calculation type selected.

Rounding = Indicate if you want the calculated amount to be rounded to the nearest cent (2 decimals) or nearest dollar.

Qty Sum by FeeCode? = Select if all items selected by the applicant with this same Fee Code should be counted together and then calculate the fee (i.e. fee applies to the total number of fixtures instead of each individual fixture).

Description = Add a detailed description for the code for reference.

Example of how Fee Codes display as line items in the Cart

Select All	Payment Types Accepted	Jurisdiction	Project Address	Application Information	Total	
<input type="checkbox"/>	Credit Card	Mill Creek	4508 135TH PL SE	Mechanical	\$10.00	Delete Permit
Description		Quantity		Unit Price	Total Price	
Exhaust Fan with duct - Bath		1		10	10	
					Total: \$10.00	
<input type="checkbox"/>	Credit Card eCheck	Bellevue	450 110TH AVE NE	Mechanical	\$26.00	Delete Permit
Description		Quantity		Unit Price	Total Price	
Exhaust Fan with duct - Bath		1		26	26	
					Total: \$26.00	
<input type="checkbox"/>	Credit Card eCheck	Bellevue	450 110TH AVE NE	Mechanical	\$34.00	Delete Permit
Description		Quantity		Unit Price	Total Price	
Exhaust Fan with duct - Bath		1		26	26	
Mechanical Issuance Fee		1		8	8	
					Total: \$34.00	

Example of a FLAT Fee calculation – regardless of the quantity the applicant would enter, or the value of the work, any Work Type information entered that has this Fee Code assigned would be charged a flat \$41

Fee Code Item

Effective Date:

8/4/2015

Fee Calculation Type:

Flat

Cart Line Item:

Permit Fee

Amount (\$):

41.00

Value/Range Table Name:

Select One

Percent (%):

0.00

Rounding:

NoRounding

☐ Qty. Sum By FeeCode?

Description:

Building inspection fee for over-the-counter demolition

Close

Save

NOTE: Newly updated data will have a darker shading and hovering over that line will display information on who and when it was last edited.

Example of a Fee code with multiple Effective Dates

Fee Code Name:

	Effective Date	Amount \$	Percent %	Fee Calculation Type	ValuationRange Table	Description
Add						
Copy	1/1/2017	\$210.00	0.00%	Flat		Building inspection fee for single family residential reroof permits
Copy	8/5/2011	Last edit date:9/21/2016 12:40:47 PM by: sgalloway.				
						Building inspection fee for single family residential reroof permits

Exporting your Fee Code List

To export a list of your Fee Codes details to an Excel spreadsheet, including the Name, Number of Application Configurations it is assigned to, Effective Date, Calc Type, Amount, etc., use the Export Full List button when you are in the Manage Fee Codes screen.

Manage Fee Codes




	Fee Code Name	Fee Calculation Type	Amount \$	Percent %	Description	# Configs. Using
Add						
Edit	BMP Valuation	Valuation	0.00	0.00	Building - Mechanical - Plumbing Valuation / Round to two decimal	27
Edit	Carnival	Flat	76.00	0.00	Carnival Fee	1

Example of the Fee Code Export



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
	FeeCodeId	Name	Jurisd	Configurations UsingCnt	FeeCode ItemId	EffectiveDate	FeeCalc TypeId	FeeCalcType	Amount	Percentage	ValueRange CodeId	Rounding Id	AliasFees KU	QtySumB yFeeCod e	Description	CreateDate	CreatedB y	ModifiedDate	ModifiedB y
1	3150	BMP Valuation	11	27	1135	2/2/2016 0:00	17	Valuation	0	0	1075	3	9991	FALSE	Building - Mechanical - Plumbing Valuat	2/2/2016 13:36	jvgee		
2	3142	Carnival	11	1	1127	2/2/2016 0:00	16	Flat	76	0		1		FALSE	Carnival Fee	2/2/2016 12:05	jvgee		
3	3139	Carnival Concessions	11	1	1124	2/2/2016 0:00	15	Calculated	14	0		1		FALSE	Carnival concession per item fee	2/2/2016 11:47	jvgee		
4	3145	Demolition	11	2	1130	2/2/2016 0:00	16	Flat	110	0		1	9991	FALSE	Demolition Permit Fee	2/2/2016 12:52	jvgee		
5	3144	Electrical -88	11	20	1129	2/2/2016 0:00	15	Calculated	88	0		1		FALSE	All SFR Electrical with an \$88 fee	2/2/2016 12:29	jvgee		
6	3149	Electrical Duplex	11	1	1134	2/2/2016 0:00	16	Flat	246	0		1		FALSE	Electrical Duplex	2/2/2016 13:11	jvgee		
7	3151	Electrical Valuation	11	23	1136	2/2/2016 0:00	77	ValuationExcep	0	0	1076	1	9991	FALSE	Electrical Valuation no Rounding	2/2/2016 13:46	jvgee	4/8/2016 12:48	jvgee
8	3141	Gas Pipe Only	11	3	1126	2/2/2016 0:00	16	Flat	64	0		1		FALSE	Gas Piping Only - Flat fee	2/2/2016 11:59	jvgee		
9	3143	Low Voltage RES	11	16	1128	2/2/2016 0:00	15	Calculated	79	0		1		FALSE	Low Voltage Fee - Residential Only	2/2/2016 12:15	jvgee		
10	3147	New Electrical / 6+	11	6	1132	2/2/2016 0:00	16	Flat	123	0		1		FALSE	New Structure Electrical and 6+ circuits	2/2/2016 13:03	jvgee		
11	3148	Reroof Duplex	11	2	1133	2/2/2016 0:00	16	Flat	220	0		1		FALSE	RE-ROOF Duplex	2/2/2016 13:09	jvgee		
12	3146	Reroof SFR	11	11	1131	2/2/2016 0:00	16	Flat	110	0		1		FALSE	RE-ROOF Flat fee	2/2/2016 12:56	jvgee		
13	3138	SBOC Surcharge	11	13	1123	2/2/2016 0:00	16	Flat	4.5	0		1	9992	FALSE	State Building Code Surcharge	2/2/2016 11:39	jvgee		
14	3152	SFR M/P Fixtures	11	128	1137	2/2/2016 0:00	18	Range	0	0	1077	1	9991	TRUE	Residential Mechanical / Plumbing	2/2/2016 14:16	jvgee	3/23/2016 8:03	scollier
15	3140	Temp/React/MH	11	25	1125	2/2/2016 0:00	15	Calculated	59	0		1		FALSE	Temp Service / Service Reactivation / Mo	2/2/2016 11:53	jvgee	4/11/2016 14:45	lblechen
16																			
17																			
18																			
19																			
20																			
21																			
22																			

Deleting Fee Codes

The Fee Code *cannot* be deleted if it is assigned to any Work Types/SKU's (as noted in the # Configs. Using column). You must remove the Fee Code from all application configurations *before* an option to delete the Fee Code is available.

	ELEC - Vehicle Charging	Flat	108.00	0.00	Flat fee for electrical vehicle charging station	4
	ELEC - Work in ROW	Flat	204.00	0.00	Electrical inspection for work in the right of way	0
	FIRE - Sprinkler Insp	Range	0.00	0.00	Fire Sprinkler Inspection fee	8

Once a Fee Code shows '0' under # Configs. Using column, a delete icon will appear next to the Edit button on the Fee Code.

	Vehicle Charging	Flat	103.00	0.00	Flat fee for electrical vehicle	
	ELEC - Work in ROW	Flat	204.00	0.00	Electrical inspection for work	

Click delete icon to remove Fee Code.

Assigning Fee Codes

After the Fee Codes are created, they need to be **assigned** to Work Types/SKU's in the Application Configuration.

There are two ways to get into the ASSIGN FEE CODE functionality:














1. **MANAGE**=> Fees=>Manage Fee Codes then click the **ASSIGN FEE CODES** button.

Or

2. When Configuring the Application, Work Types Tab, use the **ASSIGN** button in the Fee Code column.

Option #1:

From the MANAGE→Fees→Manage Fee Codes

Manage Fee Codes						
Assign Fee Code(s)		Export Full List		Search for Fee Code Name		
	Fee Name	Fee Calculation Type	Amount \$	Percent %	Description	# Configs. Using
			41.00	0.00	Building inspection fee for over-the-counter demolition	2
			206.00	0.00	Building inspection fee for single family residential re-roof permits	1
			4.50	0.00	State Building Code Fee	5
			0.00	0.00	2016 Building Valuation Table	2
			66.00	0.00	Price per fixture for pool, spa, hot tub or sauna	16
	ELEC - Carnivals	Flat	139.00	0.00	Electrical inspection fee for carnivals, street fairs	3
	ELEC - Lighted Signs	Flat	54.00	0.00	Electrical inspection fee for lighted signs	8
	ELEC - LV Min Fee	MinAdjTotal	37.00	0.00	Electrical low voltage min fee	8
	ELEC - Temp Power 1-125	Calculated	54.00	0.00	Electrical temporary power 1-125 amps	14
	ELEC - Temp Power 126-200	Calculated	84.00	0.00	Temporary power 126-200 amps	14
	ELEC - Temp Power 201-400	Calculated	120.00	0.00	Temporary service 201-400 amps	14
	ELEC - Valuation	ValuationException	0.00	0.00	Electrical valuation table	14

Click Assign Fee Code(s).

Assign Fee Code(s)

[Manage Fee Code\(s\)](#) / [Assign Fee Code\(s\)](#)

Application Type: All

All
Building [85]
Clearing and Grading [35]
Electrical [22]
Fire - Bellevue Contract Cities [80]
Fire [94]
Land Use [89]
Mechanical [14]
Plumbing [14]
Right-of-Way [56]
Sign [29]
Utilities - Bellevue Service Area [21]
Utilities [30]
ZZTestAppType [1]

Product Name
Get

Search for the applicable WorkType/SKU(s) to assign.

You can search by a specific Application Type or keyword within the SKU.

Click Get to pull applicable SKU(s).

Example of a completed search by Application Type:

Assign Fee Code(s)

[Manage Fee Code\(s\)](#) / [Assign Fee Code\(s\)](#)

Application Type: ZZTestAppType [2]
Product Name
Get

Assign Fee Code ➔

Application Type	Product Name	SKU	Select All?
TEST	Add Info Test 1	4000	<input type="checkbox"/>
TEST	Add Info Test 2	4001	<input checked="" type="checkbox"/>
TEST	Combination Test 1	3000	<input checked="" type="checkbox"/>
TEST	Combination Test 2	3001	<input checked="" type="checkbox"/>
TEST	Critical Area Test 1	2000	<input type="checkbox"/>
TEST	Fixture Test 1	5000	<input type="checkbox"/>
TEST	Fixture Test 2	5001	<input type="checkbox"/>

Example of a completed search by a Keyword

Assign Fee Code(s)

[Manage Fee Code\(s\)](#) / [Assign Fee Code\(s\)](#)

Application Type: All
Product Name: air
Get

Assign Fee Code ➔

Application Type	Product Name	SKU	Select All?
MECH	Air Conditioner	5872	<input checked="" type="checkbox"/>
MECH	Air Handler	1479	<input checked="" type="checkbox"/>
BLDG	Fair Market Value of Construction Work	9000	<input type="checkbox"/>
ELEC	Fair Market Value of Electrical Work	9002	<input type="checkbox"/>
MECH	Fair Market Value of Mechanical Work	9005	<input type="checkbox"/>
PLUM	Fair Market Value of Plumbing Work	9006	<input type="checkbox"/>
CLGR	Fair Market Value of Work	9001	<input type="checkbox"/>
MECH	The work does not involve ventilation for a nail or hair salon.	5897	<input type="checkbox"/>

Manage Fee Code(s) / Assign Fee Code(s)

Application Type: All

Application Type	Product Name	SKU	Select All?
MECH	Air Conditioner	5872	<input checked="" type="checkbox"/>
MECH	Air Handler	1479	<input checked="" type="checkbox"/>
BLDG	Fair Market Value Construction Work	9000	<input type="checkbox"/>
ELEC	Electrical Work	9002	<input type="checkbox"/>
MECH		9005	<input type="checkbox"/>
PLUM		9006	<input type="checkbox"/>
CLGR	Fair market value of work	9001	<input type="checkbox"/>
MECH	The work does not involve ventilation for a nail or hair salon.	5897	<input type="checkbox"/>

2 DTC SKU's Configured - 1 have Fee Codes Assigned

Hovering over the Product Name will give existing configuration information for each SKU.

Click Assign Fee Code to proceed once all selections have been made.

Click the checkbox next to all applicable SKU(s) to link to a Fee Code.

After clicking the Assign Fee Code button, a listing of all configurations containing those previously selected SKU(s) will appear:

Assign Fee Code(s)

Manage Fee Code(s) / Assign Fee Code(s)

Record Count: 8

Fee Code: SFR M/P Fixtures

Application Type	Project Type	Activity Type	Scope of Work	Fee Code	Select All?
Mechanical	Mixed Use	Repair or Replacement	None	SFR M/P Fixtures	<input checked="" type="checkbox"/>
Mechanical	Multifamily Residential	Repair or Replacement	None	SFR M/P Fixtures	<input checked="" type="checkbox"/>
Mechanical	Multifamily Residential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>
Mechanical	Nonresidential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>
Mechanical	Single Family Residential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>
Mechanical	Single Family Residential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>
Mechanical	Single Family Residential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>
Mechanical	Single Family Residential	Repair or Replacement	None	SFR M/P Fixtures	<input type="checkbox"/>

Select the appropriate Fee Code to assign to the selected configurations.

Click Assign to proceed once all selections have been made.

Click the checkbox next to all applicable configurations.

Note: Any time you see this icon, you can click to jump to that code or configuration.

NOTE: To **remove** a fee code, follow the same steps above but select 'No Fee Code' from the Fee Code drop-down list.

Option #2

From the **MANAGE** → Applications

Application Type: Mechanical [16] Project Type: Single Family Residential Activity Type: Addition Scope of Work: None

Configuration Active? ☒ Clone Delete Configuration

PreApplication Msg. Work Types Supplementals Document Types

Work Types

Work Type Name	Category	SKU	Fee Code	Review Req?	Activate All?	Required?
Heater - Wood Stove	Heaters	1301	Assign	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Water Heater	Appliances and Equipment	1501	Assign	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Stove or Cook Top	Appliances and Equipment	1502	Assign	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Barbeque	Appliances and Equipment	1503	Assign	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Clothes Dryer	Appliances and Equipment	1504	Edit: SFR M/P Fixtures	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Log Lighter	Appliances and Equipment	1505	Edit: SFR M/P Fixtures	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas Log	Appliances and Equipment	1506	Edit: SFR M/P Fixtures	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Application Type: Mechanical [14] Project Type: Single Family Residential Activity Type: Addition Scope of Work: None

Configuration Active? ☒ Clone Delete Configuration

PreApplication Msg. Work Types Supplementals Document Types Submittal Info. General Process Info.

Work Types

Work Type Name	Category	SKU	Fee Code	Review Req?	Activate All?	Required?
Heater - Wood Stove	Heaters	1301	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Heater - Wall Heater	Heaters	1302	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Heater - Unit Heater	Heaters	1303	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Heater - Floor Furnace	Heaters	1304	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Stove or Cook Top	Appliances and Equipment	1501	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Barbeque	Appliances and Equipment	1502	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Clothes Dryer	Appliances and Equipment	1503	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas - Log Lighter	Appliances and Equipment	1504	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gas Log	Appliances and Equipment	1505	No Fee Code	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

REMINDER: Only **Over-the-Counter** permits need Fee Codes assigned – Plan Review fees will come from your backend permitting system when you invoice.

Fee Maintenance—Increases, New Fees

When your jurisdiction increases, changes, or adds new fees, you can create the codes and add them to your SKU's/Work Types ahead of time by setting the Effective Date to the appropriate future date (for instance

1/1/2018). You may also copy/clone Valuation/Range Tables and update the amounts – be sure to give the updated table a new descriptive name and reference it in the appropriate Fee Codes.

Adding a new FEE Code with future expiration date – you can copy an existing Fee Code, change the Effective Date to the future date and enter the new Amount. Anywhere this code is used, the new Amount will be in effect as soon as the Effective Date occurs.

Example of a Fee Code with two separate Effective Dates

Add/Edit Fee Codes

[Manage Fee Code\(s\)](#) / Add/Edit Fee Code

Fee Code Name: Update Cancel Delete

	Effective Date	Amount \$	Percent %	Fee Calculation Type	ValuationRange Table	Description
+ Add						
Edit Copy	1/1/2017	\$15.50	0.00%	Calculated		Carnival concession per item fee
Edit Copy	2/2/2016	\$14.00	0.00%	Calculated		Carnival concession per item fee

NOTE: If you've created a new Valuation/Range Table that will be used with your new Fee Code, be sure to change the Table Name in the Fee Code setup as well.

If fees are "hardcoded" or have special handling (such as complex electrical permit fees) send your new fee amounts to the MBP Support/Business Analyst to update. They will need to have a developer update the fees and you will need to thoroughly test in the Staging system before they will be entered into production.

Managing Jurisdiction Information

You can set jurisdiction-specific parameters for critical parts of the MBP system on the Manage > Settings menu. Most of these settings and items are managed by Jurisdiction Admin users who control what choices and information an applicant has available, or needs to submit, during the application process.

Under **Manage** you will find the following menu options:

Applications – Create new or modify existing application configurations which control the choices and information required when applicants are applying for a permit.

Fees – Fees for Over the Counter (OTC) applications must be configured in MBP. Plan Review applications will have invoices generated with fee information from your backend permitting system.

Settings – Jurisdiction Information, Application Types you will accept on MBP, Inspection Information and Holidays (only if this information isn't available from your backend permitting system).

Supplementals – Additional questions and information that can be added to any Application Configuration.

Support – Where you can regenerate a permit PDF, email, remove unpaid invoices, and add delegates.

Settings

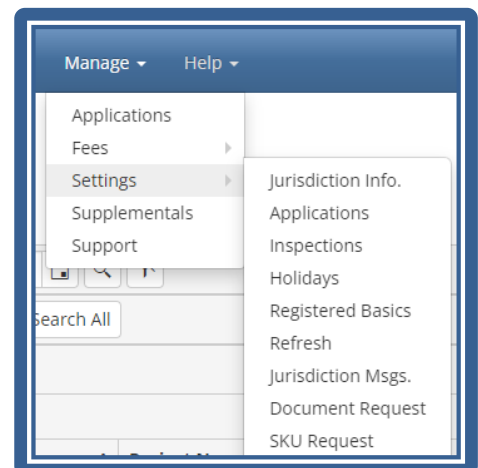
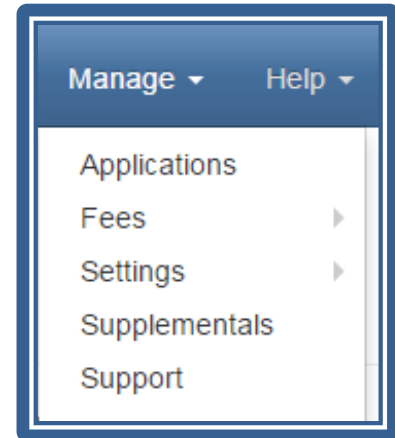
Jurisdictions can set up and edit specific information from the **MANAGE** → Settings menu on the Jurisdiction Admin site.

Jurisdiction Info – Website link, Contact Email, Credit Card limit, if Local Business License is required, if Business License Expiration Dates is Required, and if you are active MBP and show in the Jurisdiction list.

Applications – setting for which types of Permit/Applications you offer, and which will accept Plan Review applications, and if you OPT Out of any types with a message displayed.

Inspections – If you accept AM/PM inspection times, if the times come from the interface with the jurisdiction's backend permitting system, and the message displayed on the [Inspection Scheduling site](#).

Holidays – Set holiday schedule for [Inspection Scheduling site](#). **For non-integrated jurisdictions' use only.**



Registered Basics – If your jurisdiction accepts registered basic plans, this is where you set specific criteria for the plans.

Refresh – Initiate an address update.

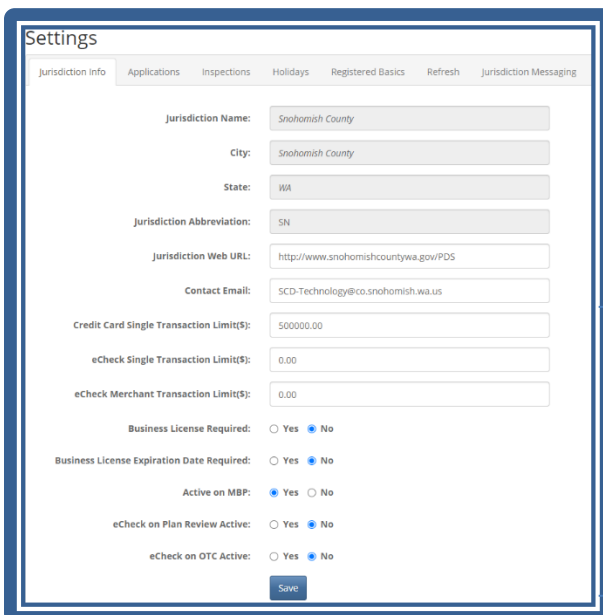
Jurisdiction Messages – Build a library of messages to alert jurisdiction staff and customers of issues that are relevant to your jurisdiction.

Document Request – Request a new document for use in application configurations.

SKU Request – Request a new SKU or Category for use in application configurations.

Jurisdiction Info

Control information specific to your jurisdiction through this tab:



The screenshot shows the 'Settings' page with the 'Jurisdiction Info' tab selected. The form contains the following fields and options:

- Jurisdiction Name: Snohomish County
- City: Snohomish County
- State: WA
- Jurisdiction Abbreviation: SN
- Jurisdiction Web URL: http://www.snohomishcountywa.gov/PDS
- Contact Email: SCD-Technology@co.snohomish.wa.us
- Credit Card Single Transaction Limit(\$): 500000.00
- eCheck Single Transaction Limit(\$): 0.00
- eCheck Merchant Transaction Limit(\$): 0.00
- Business License Required: ☐ Yes ☒ No
- Business License Expiration Date Required: ☐ Yes ☒ No
- Active on MBP: ☒ Yes ☐ No
- eCheck on Plan Review Active: ☐ Yes ☒ No
- eCheck on OTC Active: ☐ Yes ☒ No
- Save button

These are the only fields that can be modified: Jurisdiction URL; Contact Email; Transaction Limit.

You can also set business license requirements and if your jurisdiction is active on MBP.

Applications

List of Application Types currently offered at your jurisdiction. Determines if application requires plan review or not.

Settings

Jurisdiction Info
Applications
Inspections
Holidays
Registered Basics
Refresh
Jurisdiction Messaging

Application Type	Code	Accepts Plan Review	NumDaysPer...	Opt Out	Opt Out Message	Modified Date	Modified By	
Building	BLDG	true	365	false		5/22/2021 1:14:09 PM	alillie	Edit
Clearing and Grading	CLGR	true	365	false		12/23/2019 12:22:26 PM	alillie	Edit
Electrical	ELEC	true	365	false		5/22/2021 1:14:59 PM	alillie	Edit
Fire	FIRE	true	365	false		5/22/2021 1:15:05 PM	alillie	Edit
Fire - Bellevue Contract Cities	FRBC	true	365	false		5/22/2021 1:15:10 PM	alillie	Edit
Land Use	LAND	true	365	false		N/A	N/A	Edit
Mechanical	MECH	true	365	false		5/22/2021 1:15:16 PM	alillie	Edit
Natural Resources	NTRL	true	365	false		N/A	N/A	Edit

Click Edit to make changes to any Application Type.

Application Type Setting

Application Type:
Building (BLDG)

Days Permit Expire:
366

Accepts Plan Review:
☒

Opt Out:
☐

Opt Out Message:





B I [icon] [icon] [icon] [icon]

Close Save

Enter the following information:

of Days Permit Expire = The length of time a permit remains valid.
Accepts Plan Review = When checked, the application will trigger plan review. If unchecked, application will be considered OTC.
Opt Out = If selected a message will appear when customer selects this application type when applying.
Opt Out Message = If Opt Out is selected, enter a message with additional details for the customer.

Example of an Opt Out message in Jurisdiction Settings:

	Application Type	Code	Accepts Plan Review	Opt Out	Opt Out Message	Modified Date	Modified By
	Building	BLDG	<input checked="" type="checkbox"/>	<input type="checkbox"/>		5/11/2016 2:46:49 PM	keitht
	Clearing and Grading	CLGR	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
	Electrical	ELEC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Electrical permits are reviewed and issued by the Washington State Department of Labor and Industries. Many permits may be obtained online . The closest L&I office is located in Bellevue: 616 120th Ave. NE Ste. C201 Bellevue, WA (map) Ph: 425-990-1400	5/11/2016 3:19:51 PM	keitht
	Fire	FIRE	<input checked="" type="checkbox"/>	<input type="checkbox"/>		5/11/2016 2:47:05 PM	keitht

Example of an Opt Out message as displayed to customer:

Application Information

Application Type

Electrical: Permits for electrical equipment or systems.

Change Selection

Electrical permits are reviewed and issued by the Washington State Department of Labor and Industries. Many permits may be obtained [online](#). The closest L&I office is located in Bellevue:
616 120th Ave. NE Ste. C201
Bellevue, WA ([map](#))
Ph: 425-990-1400

Back

Inspections—Messaging

Settings

Jurisdiction Info
Applications
Inspections
Holidays

Allow AM/PM time selection:

Yes

No

Inspection Dates provided by:
Jurisdiction

Inspection Message:

B
I

To get an estimated inspection time, please call (425) 452-4570


Save












Include any jurisdiction specific messaging to display on the [Inspection Scheduling site](#).

Holidays—Non-integrated Jurisdictions Only

Settings

Jurisdiction Info
Applications
Inspections
Holidays

Holiday Date:  Name of Holiday

Holiday Date	Description	
12/26/2016	Christmas Day	 Delete
12/23/2016	Christmas Eve	 Delete
11/25/2016	Thanksgiving	 Delete
11/24/2016	Thanksgiving	 Delete
11/11/2016	Veteren's Day	 Delete
9/5/2016	Labor Day	 Delete
7/4/2016	July 4th	 Delete
5/30/2016	Memorial Day	 Delete
2/15/2016	President's Day	 Delete
1/18/2016	Martin Luther King Day	 Delete
1/1/2016	New Years Day	 Delete

For non-integrated jurisdictions only:
Set Jurisdiction holiday schedule to update Inspection scheduling accordingly.

Registered Basics



Settings

Jurisdiction Info
Applications
Inspections
Holidays
Registered Basics

Allow Apply for Site Specific before Plan Approved? ☒ Yes ☐ No

Allow Plans to be used by companies user is associated with? ☐ Yes ☒ No

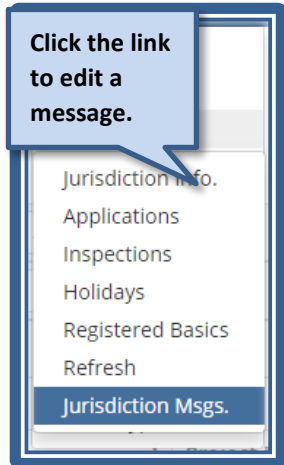
Plan Expiration Settings:

 Add	Code Name	Expiration Date	Current
 Edit	2015	3/9/2020	True

Set criteria for how applicants can apply for site specific permits and expirations on Registered Basic plans.

Jurisdiction Messages

You can add messaging to several pages in MBP via the Jurisdiction Msgs. Sub-menu under Settings.



You can create new messages or edit existing ones and specify the pages and timing for the messages to display.



Existing messages appear in the Message Library, which allows you to store messages for re-use later. Click the hyperlink to edit any message in your message library.

You can create a new message and set it to be published at any future time and select the pages on which the message is to appear.

Create Jurisdiction Message

Title: *

Alert Type: *

Select One

Display On (select all that apply): *

☐ Select All
☒ Customer Dashboard
☐ Invoice Detail
☐ Add Contractor
☐ Cancel Application
☒ Jurisdiction Dashboard
☐ Invoice Detail
☒ ePermit
☐ Select Jurisdiction
☐ Upload Files
☒ Inspection
☐ Inspection Scheduling
☒ PDFs
☐ Permit (Inspection Info)

Message: *

B
I
U

You have typed 0 of 3000 total allowed characters.

Save
Cancel

The Title only appears in the Jurisdiction Library. It is not published with the message.

Select the Alert type:
Green – Info Only
Yellow – Warning
Red – Danger.

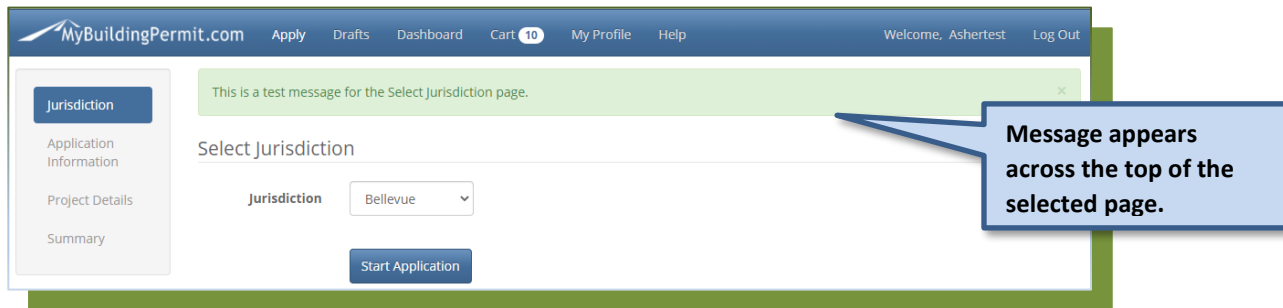
Select the pages on which you want the message to display. Some PDFs are also supported.

Set Publish Start and Publish End date and time to determine when the message will appear.

Select the Alert type:
Green – Info Only
Yellow – Warning
Red – Danger.

Set Publish Start and Publish End date and time to determine when the message will appear.

Enter your message, up to 1000 characters.



Considerations for Jurisdiction Messaging

- There is no limit on the number of messages you can post on any page. Consider page layout and usability when determining the length of your message and the number of messages posted on a page. Messages that are too long, or where multiple messages are posted, can push the main page content down, and negatively impact page useability.
- There may be system-wide messages that were posted by the MBP team. System messages span the top of the page, and where they are configured to appear, will precede Jurisdiction messages.
- PDF messaging is unique to PDFs and cannot be included in Select All page actions. The message editor for the Permit Card/Inspection PDF does not support all rich text formatting. The following text formatting are not supported on the PDF:
 - Bulleted and numbered lists
 - Underlining
 - Formatting for hyperlinked text. The hyperlink is active, but the PDF does not display standard formatting (underlining and font color).
 - Copy/paste text from other applications. All messages should be natively typed in the message editor to avoid introducing encoded text.

NOTE: The eGov team can also add system-wide messaging to alert all users, across all MBP applications and all jurisdictions, of important or urgent information. Please contact eGov support if you feel that a System Message is necessary. System Messages will appear above any Jurisdiction Messages that are established for a page.

SKU and Category Requests

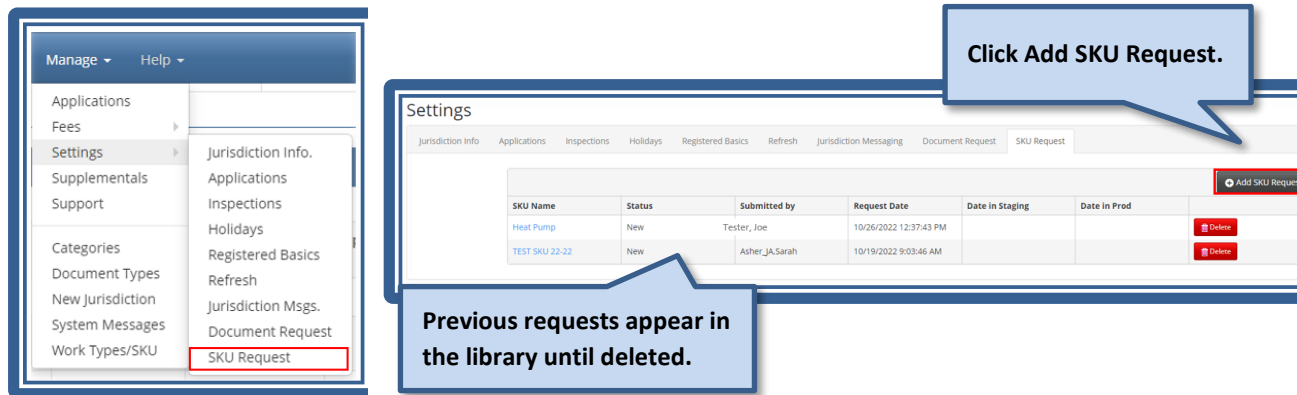
SKU (WorkType) and Category Requests can be made via MBP Admin under **Manage > Settings > SKU Request**. When the request is submitted, an email is generated and routed to MBP Support. Once received, the eGov Service Delivery team will review and implement the request in Staging. After the requestor approves that it is correctly implemented in Staging, BAs will implement them in the Production site and close the ticket.

Prepare the SKU or Category Request

The following table describes the information required and the process by which you submit a request:

Request Type	Approval Required by...	Request Submitted via...	Information needed
SKU Request	eGov Service Delivery Team	SKU Request form (Admin > Manage > Applications > Settings > SKU Request form) A support ticket and email are auto generated.	See information requested in form. At a minimum we need the following: <ul style="list-style-type: none"> Application Type(s) (NOTE: You must create a unique SKU for each application type it applies to) SKU Name Control Type Category that SKU applies to
Category Request	eGov Service Delivery Team	SKU request form, or submit via support ticket: (egovsupport@ecitygov.net)	See information requested in form. At a minimum we need the following: <ul style="list-style-type: none"> Application Type(s) Category Name

View the Category / SKU Library



Click Add SKU Request.

Previous requests appear in the library until deleted.

SKU Name	Status	Submitted by	Request Date	Date in Staging	Date in Prod	
Heat Pump	New	Tester, Joe	10/26/2022 12:37:43 PM			Delete
TEST SKU 22-22	New	Asher_JA,Sarah	10/19/2022 9:03:46 AM			Delete

Complete The SKU Request Form

The screenshot shows the 'SKU Request' form with the following fields and callouts:

- SKU Name*:** A text input field. Callout: "Enter the new Category or SKU name."
- Status*:** A dropdown menu with 'New' selected. Callout: "Select all Application Type(s) the Category or SKU will apply to."
- Application Type*:** A list of checkboxes including Plumbing, Mechanical, Electrical, Building, Right-of-Way, Sign, Utilities, Clearing and Grading, Fire, Land Use, Fire - Bellevue Contract Cities, Utilities - Bellevue Service Area, ZZTestAppType, Natural Resources, and Special Use or Event. Callout: "For new Categories: Re-enter the new Category name. For new SKUs: Enter the Categories that the new SKU applies to."
- Category Name*:** A text input field.
- Required Category? *:** A dropdown menu with 'No' selected.
- Control Type*:** A dropdown menu with 'QuantityBox' selected.
- Description/Reason*:** A text area.
- Requestor First & Last Name*:** A text input field with 'Asher,Sarah' entered.
- Requestor Email*:** A text input field with 'SAsheer@bellevuewa.gov' entered.
- Date In Staging:** A date picker.
- Date In Prod:** A date picker.
- Buttons:** 'Cancel' and 'Submit' buttons at the bottom right. Callout: "Click Submit. A support ticket will be sent to BAs for review and processing."

Document Requests

Document Requests can be made via MBP Admin under **Manage > Settings > Document Request**. When the request is submitted, an email is generated and routed to MBP Support. Once received, the Service Delivery Team will review the request and implement the change in both Staging and Production and close the ticket.

NOTE: To reduce potential duplicate Document and Work Types, we search current inventory lists of documents and SKUs to identify a similar, already existing match. In these instances, we will contact the original requestor to verify if we can use the existing type or if a new one is still needed.

Prepare the Document Request

Gather the following information before submitting a Document Request.

Request Type	Approval Required by...	Request Submitted via...	Information needed
Document Request	eGov Service Delivery Team	Document Request form (Admin > Manage > Applications > Settings > Document Request form) A support ticket and email are auto generated.	See information requested in form. At a minimum, we need the following: <ul style="list-style-type: none"> Application Type(s) Document Name

View the Document Library

Click Add Document Request.

Previous requests appear in the library until deleted.

Document Name	Status	Submitted by	Request Date/Time	Date in Staging	Date in Prod	
Land Use survey	New	Tester, Joe	10/26/2022 12:39:47 PM			Delete
Test Document	New	Tester, Joe	10/25/2022 3:59:11 PM			Delete
TESING DOCUMENT TEST	Need More Info	Tester, Joe	10/19/2022 9:53:31 AM			Delete

Complete The Document Request Form

Document Request

Fields marked with * are required

Document Name*:

Status*:

Application Type*:

- ☐ Plumbing
- ☐ Mechanical
- ☐ Electrical
- ☐ Building
- ☐ Right-of-Way
- ☐ Sign
- ☐ Utilities
- ☐ Clearing and Grading
- ☐ Fire
- ☐ Land Use
- ☐ Fire - Bellevue Contract Cities
- ☐ Utilities - Bellevue Service Area
- ☐ ZZTestAppType
- ☐ Natural Resources
- ☐ Special Use or Event

Jurisdiction Only Document*: ☐ Yes ☒ No

Does this document type already exist on other applications*: ☐ Yes ☒ No

Description/Reason*:

Requestor First & Last Name*:

Requestor Email*:

Request Date/Time:

Date in Staging:

Date in Prod:

Enter the new Document name.

Select all Application Type(s) the Document will apply to.

Click Submit. A support ticket will be sent to BAs for review and processing.

“Bucket” Type Requests

Jurisdiction Administrators often need to add new application types or other attributes to MBP. These attributes are known as the four “buckets” in the MBP system. These buckets appear to the customer at the beginning of the Application process, on the Application Information page of the ePermit portal. The Service Delivery Team will first add new bucket types to Staging for testing by the jurisdiction before creating them in the PROD environment.

The following are the first four selections a customer makes when applying for a permit online, referred to as “Buckets”:

Application Information

Application Type

Clearing and Grading: Permits for land surface disturbance or tree and vegetation maintenance.

Project Type

Single Family Residential: 1 or 2 unit dwellings and all buildings and structures accessory to this use.

Activity Type

Plat Infrastructure: Work associated with the construction of a plat.

Scope of Work

Site Development: Improvements associated with development.

Continue

- Bucket #1: **Application Type**
 - Bucket #2: **Project Type**
 - Bucket #3: **Activity Type**
 - Bucket #4: **Scope of Work**
- We do not add/edit these buckets without Program Committee discussion.
- We can add to these buckets without Program Committee discussion.

Request a New “Bucket” Type

The following table shows the information required and the process for “Bucket” type requests:

Bucket Request Type	Approval Required by	Request Submitted via	Information Needed from Jurisdictions
Application Type (1 st Bucket)	Program Committee	Support Ticket (egovsupport@ecitygov.net)	Requires the following information: <ul style="list-style-type: none"> • Application Type • Application Type Description (these appear to the Applicant)
Project Type (2 nd Bucket)	Program Committee	Support Ticket (egovsupport@ecitygov.net)	Requires the following information: <ul style="list-style-type: none"> • Application Type • Project Type Name • Project Type Description (these appear to the Applicant)
Activity Type Request (3 rd Bucket)	eGov Service Delivery Team	Support ticket (egovsupport@ecitygov.net)	Requires the following information: <ul style="list-style-type: none"> • Application Type • Activity Type name • Activity Type description

Scope of Work Requests (4 th Bucket)	eGov Service Delivery Team	Support ticket (egovsupport@ecitygov.net)	Requires the following information: <ul style="list-style-type: none"> • Application Type • Scope of Work name • Scope of Work description
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Managing Supplementals

Before you can add Supplementals to your configurations, you must create them in the system. Once they're saved, you can add them during the configuration process. See Chapter Conditional Display – ePermit User Experience

When Conditional Logic is applied to a configuration, the user experience works as follows:

- Conditional Categories appear only when Trigger SKUs are selected.
- If a Trigger SKU is selected and then cleared, the Conditional Category will toggle accordingly, showing or hiding based on the Trigger SKU's selection status.
- If an applicant enters data into SKUs within a Conditional Category, then clears the Trigger SKU, any data entered will be erased when the Conditional Category is hidden.

Supplementals

for detailed instructions on adding Supplementals to a configuration.

Creating New Questionnaires

Supplementals are a way a jurisdiction can request additional information or provide more detail to an applicant on Plan Review applications. Supplementals must be created first in the Jurisdiction Admin **MANAGE** → Supplementals menu, then assigned to an Application Configuration.

Questions within the Supplemental can have different types of answers, be set as required to be completed, put in specific order, and can also contain hyperlinks.

Example of a Customer Application Supplemental view

Supplementals

Form 1
Land Surface Modification
Land Surface Modification

Is this application authorized under an approved permit?

Building Permit, Preliminary Subdivision, or Zoning Permit #:

Case Approval Date:

Note: Land Surface Modification permit applications will not be accepted on Preliminary Subdivisions or Zoning Permits until the application has been Approved. Land Surface Modification permit applications will not be accepted on Short Plats until the Notice of Application has been issued. If this grading application is in association with a Short Plat, enter the Short Plat number and the Notice of Application issuance date below:

Short Plat #:

Notice of Application Issuance Date:

Will the cubic yards excavated and filled be a balanced cut and fill within the site?

☐ Yes
☐ No

If No, answer the following three questions:

Will fill be brought on site?

☐ Yes
☐ No

Configure Supplementals

Jurisdiction: Application Type:

+ Add	Name	Jurisdiction	Application Type	Used By Permit Types
	A - Submittal Requirements	Bellevue	Mechanical	0
	Acknowledgement	Bellevue	Building	7
	Acknowledgement	Bellevue	Land Use	19
	CLGR Permit TEST	Bellevue	Clearing and Grading	0
	CLGR Permit TEST 2	Bellevue	ZZTestAppType	0
	Contractor and Subcontractor Information	Bellevue	Building	7
	Electrical Permit	Bellevue	ZZTestAppType	14
	Electrical Permit 2 TEST	Bellevue	Electrical	0
	Evaluate FAQ site	Bellevue		0

Click Manage → Supplementals to be taken to the Configure Supplementals screen.

Configure Supplementals


Jurisdiction: Application Type:

+ Add	Name	Jurisdiction	Application Type
	Acknowledgement	Bellevue	Building
	Contractor and Subcontractor Information	Bellevue	Building
	New Single Family Home Additional Information	Bellevue	Building

Select the appropriate Application Type for which the supplemental will be used, then click +Add.

Configure Supplementals

[Configure Supplementals](#) / [Add Supplemental](#)



 Supplemental Name:

Application Type:

Jurisdiction:

Last Updated:


Permit Types Using This Supplemental: 0

Complete the Supplemental Name field and click Save.

Configure Supplementals

[Configure Supplementals](#) / [Edit Supplemental](#)




 Supplemental Name: Utilities Completeness Checklist

Application Type: Bellevue

Jurisdiction: Bellevue

Last Updated: 11/18/2009 8:15:00 AM



Permit Types Using This Supplemental: 0

Click the +Add Question button to begin adding questions.

Question 1

Utilities Completeness Checklist for Single Family Addition (BR), Pool Combo (BP), & Spa with Plan R



 

Question 2

Is the property in City of Bellevue water service area?

☐ Yes
☐ No

* Required

Question 3

Buttons: + Add Question, Delete, Clone

New Question

Enter question text.

Answer Type: Text - Single Line
 Choice - Checkboxes (Select Multiple)
 Choice - Drop Down List (Select One)
 Choice - Radio Buttons (Select One)
 Choice - Select List (Select Multiple)
 Choice - Yes/No (Select One)
 Label - No Response/Instruction
 Text - Multiline
 Text - Single Line

Select Answer Type from drop-down.

Buttons: Save, Cancel

Question 1

New Question

What is your favorite ice cream?

body p

Answer Type: Choice - Checkboxes (Select Multiple)

Choice Text

Vanilla

Chocolate

Required: ☐ Yes ☒ No

Buttons: Save, Cancel

If a 'Choice' answer type is selected, enter a possible response, and click the blue '+' sign to add. Continue until all possible answers have been added.

Indicate if question requires a response or not. Click Save when done.

Buttons: + Add Question, Delete, Clone

Continue adding questions until questionnaire is complete.

NOTE: Use Answer Type 'Label – No Response/Instruction' is selected no answer is needed from the customer. This type is used to provide information only to the customer on the questionnaire.

Application Configuration

Show All?

All Configurations
Full Product Catalog
PreApplication Selections and Definitions

Application Type:
ZZTestAppType [2]
Project Type:
Nonresidential
Activity Type:
Scope of Work:

☒ Configuration Active?

Clone
Delete Configuration

PreApplication Msg.
Work Types
Supplementals

Select Supplementals to be included in the application configuration:

Select to Add

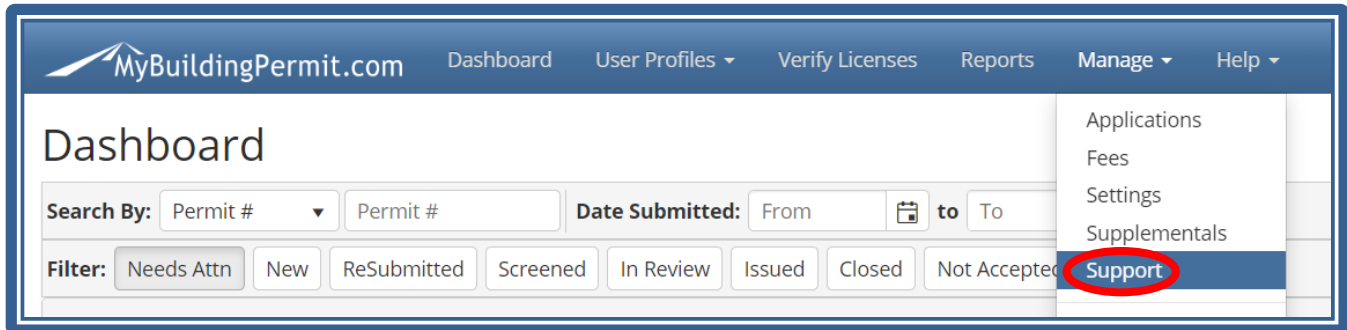
	Name	Required Only by SKU	SKU Assignment	
↑↓	Test Supplemental	3000,	Edit	
↑↓	Submittal Requirements TEST Copy		Add	

Once a supplemental is created it can then be added to an application configuration on the Supplementals tab to use during the application process.

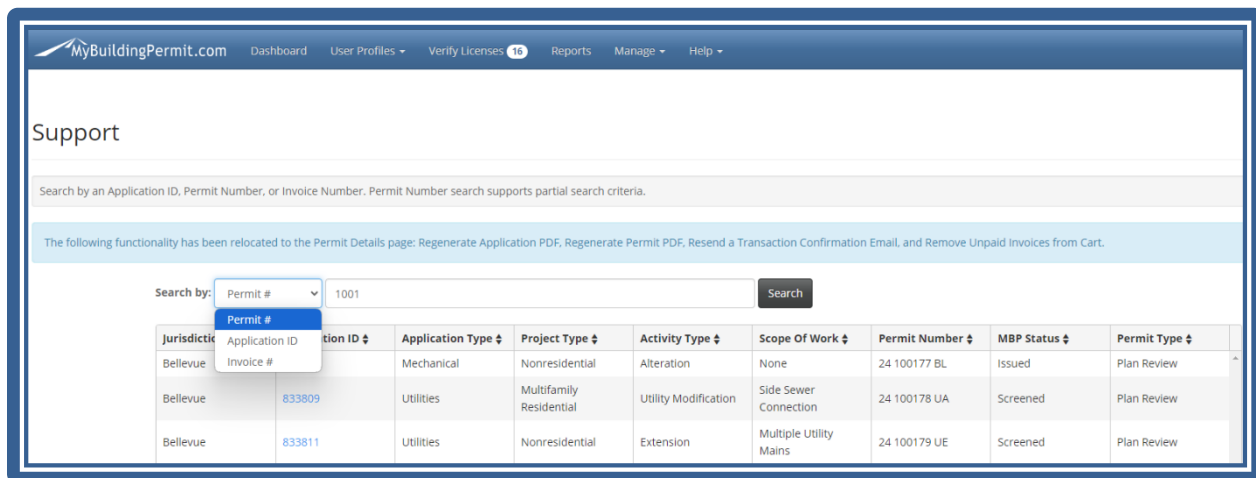
Support Menu

The Support function is available to Jurisdiction and System Admins only. Searching by the Application ID, Permit, or Invoice number you can see various details of a permit, application, or invoice.

To access the Support page, navigate to **MANAGE**→Support:



The screenshot shows the MyBuildingPermit.com Dashboard. The top navigation bar includes links for Dashboard, User Profiles, Verify Licenses, Reports, Manage, and Help. The Manage dropdown menu is open, showing options: Applications, Fees, Settings, Supplementals, and Support. The Support option is highlighted with a red circle. Below the menu, there are search and filter options. The search bar has a dropdown for 'Search By:' with 'Permit #' selected, and input fields for 'Permit #' and 'Date Submitted:'. The filter bar includes buttons for 'Needs Attn', 'New', 'ReSubmitted', 'Screened', 'In Review', 'Issued', 'Closed', and 'Not Accepted'.



The screenshot shows the MyBuildingPermit.com Support page. The top navigation bar is the same as the dashboard. The page title is 'Support'. Below the title, there is a search bar with a dropdown for 'Search by:' and a 'Search' button. The search results are displayed in a table with the following columns: Jurisdiction, Application ID, Invoice #, Application Type, Project Type, Activity Type, Scope Of Work, Permit Number, MBP Status, and Permit Type. The table contains three rows of data.

Jurisdiction	Application ID	Invoice #	Application Type	Project Type	Activity Type	Scope Of Work	Permit Number	MBP Status	Permit Type
Bellevue			Mechanical	Nonresidential	Alteration	None	24 100177 BL	Issued	Plan Review
Bellevue	833809		Utilities	Multifamily Residential	Utility Modification	Side Sewer Connection	24 100178 UA	Screened	Plan Review
Bellevue	833811		Utilities	Nonresidential	Extension	Multiple Utility Mains	24 100179 UE	Screened	Plan Review

NOTE: If you search for a permit and cannot find it, remember that Over-the-Counter permits are deleted from MBP 90 days following its date of issue. Any reprints for those permits will have to come from the jurisdiction's backend permitting system.

Email Notifications

System generated email notifications are sent to customers and jurisdictions throughout the plan review process. Notifications are triggered by the following actions on the Jurisdiction Dashboard:

Who	Action	Email Subject	Recipient
Applicant	Submits or resubmits a plan review application	Application Confirmation	Applicant, Project Contact
Applicant	Submits or resubmits a plan review application	New Application	Jurisdiction
Jurisdiction	Rejects a plan review application	Application Not Accepted	Applicant, Project Contact
Jurisdiction	Submits a new invoice	Payment Due	Applicant, Project Contact, Delegates
Applicant, Delegate	Pays an invoice	Payment Confirmation	Applicant
Jurisdiction	Uploads documents	New Document(s)	Applicant, Project Contact, Delegates
Applicant, Delegate	Uploads documents	New Document(s)	Jurisdiction
Applicant, Delegate	Submits contractor information or cancellation request	New Document(s)	Jurisdiction

Below are examples of what email text is sent when the following actions are taken:

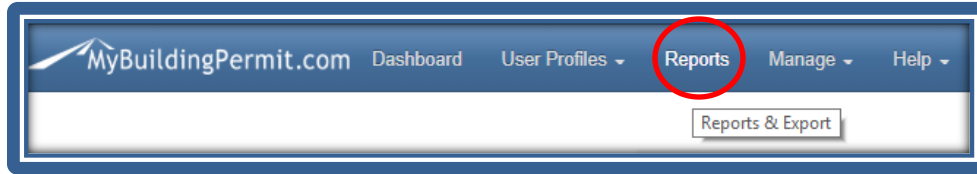
Action	Email Text
New Documents Uploaded	One or more documents have been uploaded to this application. To clear the recent activity status on the application and remove the application from the Needs Attention tab on the Jurisdiction Dashboard, accept or delete the document(s).
Invoice added to a Plan Review application	An invoice has been submitted to you for payment. Project Name: {0} Permit Number: {1} Invoice #: {2} Invoice Date: {3} Total Due: {4} For invoice details and to make a payment, please log into your account at https://epermit.mybuildingpermit.com/Login , go to the Jurisdiction Dashboard , enter the Permit # in the Quick Search Field , then click on the Invoice tab. Please note the following: Your application may not be vested until all required submittal fees are paid. The approval documents will not be uploaded until all fees are paid.

Permit Issued and Plans Available	Permit number {0} for the {1} project has been issued. The approved plans and issued permit are now available for you to download. Please have one hard copy set of the approved plans and the issued permit on-site prior to the first inspection. To download the plans and issued permit, log into your account at https://epermit.mybuildingpermit.com/Login , go to the Jurisdiction Dashboard, click on the "Issued" tab, click on the "Permit #/App ID" link for the application, then click on the "Files" tab to view and download the documents.
Comment Letter uploaded	A review has been completed on your application and a comment letter has been uploaded. Additional information and/or revisions are needed to complete the review process. Further review of your project is on hold until the requested information and/or documents are received and accepted by the jurisdiction. To view your application and associated documents, please log into your account at https://epermit.mybuildingpermit.com/Login , go to the Jurisdiction Dashboard, click on the "In Review" tab, click on the "Permit #/App ID" link for the application, then click on the "Files" tab. Please download the comment letter and/or other documents from the Dashboard. Follow the instructions in the comment letter regarding re-submitting plans or other information and the deadline for re-submittal.
Invoice cancelled	A previously submitted invoice for this application has been cancelled. It contained an error or was otherwise incorrect. If you have questions, please contact the jurisdiction. Project Name: {0} Permit Number: {1} Invoice: {2} Invoice Date: {3} Total Due: {4}
MyBuildingPermit.com registration approved	Thank you for your interest in MyBuildingPermit.com. You have been registered and can begin submitting applications. Your username is: {0}. To view or change your profile, log in to your account at https://epermit.mybuildingpermit.com/Login and click My Profile.
MyBuildingPermit.com registration (business license verification)	Thank you for your interest in MyBuildingPermit.com. Your registration will be reviewed by each jurisdiction to verify state and local licenses. You will receive an email from each jurisdiction when you are approved or if there is additional information required. Your username is: {0}. To view or change your profile, log in to your account at https://epermit.mybuildingpermit.com/Login and click on My Profile.
MyBuildingPermit.com registration (associated user account)	{0} has created an account to use the {1} UBI # {2} company profile and has certified they are an authorized user. If this user should not be associated with this company, please contact egovsupport@ecitygov.net .

MyBuildingPermit request to reset password	Reset Your Password Click the link below to reset the password for the MyBuildingPermit account associated with MyBuildingPermit.com Password reset. Please disregard this email if you don't want to reset your password. NOTE: The password-reset link above is valid for 30 minutes.
MyBuildingPermit request to get username(s)	Reset Your Password - Please select the username for which you need a password reset. Then go to the link below: MyBuildingPermit.com Password reset. Please disregard this email if you do not want to reset your password.
Application submitted	Thank you for submitting an application to MyBuildingPermit.com. The Project Name is: {0} The Application ID number is: {1} The jurisdiction will screen your application for submittal within two business days. If additional information is required, you will receive a detailed request of the missing information. If your application is complete, you will receive an invoice for the required submittal fees. Upon payment a determination of completeness will be made, if required by the jurisdiction. Plan review will begin once your application is considered complete. To view the application and associated documents, log into your account at {2}, go to the Jurisdiction Dashboard and enter the Application ID in the Quick Search field . Thank you!
New Application submitted (jurisdiction notification)	There is a new application to review. Application Type: Project Type: Activity Type: Scope of Work: Log into your admin account at {4}, review the application within 2 business days and do one of the following: Accept the application and submit an invoice to the customer for submittal fees. Reject the application and use the email template to notify the customer why the application was not accepted.
MyBuildingPermit.com ePermit issued	Attached is your !!PermitType!! permit. Order Tracking Number: !!OrderNumber!! Permit Number: !!PermitNumber!! This permit authorizes only the work described in the "Job Description". No work is authorized outside the scope of this permit unless separate permits authorizing such work have been obtained. The application and permit are also available in your account. Log into your account at <ahref="https://epermit.mybuildingpermit.com/Default.aspx?utm_source=appPermitRecord&utm_medium=email" style="color: #004976;">https://ePermit.MyBuildingPermit.com/, go to "Search", then enter the permit # or order #. This information is kept in your account for 90 days after issuance. Inspections are required. You can view important Inspection Information. You can cancel this permit by contacting the jurisdiction. Refunds

	will be processed in accordance with the applicable code(s). You can view important information about hiring a contractor, including the risks and liabilities associated with hiring an unlicensed contractor at the Washington Labor and Industries website
MyBuildingPermit.com ePermit Error	We are unable to process your permit application at this time. This may be due to a technical issue, or the jurisdiction may need to contact you to verify information. If you have not received your permit or a call within 1 business day, please contact the jurisdiction.

Reports



MyBuildingPermit Reporting

Users can pull statistical data on MyBuildingPermit submitted applications. All reports can be exported for further analysis.

Statistical reports to be pulled include:

- **Monthly Permits** = Total number of permits submitted any given month by each jurisdiction, totaled by type of permit (OTC or Plan Review). Also includes total revenue collected through MBP.
- **Monthly Revenue** = Total revenue by permit (application type, work type, and occupancy type) and grouped by jurisdiction. Report can be filtered to a specific date range or jurisdiction.
- **Applicants** = Provides a historical record of each permit type (OTC or Plan Review) submitted by each applicant.
- **All Permit Activity Report** = Provides all permit activity for a given date range by jurisdiction.

Examples of statistical reports:

Monthly Permits Report

February 2018

Summary Statistics

February 2018 Permits Summary

Jurisdiction	Total Permits	Total OTC	Total Plan Review	Total Revenue
Bellevue	796	516	231	\$327,423.00
Bothell	150	57	90	\$133,925.43
Burien	103	98	5	
Issaquah	80	63	17	
Kennmore	33	30	3	
King County	4	0	4	
Kirkland	424	280	121	
Mercer Island	63	63	0	
Mill Creek	84	58	24	
Newcastle	11	11	0	
Renton	234	229	5	
Sammamish	337	291	43	
Snohomish County	475	298	160	
Snoqualmie	23	23	0	
Woodinville	34	15	19	

Applicants Report

Applicant Breakdown

Applicant	OTC Permits	Plan Review	All Permits	Revenue
	0	96	96	\$205,439.08
	1149	2247	3396	\$3,617,122.03
" "	0	1	1	\$432.00
10222 10TH LLC, *	0	1	1	\$334.00
	0	1	1	\$334.00
	0	1	1	\$1,014.30
	0	2	2	\$508.00
	0	3	3	\$2,360.00
	0	3	3	\$1,267.00
	0	1	1	\$346.00
4	0	4		\$786.53
36	0	36		\$6,089.37

Monthly Revenue Report

From: To: Jurisdiction:

January 2018 Revenue

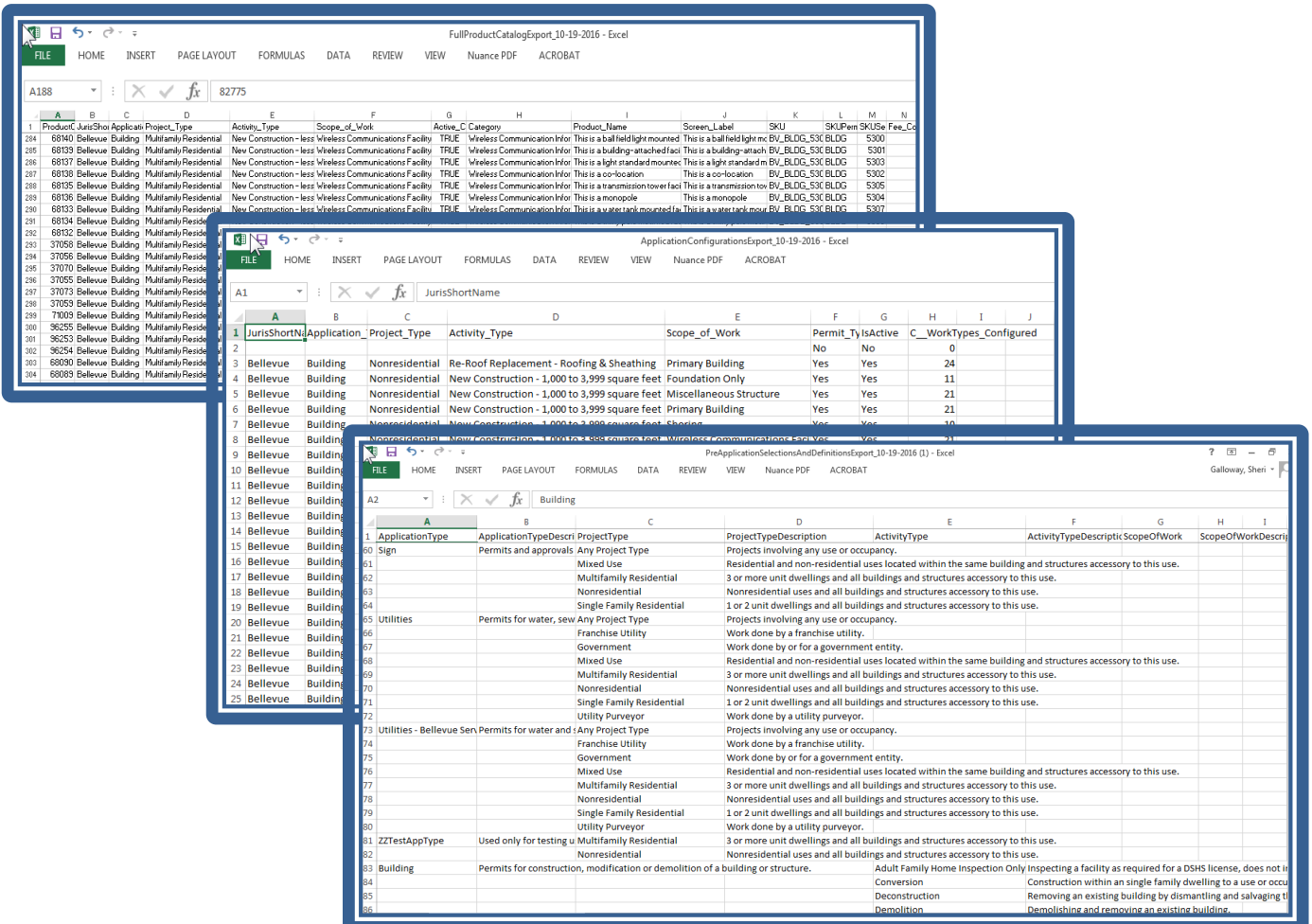
Year	Month	Jurisdiction	Permit Type	Work Type	Occupancy Type	Revenue
2018	Jan	Bellevue	Building	New Construction	Single Family Residential	\$78,224.00
2018	Jan	Bellevue	Building	New Construction - 1,000 to 3,999 square feet	Nonresidential	\$1,649.00
2018	Jan	Bellevue	Building	Re-Roof Replacement - Roofing & Sheathing	Single Family Residential	\$886.00
2018	Jan	Bellevue	Building	Remodel	Single Family Condominium Unit	\$122.50
2018	Jan	Bellevue	Building	Remodel	Single Family Residential	\$14,432.00
2018	Jan	Bellevue	Building	Structure Addition	Single Family Residential	\$16,079.50
2018	Jan	Bellevue	Building	Tenant Improvement	Nonresidential	\$24,559.00
2018	Jan	Bellevue	Building	Tenant Improvement - Initial Buildout	Nonresidential	\$18,908.00
2018	Jan	Bellevue	Electrical	Addition	Multifamily Residential	\$396.00
2018	Jan	Bellevue	Electrical	Addition	Nonresidential	\$3,726.00
2018	Jan	Bellevue	Electrical	Addition	Single Family Residential	\$977.00

Exports

Jurisdictions can export a list of their existing application configurations and full product catalog list, as well as a list of the selections and definitions of the four “buckets”:

- **All Configurations** = Provides a jurisdiction specific list of all existing application configurations and indicates if the application is active and if it requires plan review. Also provides the total number of WorkType/SKUs associated with each configuration.
- **Full Product Catalog** = Provides more details about each application configuration—including details on each applicable SKU.
- **PreApplication Selection and Definitions** = A reference list of each bucket (Application Type, Project Type, Activity Type, Scope of Work) selection option and its corresponding description.
- **Document Types** = Provides a list of all Documents in the system, which can be referenced prior to requesting that new documents be added to the system.

Examples of exported reference lists:



FullProductCatalogExport_10-19-2016 - Excel

Product Line/Short Application Project Type	Activity Type	Scope of Work	Active	Category	Product Name	Screen Label	SKU	SKU Price	Fee Code
68140 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a ball field light mounted	This is a ball field light mounted	BV_BLDG_53C BLDG	5301		
68139 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a building-attached fac	This is a building-attached fac	BV_BLDG_53C BLDG	5301		
68137 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a light standard mounte	This is a light standard mounte	BV_BLDG_53C BLDG	5303		
68130 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a co-location	This is a co-location	BV_BLDG_53C BLDG	5302		
68135 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a transmission tower fac	This is a transmission tower fac	BV_BLDG_53C BLDG	5305		
68136 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a monopole	This is a monopole	BV_BLDG_53C BLDG	5304		
68133 Bellevue Building Multifamily Residential	New Construction - less Wireless Communications Facility	TRUE	Wireless Communication Infor	This is a water tank mounted fa	This is a water tank mounted fa	BV_BLDG_53C BLDG	5307		

ApplicationConfigurationsExport_10-19-2016 - Excel

JurisShortName	Application	Project Type	Activity Type	Scope of Work	Permit Type	Active	C WorkTypes Configured
1	Bellevue Building	Nonresidential	Re-Roof Replacement - Roofing & Sheathing	Primary Building	No	No	0
2	Bellevue Building	Nonresidential	New Construction - 1,000 to 3,999 square feet	Foundation Only	Yes	Yes	24
3	Bellevue Building	Nonresidential	New Construction - 1,000 to 3,999 square feet	Miscellaneous Structure	Yes	Yes	11
4	Bellevue Building	Nonresidential	New Construction - 1,000 to 3,999 square feet	Primary Building	Yes	Yes	21
5	Bellevue Building	Nonresidential	New Construction - 1,000 to 3,999 square feet	Shoring	Yes	Yes	10
6	Bellevue Building	Nonresidential	New Construction - 1,000 to 3,999 square feet	Wireless Communications Facility	Yes	Yes	11

PreApplicationSelectionsAndDefinitionsExport_10-19-2016 (1) - Excel

ApplicationType	ApplicationTypeDescription	ProjectType	ProjectTypeDescription	ActivityType	ActivityTypeDescription	ScopeOfWork	ScopeOfWorkDescription
1	Sign	Permits and approvals	Any Project Type	Projects involving any use or occupancy.			
2	Mixed Use	Residential and non-residential uses located within the same building and structures accessory to this use.					
3	Multifamily Residential	3 or more unit dwellings and all buildings and structures accessory to this use.					
4	Nonresidential	Nonresidential uses and all buildings and structures accessory to this use.					
5	Single Family Residential	1 or 2 unit dwellings and all buildings and structures accessory to this use.					
6	Utilities	Permits for water, sewer and gas	Any Project Type	Projects involving any use or occupancy.			
7	Franchise Utility	Work done by a franchise utility.					
8	Government	Work done by or for a government entity.					
9	Mixed Use	Residential and non-residential uses located within the same building and structures accessory to this use.					
10	Multifamily Residential	3 or more unit dwellings and all buildings and structures accessory to this use.					
11	Nonresidential	Nonresidential uses and all buildings and structures accessory to this use.					
12	Single Family Residential	1 or 2 unit dwellings and all buildings and structures accessory to this use.					
13	Utility Purveyor	Work done by a utility purveyor.					
14	Utilities - Bellevue Service	Permits for water and gas	Any Project Type	Projects involving any use or occupancy.			
15	Franchise Utility	Work done by a franchise utility.					
16	Government	Work done by or for a government entity.					
17	Mixed Use	Residential and non-residential uses located within the same building and structures accessory to this use.					
18	Multifamily Residential	3 or more unit dwellings and all buildings and structures accessory to this use.					
19	Nonresidential	Nonresidential uses and all buildings and structures accessory to this use.					
20	Single Family Residential	1 or 2 unit dwellings and all buildings and structures accessory to this use.					
21	Utility Purveyor	Work done by a utility purveyor.					
22	ZZTestAppType	Used only for testing	Multifamily Residential	3 or more unit dwellings and all buildings and structures accessory to this use.			
23	Building	Permits for construction, modification or demolition of a building or structure.	Nonresidential	Nonresidential uses and all buildings and structures accessory to this use.			
24	Conversion	Adult Family Home Inspection Only	Inspection	Inspection			
25	Deconstruction	Removing an existing building by dismantling and salvaging the structure.					
26	Demolition	Demolishing and removing an existing building.					

Other Reports

Inspection Reports = This report is only available for non-integrated jurisdictions. If you are integrated, Inspection data will be updated regularly through a Web Service.

Example of an Inspection Report:

Inspection Reports - Burien	
Requested Inspection Date	Report Link
10/19/2016	InspectionSummaryReport_20161019.pdf
10/19/2016	InspectionDetailReport_20161019.pdf
10/18/2016	InspectionSummaryReport_20161018.pdf
10/18/2016	InspectionDetailReport_20161018.pdf
10/17/2016	InspectionSummaryReport_20161017.pdf
10/17/2016	InspectionDetailReport_20161017.pdf
10/14/2016	InspectionSummaryReport_20161014.pdf
10/14/2016	InspectionDetailReport_20161014.pdf
10/13/2016	InspectionSummaryReport_20161013.pdf

- **Financial Reconciliation Reports** = A 7-day lookback of Jurisdiction Financial Reconciliations in .CSV and .RTF formats. This is the same report that is emailed daily to each jurisdiction.

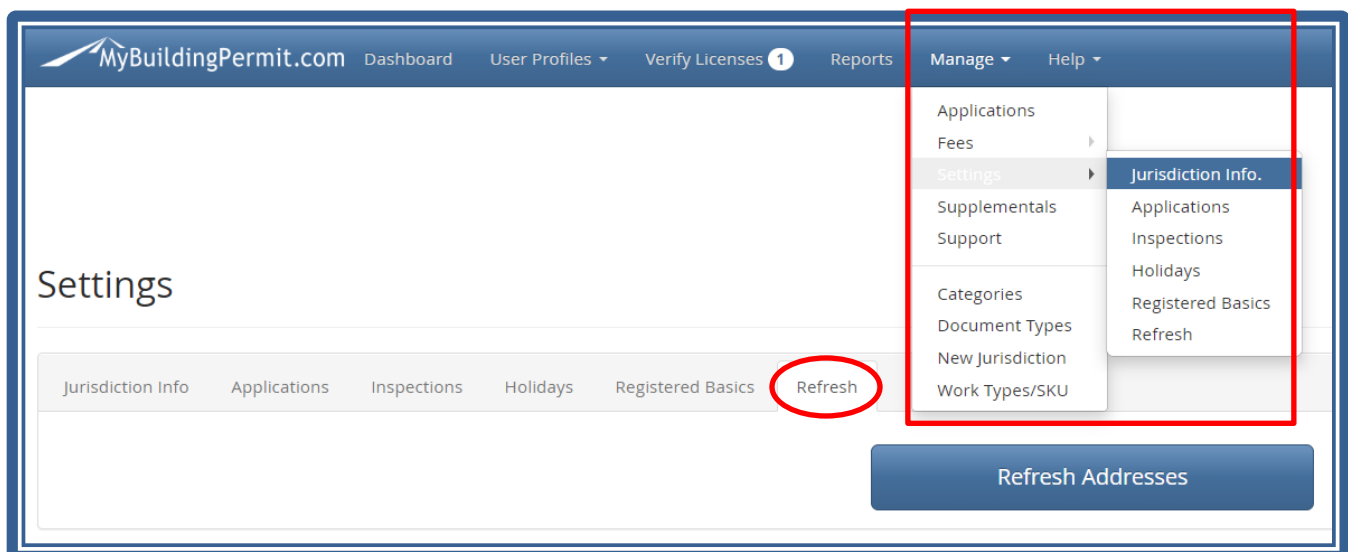
Managing Addresses

Addresses and job locations within MyBuildingPermit (MBP) come directly from jurisdictions' backend permitting system via direct link to your source database. A process runs each night to pull information from your linked database view into the MBP address table.

To add or update an address in MBP, it must first be added or updated in your backend permitting system. The database view or table that is connected to MBP needs to be refreshed on the jurisdiction side before this update will be transferred to MBP's corresponding address table. It is recommended that this refresh be set up by your IT Department/Database manager as an automated process that runs on a regular basis (like a stored database procedure or server process).

Once the database view on your side is updated with the new address information, the update can then be pulled into MBP by either:

1. The nightly automated process; or
2. Manually selecting the 'Refresh Addresses' button from the **Refresh Tab** located under Jurisdiction Information submenu item located under Manage > Settings > Jurisdiction Info options.



MBP Jurisdiction Integration

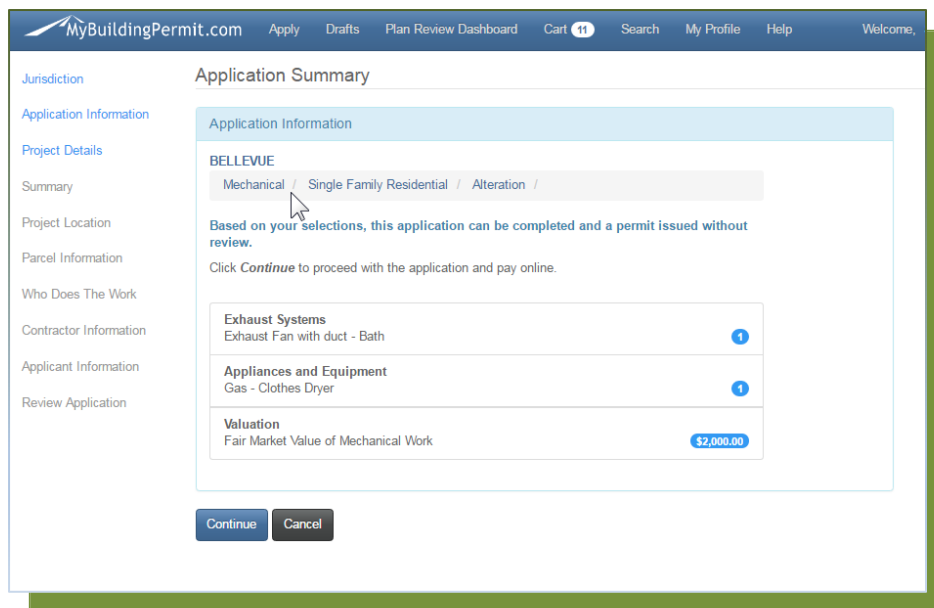
MyBuildingPermit.com sends permit application data to the member jurisdictions' permitting system (referred to as "backend permitting system") and then displays information from the backend such as status, activity, invoice data, etc.

When a customer applies for an **Over the Counter** (non-review) permit, or when a jurisdiction permit technician accepts a plan review application in MBP, MBP packages up the Application information into an XML document that is sent to the ***jurisdiction provided*** Web Service. This XML document is then parsed on the jurisdiction side and goes through a translation process to convert MBP terms into the Jurisdiction's specific backend permitting system terms. After the translation process occurs, the data can be inserted into the backend permitting system and the Web Service returns an XML file back to MBP that the insert was successful. MBP then makes a second call to the Web Service to receive the newly inserted permit number from the backend permitting system which MBP will insert on the Permit Card pdf.

Each jurisdiction's backend permitting system is the official 'system of record' and stores all application and permit data. This information is not stored in MBP, as it only connects to your backend to display the data.

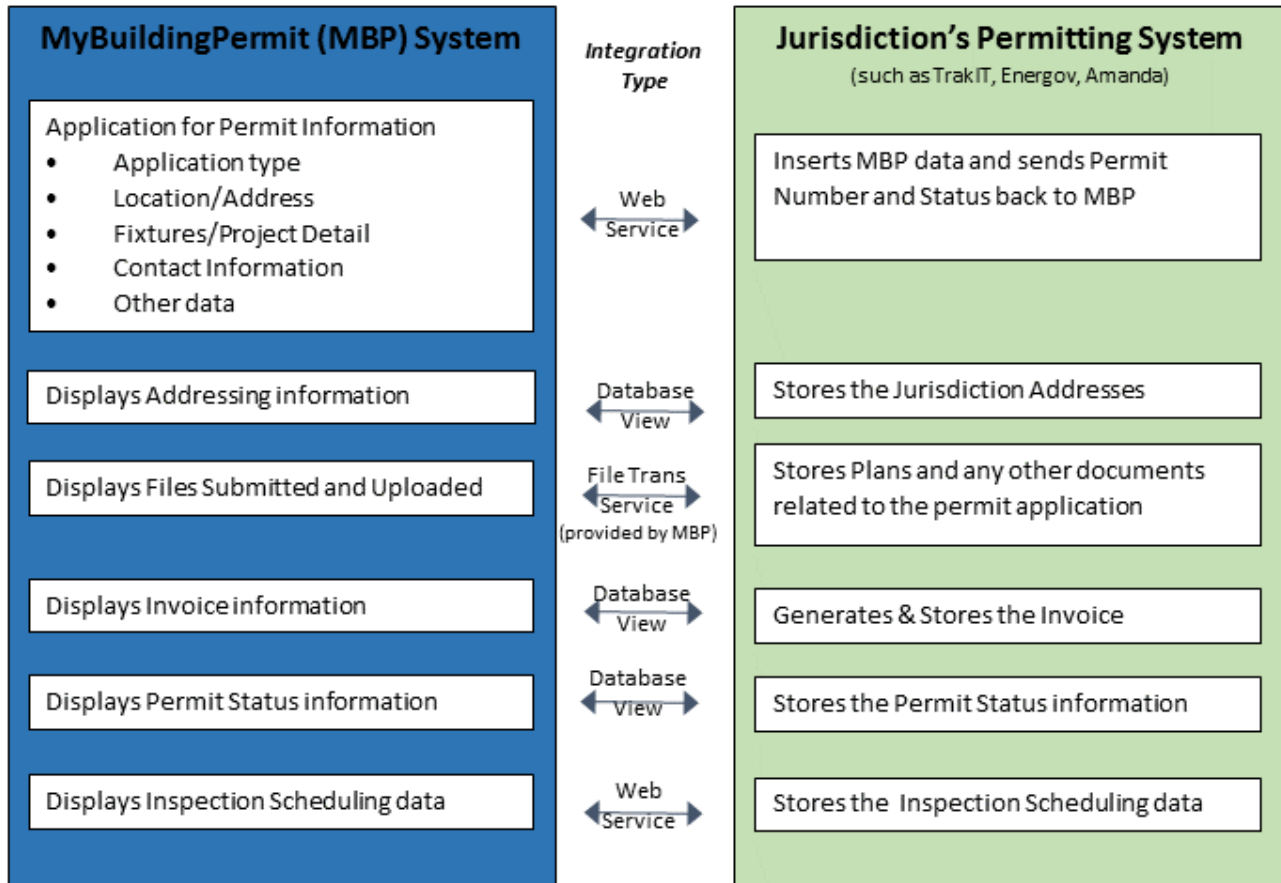
It is ***the jurisdictions' responsibility*** to develop the Web Service to receive the permit application XML file sent by MBP in the format, parse that data, and insert it into your backend permitting system, send a response back to MBP, then send MBP the newly generated permit number. It is also the jurisdiction's responsibility to create and expose the necessary database views for MBP from which MBP pulls data.

MBP Customer Application Process – Application Summary Screen



The screenshot shows the 'Application Summary' screen in the MyBuildingPermit.com interface. The top navigation bar includes links for 'Apply', 'Drafts', 'Plan Review Dashboard', 'Cart' (with 11 items), 'Search', 'My Profile', 'Help', and 'Welcome'. A sidebar on the left lists navigation options: 'Jurisdiction', 'Application Information', 'Project Details', 'Summary', 'Project Location', 'Parcel Information', 'Who Does The Work', 'Contractor Information', 'Applicant Information', and 'Review Application'. The main content area is titled 'Application Summary' and contains a section for 'Application Information' for 'BELLEVUE'. It shows a breadcrumb trail: 'Mechanical / Single Family Residential / Alteration /'. Below this, a message states: 'Based on your selections, this application can be completed and a permit issued without review.' and a button to 'Continue' to proceed with the application and pay online. A table lists items with counts: 'Exhaust Systems' (1) with sub-item 'Exhaust Fan with duct - Bath', 'Appliances and Equipment' (1) with sub-item 'Gas - Clothes Dryer', and 'Valuation' (\$2,000.00) with sub-item 'Fair Market Value of Mechanical Work'. At the bottom are 'Continue' and 'Cancel' buttons.

How Data Transfers and Displays



Integration Points

Component	Method	Notes
Permit Creation	Web Service	Web Service <i>created by Jurisdiction</i> to consume the XML output from MBP
Inspection Scheduling	Web Service	Web Service <i>created by Jurisdiction</i> to consume the XML output from MBP
File Transfer	Web Service	Web Service is <i>provided by MBP</i> – will need to have the path/location of where you want the file uploads from MBP to land.
Address Search	Database View	Expose a View in your permit database – MBP will connect via your IP Address, Database Username and Password
Invoicing	Database View	Expose Views in your permit database – MBP will connect via your IP Address, Database Username and Password
Status Site Data	Database Views	Expose Views in your permit database – MBP will connect via your IP Address, Database Username and Password

Skills and Resources Needed

Jurisdiction Responsibility	Description of Skills Needed
Develop asmx Web Service to receive MBP XML data, parse, translate, and insert into backend permitting system. Provide URL to Web Service to MBP staff.	Web Developer with Web Service and integration experience.
Create translation document or spreadsheet to convert MBP data into backend system terminology and correct database fields.	Jurisdiction Business Analyst (SME) or Permit System Consultant with in-depth understanding of backend system database structure, permit process and fee structure.
Create database views with a read-only user account and provide details to MBP staff.	Database Administrator or Permit System Consultant
Set up MBP Application Configurations, Fee Codes, etc.	Jurisdiction Permit Tech/Analyst (SME) with in-depth knowledge of jurisdiction permitting process, fee structure, business processes
Test end-to-end Permit Application process and verify integration into backend system is correct and permit number and status back to MBP is correct.	Jurisdiction Permit Tech/Analyst (SME) with in-depth knowledge of jurisdiction permitting process, fee structure, business processes

Terminology Used

Application Configuration – MyBuildingPermit.com’s **structure for the permit application data** which is set up by the jurisdiction. Consists of: Application Type (such as Building, Mechanical), Project Type (such as Single Family, or Nonresidential), Activity Type (such as New, Addition), Scope of Work (such as Primary Building, Accessory Structure), Fixture and Component Details, Documents Required, Plan Review or Non-Plan Review, Fees, etc.

Backend Permitting System – the *Jurisdiction’s* permitting system (such as TRAKiT, Energov, Amanda)

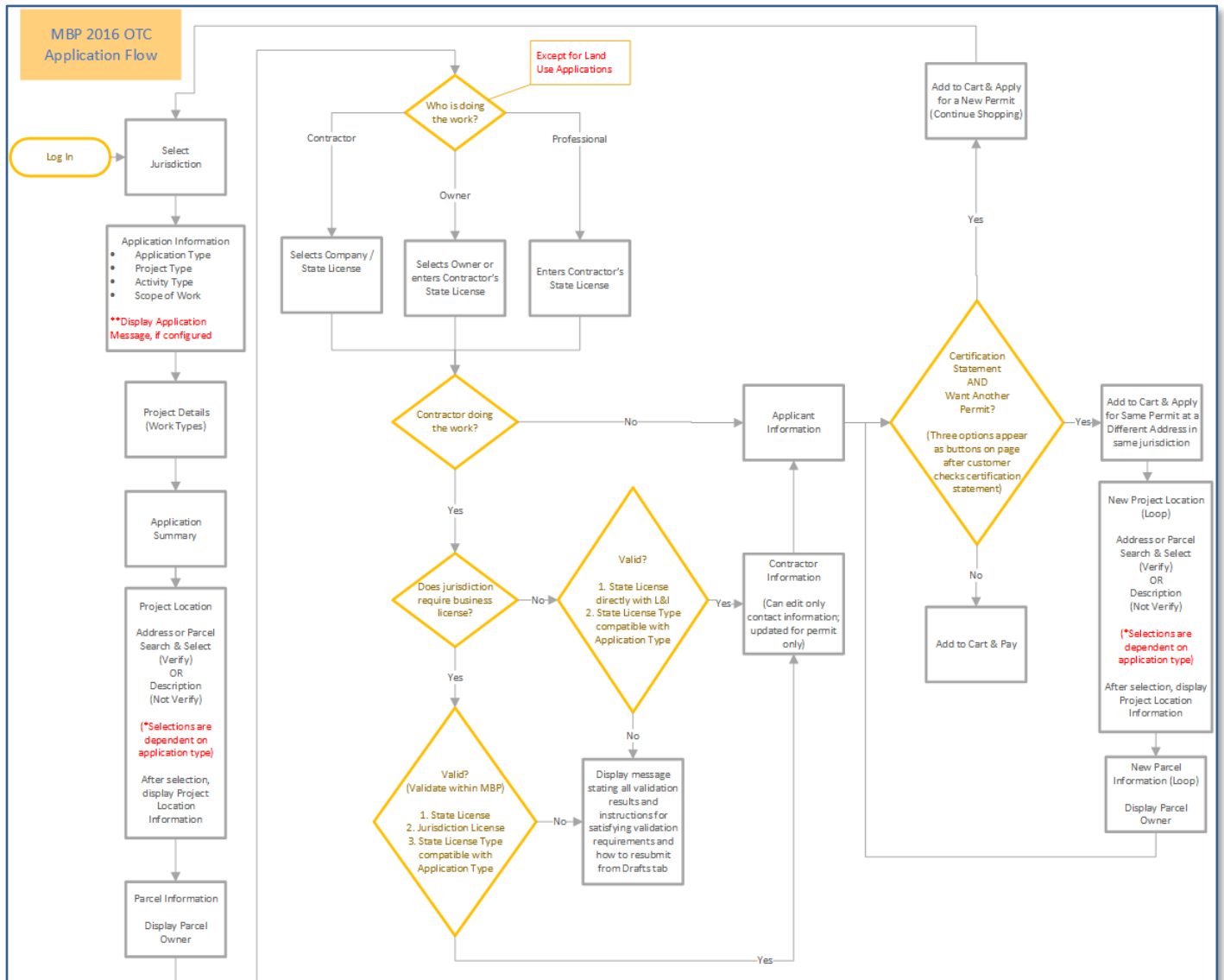
Database View – a **subset of read-only table data** in your backend database

Web Service - programming code that provides a method of **communication between two** electronic devices or applications over the internet. A request or response to a request that allows one application or program to remotely access or transfer data.

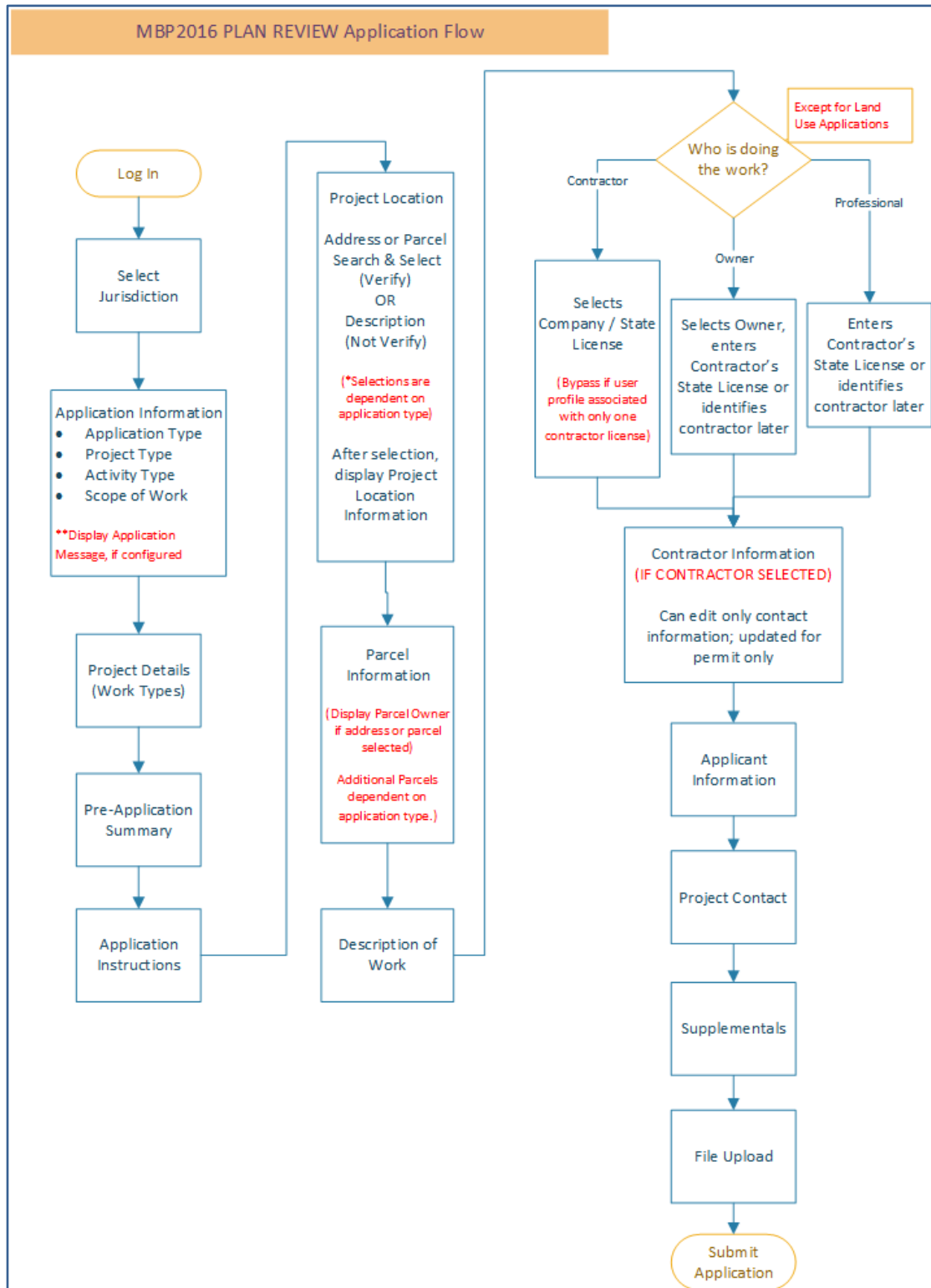
XML – the standardized **format of the data** that is sent from MBP to the backend permitting system via a Web Service

Application Process Flows

Over-the-Counter Permit Process Flow



Plan Review Permit Process Flow



Helpful Information and Troubleshooting

Customers will be directed to the jurisdiction directly for help with the following:

- Find or add a new address within MyBuildingPermit.com.
- Determine if work requires a permit or which type to select.
- Request a refund.
- Update a local/city Business License.
- Request changes to a permit.
- Inquire about Permit fees.

Technical Help—Technical Assistance is available to jurisdiction staff and customers through the MBP Support desk. Examples of when to call the Support desk include MBP is offline, or an error is received when applying for a permit.

Support staff is available Monday through Friday, 7:00 AM to 5:00 PM Pacific Standard Time. Offices are closed on Federal Holidays.

Email: EGovSupport@ecitygov.net

Phone: 425-452-4340

Help Documents for customers are available on MyBuildingPermit.com [Help page](#).

Frequently Asked Questions

Q. Why is a permit paid for last night missing from my daily financial report?

- Each jurisdiction has a set cut-off time for including payment information on the daily financial report. For example, if your jurisdiction's cut-off time is 7:00 PM and the permit is paid for at 7:20 PM on a Wednesday it will not be included in Wednesday's report but will be included in Thursday's report. If you would like to change your jurisdiction's cut-off time for these daily reports, please submit a service request to egovsupport@ecitygov.net.

Q. Why is the Refresh Addresses job failing on the Admin site?

- Verify all columns are labeled correctly on your eGovSiteAddress view:

[DataSourceName]
[DataSourceAddressID]
[SiteParcelNbr]
[SiteFrontNbr]
[SiteFrontNbrFractional]
[SitePreDirection]
[SiteStreetName]
[SiteStreetType]
[SitePostDirection]
[SiteUnitType]
[SiteUnitBuilding]
[SiteUnitNbr]
[SitePostalCity]
[SiteJurisdiction]
[SiteState]
[SiteZip]
[SiteZipPlus4]
[SiteBldgFirmName]
[SiteXCoord]
[SiteYCoord]
[LastChangedDate]
[SiteSubDivision]

If all columns are labeled as above, contact egovsupport@ecitygov.net to research further. If there is no issue on MBP side, jurisdiction's IT department will need to research on their end.

Q. Why are no inspections listed under Today's Inspections? Why are users having trouble scheduling inspections?

- Contact egovsupport@ecitygov.net to verify there is no connection error between MBP and jurisdiction's Web Service. If there is no issue on MBP side, jurisdiction's IT department will need to research on their end.

Q. I have not been receiving my MBP receipt emails. Is the problem on my end or yours?

- If no other jurisdiction has reported similar issues, it is most likely something that needs to be fixed on your end with your IT department. If you are in the process of or have recently migrated to Office 365 this could cause disruptions in emails being received. Please reach out to your jurisdiction's IT department to troubleshoot.

Q. Who can edit the project contact information on a submitted application?

- Contact the jurisdiction with the permit number, jurisdiction, and updated project contact information.

Q. A contractor updated their license information on LNI, but it is not reflecting on MBP yet. How can I update the information?

- A job runs each night that automatically pulls information from LNI and populates in MBP. If you need the information updated before the job has a chance to run, contact egovsupport@ecitygov.net to run the job manually to update the business license information.

Q. An invoice was accidentally marked as Paid on the Jurisdiction Dashboard. How do I mark it as Unpaid again?

- Jurisdiction Staff and Administrators can make this change on the Invoices tab of the Permit Details page for the permit.

Why do I keep receiving a 'something bad happened' error message when trying to log in to the Admin site?

- This happens when you are logged into multiple instances of the MBP application (i.e., Production and Staging at the same time). Log out of *all* application instances, clear cache, and close all browsers. Open a new browser session and log in again.

Why do I keep getting 'search failed' response when I try to search for a permit on the admin site?

- Sometimes the query takes a long time to complete and throws an error message. You can try to pull up an existing permit on the Jurisdiction Dashboard, then try searching again or contact egovsupport@ecitygov.net for assistance. He will have to run the query manually and then all future search queries should run with no issues.

How can I remove a failed document from my Jurisdiction Dashboard?

- Email egovsupport@ecitygov.net to request to have the failed file removed from their Jurisdiction Dashboard.

Why are reject emails not generating?

- New install or upgrade on your computer possibly is interfering with allowing Outlook to open MailTo links. Have your IT department look at your computer to determine if this is the issue.

We are receiving failed integration errors; Can you help diagnose the problem? What should we do to accept the applications after integration issues are resolved on our end?

- We are not able to diagnose causes of integration failure since we don't have access to the jurisdiction's Web Service or any error logs. The most common reason that integration fails is due to a mapping issue between the data included in the XML and your back-end system. Try comparing as best you can a configuration that is working against the one that failed. Pay special attention to spelling, many integration failures are due to typos. Remember that SKU names and Types must match exactly.
- After integration issues have been resolved on the jurisdiction side, you can resend the failed permit through the Web Service to your permitting back-end system and update MBP with the actual permit number.

Registered Basics: My Basic Plans aren't showing in the dropdown in staging?

- Basic Plans must be accepted and approved in the Admin site to show up in your "library".

Q. Is there a way to automatically change the MBP status of a permit to Closed?

- Jurisdictions can request MBP permits in certain statuses be bulk moved to Closed status via an automated close job that runs at designated intervals. Jurisdictions just need to email MBP Service Delivery team the MBP statuses to be moved and the corresponding Jurisdiction status (i.e., MBP statuses are In Review and Issued; Jurisdiction status is Finaled or Closed) and indicate how often they would like the job to run (weekly, monthly, every 90 days, etc.).

Q. How does the rounding function work on Fee Codes when Rounding is set to "ToTwoDecimal"?

- When Rounding is set to "ToTwoDecimal", the Fee is rounded to a precision of 2 decimal places. For example: \$0.005 would round to \$0.01 but \$0.0025 would round to \$0.00.

Q. Why are there no SKUs to assign as an Exception by SKU for a Document Type (within application configuration setup)?

- When you click on Add to create an Exception by SKU and instead of a dropdown list of SKUs to select from you receive this message: All SKUs have been selected. This indicates there are no active SKUs associated with a specific application configuration. You will need to add or activate SKUs to proceed.

Q. Why are credit card payments being made online through MBP for our jurisdiction failing?

- Usually when credit card payments are failing it is because there is an issue with the PayPal merchant account information we have on file. The most common reason is because of a change the PayPal password on file. Please notify us immediately if there are any changes to the Jurisdiction credit card information on file (i.e. expiration date, card number, etc.). Also, notify us if your PayPal password has expired/changed. **NOTE:** To avoid having to update your password please create an MBP only password on the account that does not expire.
- If customers are reporting problems with credit cards, check for the following:
 - a. PayPal only accepts two white spaces in the Name field on the card.
 - b. PayPal does not accept special characters (such as & and periods).

Q. Why are inspection dates showing incorrectly on MBP's Inspection scheduling site?

Inspection dates displayed on the Inspection scheduling site are provided by each Jurisdiction via a Web Service. MBP has no control over what dates are displayed as this depends on what dates are provided by the Web Service. **NOTE:** For Jurisdictions that use TRAKiT, try these steps to resolve issues with inspection dates displaying incorrectly:

1. Open TRAKiT WUM
2. Select Agency Calendar under System Settings
3. Verify Holidays, Weekends, and Closed dates are BLUE (make any necessary edits by clicking on the appropriate dates)
4. Verify the box for "Validate Inspection Scheduled and Completed Dates with Work Dates Calendar" is selected and BLUE
5. Click SET button
6. Read notification pane and select OK
7. Save settings at top Menu bar in upper right corner